

570594-2026 - Competition

France – Software supply services – ACQUISITION ET MISE EN OEUVRE D'UNE SOLUTION DE GESTION DES USAGERS DU SYNDICAT DURANCE LUBERON

OJ S 158/2026 18/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: SYNDICAT DURANCE LUBERON

Email: commandepublique@duranceluberon.fr

Activity of the contracting entity: Water-related activities

2. Procedure

2.1. Procedure

Title: ACQUISITION ET MISE EN OEUVRE D'UNE SOLUTION DE GESTION DES USAGERS DU SYNDICAT DURANCE LUBERON

Description: Le Syndicat Durance Luberon assure la gestion directe des services de l'eau et de l'assainissement, par l'intermédiaire de la régie créée en 1997 à autonomie financière et a en charge la gestion des abonnés et de sa facturation. Le contrat du logiciel relatif à la gestion des abonnés arrivant à échéance le 22 mars 2027, le Syndicat lance ainsi une nouvelle consultation.

Procedure identifier: 812502f5-15e5-4712-8ed9-e37c4c4cb75e

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72212600 Database and operating software development services, 48445000 Customer Relation Management software package

2.1.2. Place of performance

Country subdivision (NUTS): Vaucluse (FRL06)

Country: France

2.1.3. Value

Estimated value excluding VAT: 350 000,00 EUR

2.1.4. General information

This procedure will be relaunched

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: ACQUISITION ET MISE EN OEUVRE D'UNE SOLUTION DE GESTION DES USAGERS DU SYNDICAT DURANCE LUBERON

Description: Le Syndicat Durance Luberon assure la gestion directe des services de l'eau et de l'assainissement, par l'intermédiaire de la régie créée en 1997 à autonomie financière et a en charge la gestion des abonnés et de sa facturation. Le contrat du logiciel relatif à la gestion des abonnés arrivant à échéance le 22 mars 2027, le Syndicat lance ainsi une nouvelle consultation. Le titulaire devra proposer une solution dimensionnée pour accompagner l'évolution du nombre d'utilisateurs et de données pendant toute la durée du marché. Le logiciel devra permettre de reprendre l'ensemble de l'historique des données existantes (10 ans si possible - 5 ans obligatoire) et sa qualité, sa pérennisation et son évolutivité devront permettre d'augmenter et d'améliorer les services.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

5.1.2. Place of performance

Country subdivision (NUTS): Vaucluse (FRL06)

Country: France

5.1.3. Estimated duration

Duration: 60 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Maximum number of candidates to be invited for the second stage of the procedure: 5

5.1.11. Procurement documents

Address of the procurement documents: <http://duranceluberon.synapse-entreprises.com/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <http://duranceluberon.synapse-entreprises.com/>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 14/09/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Voir les documents de consultation.
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: no
Financial arrangement: Ressources propres

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administratif de Nîmes

Organisation providing additional information about the procurement procedure: SYNDICAT DURANCE LUBERON

Organisation providing more information on the review procedures: Tribunal Administratif de Nîmes

8. Organisations

8.1. ORG-0001

Official name: SYNDICAT DURANCE LUBERON

Registration number: 20007886300012

Postal address: 299 Rue Louis Turcan

Town: PERTUIS

Postcode: 84120

Country subdivision (NUTS): Vaucluse (FRL06)

Country: France

Email: commandepublique@duranceluberon.fr

Telephone: +33 490797220

Internet address: <https://www.duranceluberon.fr>

Buyer profile: <http://duranceluberon.synapse-entreprises.com/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Tribunal Administratif de Nîmes

Registration number: 13000192800014

Town: Nîmes Cedex 09

Postcode: 30941

Country subdivision (NUTS): Vaucluse (FRL06)

Country: France

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0000

Official name: DEMATIS

Registration number: 45072478600030

Town: Paris
Postcode: 75015
Country subdivision (NUTS): Paris (FR101)
Country: France
Email: contact@dematis.com
Telephone: +33 172365548
Internet address: www.dematis.com
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 7f0d6c4b-ecc3-4b0f-8b71-6b75d37f0d21 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 14/08/2026 17:10:03 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: French
Notice publication number: 570594-2026
OJ S issue number: 158/2026
Publication date: 18/08/2026