

**United Kingdom-Newcastle upon Tyne: Health and social work services**  
**OJ S 233/2019 03/12/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: The Council of the City of Newcastle upon Tyne

Postal address: 4th Floor, Civic Centre

Town: Newcastle upon Tyne

NUTS code: UKC22 Tyneside

Postal code: NE1 8QH

Country: United Kingdom

Contact person: George Irving

E-mail: [corporate.procurement.team@newcastle.gov.uk](mailto:corporate.procurement.team@newcastle.gov.uk)

Telephone: +44 1912116397

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**Internet address(es):**

Main address: [www.nepoportal.org](http://www.nepoportal.org)

Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Community Opportunities Service

Reference number: P-006332

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Newcastle City Council are seeking to publish 3 tender opportunities (5 contracts) that will provide community opportunities services across the City of Newcastle upon Tyne. The contract term will be 6 years (3 years with 3 x 12-month options to extend) to commence on 1.12.2019.

Opportunity 1: Community Opportunities Support Services — Citywide;

Opportunity 2: Community Service (Chain Reaction) — Citywide;  
Opportunity 3: Base Service — North, East, West (3 x contracts available).  
Organisations should pay particular attention to the arrangements for expressing interest in more than 1 of the opportunities highlighted in the service specification and instructions to tender.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 3 840 000,00 GBP

### **II.2. Description**

#### **II.2.1. Title**

Community Opportunities Support Services — Citywide  
Lot No: 1

#### **II.2.2. Additional CPV code(s)**

85000000 Health and social work services

#### **II.2.3. Place of performance**

NUTS code: UKC22 Tyneside

#### **II.2.4. Description of the procurement**

The Council recognises from discussion with local providers that infrastructure support is required to deliver joined-up provisions across the City and to stimulate and support local growth and self-help. To assist this process the Council wishes to commission a single provider to oversee collaborative arrangements and quality issues within the base and community service (Chain Reaction) Services and support relationships with other non-commissioned local community provisions in each zone. This infrastructure support will be known as the community opportunities support service.

#### **II.2.5. Award criteria**

Quality criterion - Name: Tender response scores / Weighting: 90

Price - Weighting: 10

#### **II.2.11. Information about options**

Options: yes

Description of options:

The contract term will be 6 years (3 years plus 3 x 12 month options to extend) to commence on 1.12.2019.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

Community Service (Chain Reaction) — Citywide  
Lot No: 2

**II.2.2. Additional CPV code(s)**

85000000 Health and social work services

**II.2.3. Place of performance**

NUTS code: UKC22 Tyneside

**II.2.4. Description of the procurement**

The Council wishes to build on the success of existing provisions and further develop localised community support with greater reach, through reshaping existing services to provide an enhanced local continuum of support. The Council wishes to achieve this by bringing together the best current practice through the development the chain reaction and lunch links services. This new chain reaction service is a citywide offer which will include the lunch links service, the successful provider will be expected to work with the 3 geographically zoned community opportunities – base service providers to develop 3 community Hives which have a focus on place-based services. It is expected that successful providers will establish good working relationships and care pathways with providers in their zone and other zones, particularly where there is commonality of service user.

**II.2.5. Award criteria**

Quality criterion - Name: Tender response scores / Weighting: 90

Price - Weighting: 10

**II.2.11. Information about options**

Options: yes

Description of options:

The contract term will be 6 years (3 years plus 3 x 12 month options to extend) to commence on 1.12.2019.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****II.2. Description****II.2.1. Title**

Base Service — North/East/West

Lot No: 3

**II.2.2. Additional CPV code(s)**

85000000 Health and social work services

**II.2.3. Place of performance**

NUTS code: UKC22 Tyneside

**II.2.4. Description of the procurement**

The Council wishes to build on the success of existing provisions and further develop localised community support with greater reach, through reshaping existing services to provide an enhanced local continuum of support. The Council wishes to achieve this by bringing together the best current practice through the development of 3 community Hives. These Hives will consist of 1 base service and the chain reaction service per zone. The Hives will be split into 3 geographic zones (North, East and West).

### **II.2.5. Award criteria**

Quality criterion - Name: Tender response scores / Weighting: 90

Price - Weighting: 10

### **II.2.11. Information about options**

Options: yes

Description of options:

The contract term will be 6 years (3 years plus 3 x 12 month options to extend) to commence on 1.12.2019.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 159-392853](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Lot No: 1**

**Title:**

Community Opportunities Support Services — Citywide

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

27/11/2019

#### **V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Mental Health Concern

Postal address: 36 Buttress House, Brenkley Way, Seaton Burn

Town: Newcastle upon tyne

NUTS code: UKC22 Tyneside

Postal code: NE13 6DS

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 3 840 000,00 GBP

Total value of the contract/lot: 1 280 000,00 GBP

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Lot No: 2**

**Title:**

Community Service (Chain Reaction) — Citywide

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

27/11/2019

**V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Chain Reaction (Mental Health Concern)

Postal address: 36 Buttress House, Brenkley Way, Seaton Burn

Town: Newcastle upon tyne

NUTS code: UKC22 Tyneside

Postal code: NE13 6DS

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 3 840 000,00 GBP

Total value of the contract/lot: 1 280 000,00 GBP

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Lot No: 3**

**Title:**

Base Service — North/East/West

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

27/11/2019

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Dementia Matters

Postal address: The Bradbury Centre, Darrell Street, Brunswick Village

Town: Newcastle upon tyne

NUTS code: UKC22 Tyneside

Postal code: NE13 7DS

Country: United Kingdom

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: St Anthony of Padua Community Association

Postal address: Community Centre, Welbeck Road, Walker

Town: Newcastle upon tyne

NUTS code: UKC22 Tyneside

Postal code: NE6 3BT

Country: United Kingdom

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Grange Day Centre Ltd

Postal address: The Grange Centre, Newburn Road, Throckley

Town: Newcastle upon tyne

NUTS code: UKC22 Tyneside

Postal code: NE15 9AF

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 3 840 000,00 GBP

Total value of the contract/lot: 1 280 000,00 GBP

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information**

Under this procurement, the contractor is required to participate in the economic and social regeneration of the locality of and surroundings of, the place of delivery for the procurement.

Contract performance conditions may therefore relate in particular to social and environmental considerations.

Electronic ordering will be used and/or electronic invoicing will be accepted and/or electronic payment will be used.

Please go to our website at [www.nepoportal.org](http://www.nepoportal.org) to register and download the documents.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: See Public Contract Regulations 2015

Town: As above

Country: United Kingdom

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The Public Contracts Regulations 2015 provides aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in High Court (England, Wales and Northern Ireland).

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: See Public Contract Regulations 2015

Town: As Above

Country: United Kingdom

##### **VI.5. Date of dispatch of this notice**

28/11/2019