

Ireland-Dublin: Education and training services
OJ S 217/2021 09/11/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Minister for Public Expenditure and Reform

Postal address: Department of Public Expenditure and Reform

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin

Country: Ireland

Contact person: OGP Support

E-mail: support@ogp.gov.ie

Internet address(es):

Main address: <http://www.ogp.gov.ie/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/351>

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

THR048F - Single Supplier Framework Contracts for Learning and Development Training

Services for the Civil Service

Reference number: PROJ000005978

II.1.2. Main CPV code

80000000 Education and training services

II.1.3. Type of contract

Services

II.1.4. Short description

OneLearning is the Civil Service Learning and Development (L&D) Centre within the Department of Public Expenditure and Reform. OneLearning is responsible for all training that is common across the Civil Service.

(The Contracting Authority invites tenders (“Tenders”) from economic operators (“Tenderers”) for the award of six (6) single supplier framework contracts for the provision of the services as described in Appendix 1 to this RFT (“the Services”).

In summary, the Services comprise:

Learning and Development Training for the Civil Service, comprising of:

The development of a shared Civil Service Learning and Development Curriculum that can be easily adapted for both virtual and face to face delivery.

The provision of instructor led training services to Civil Servants, nationwide and virtually, utilising engaging and innovative methods.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 7 847 568,00 EUR

II.2. Description

II.2.1. Title

Lot 1 Communications and Customer Service

Lot No: 1

II.2.2. Additional CPV code(s)

80500000 Training services, 80510000 Specialist training services, 80511000 Staff training services, 80520000 Training facilities, 80521000 Training programme services, 80522000 Training seminars, 80530000 Vocational training services, 80531200 Technical training services, 80532000 Management training services, 80590000 Tutorial services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 1

II.2.4. Description of the procurement

The Minister for Public Expenditure and Reform (the “Contracting Authority”) is issuing this request for tenders (“RFT”) as a central purchasing body for use by the Framework Clients (defined below). The Office of Government Procurement (the “OGP”) is an office within the Department of Public Expenditure and Reform tasked with sourcing goods and services on behalf of the public service. OneLearning is the Civil Service Learning and Development (L&D) Centre within the Department of Public Expenditure and Reform. OneLearning is responsible for all training that is common across the Civil Service.

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- The provision of instructor led training services to Civil Servants, nationwide and virtually, utilising engaging and innovative methods.

II.2.5. Award criteria

Quality criterion - Name: Quality of Tenderer's Approach in relation to Organisational Capacity and Personnel / Weighting: 210

Quality criterion - Name: Quality of Tenderer's Approach in relation to Course Content and Delivery / Weighting: 210

Quality criterion - Name: Quality of the Tenderer's approach in relation to measuring Impact of Training / Weighting: 40

Quality criterion - Name: Quality of Tenderer's Approach in relation to Scheduling and Administration and Invoicing / Weighting: 70

Quality criterion - Name: Quality of Tenderer's Approach in relation to the Contract Management / Weighting: 70

Cost criterion - Name: Cost / Weighting: 400

II.2.11. Information about options

Options: yes

Description of options:

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law. The Term will not exceed four (4) years in aggregate.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law. The Term will not exceed four (4) years in aggregate.

II.2. Description

II.2.1. Title

Lot 2 Innovation, Data and Project Management

Lot No: 2

II.2.2. Additional CPV code(s)

80500000 Training services, 80510000 Specialist training services, 80511000 Staff training services, 80520000 Training facilities, 80521000 Training programme services, 80522000 Training seminars, 80530000 Vocational training services, 80531200 Technical training services, 80532000 Management training services, 80590000 Tutorial services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 1

II.2.4. Description of the procurement

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II.2.5. Award criteria

Quality criterion - Name: Quality of Tenderer’s Approach in relation to Organisational Capacity and Personnel / Weighting: 210

Quality criterion - Name: Quality of Tenderer’s Approach in relation to Course Content and Delivery / Weighting: 210

Quality criterion - Name: Quality of the Tenderer’s approach in relation to measuring Impact of Training / Weighting: 40

Quality criterion - Name: Quality of Tenderer’s Approach in relation to Scheduling and Administration and Invoicing / Weighting: 70

Quality criterion - Name: Quality of Tenderer’s Approach in relation to the Contract Management / Weighting: 70

Cost criterion - Name: Cost / Weighting: 400

II.2.11. Information about options

Options: yes

Description of options:

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority’s obligations at law. The Term will not exceed four (4) years in aggregate.

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The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

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II.2. Description

II.2.1. Title

Lot 3 People Management

Lot No: 3

II.2.2. Additional CPV code(s)

80500000 Training services, 80510000 Specialist training services, 80511000 Staff training services, 80520000 Training facilities, 80521000 Training programme services, 80522000

Training seminars, 80530000 Vocational training services, 80531200 Technical training services, 80532000 Management training services, 80590000 Tutorial services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 1

II.2.4. Description of the procurement

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II.2.5. Award criteria

Quality criterion - Name: Quality of Tenderer’s Approach in relation to Organisational Capacity and Personnel / Weighting: 210

Quality criterion - Name: Quality of Tenderer’s Approach in relation to Course Content and Delivery / Weighting: 210

Quality criterion - Name: Quality of the Tenderer’s approach in relation to measuring Impact of Training / Weighting: 40

Quality criterion - Name: Quality of Tenderer’s Approach in relation to Scheduling and Administration and Invoicing / Weighting: 70

Quality criterion - Name: Quality of Tenderer’s Approach in relation to the Contract Management / Weighting: 70

Cost criterion - Name: Cost / Weighting: 400

II.2.11. Information about options

Options: yes

Description of options:

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority’s obligations at law. The Term will not exceed four (4) years in aggregate.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law. The Term will not exceed four (4) years in aggregate.

II.2. Description

II.2.1. Title

Lot 4 Personal and Team Wellbeing

Lot No: 4

II.2.2. Additional CPV code(s)

80500000 Training services, 80510000 Specialist training services, 80511000 Staff training services, 80520000 Training facilities, 80521000 Training programme services, 80522000 Training seminars, 80530000 Vocational training services, 80531200 Technical training services, 80532000 Management training services, 80590000 Tutorial services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 1

II.2.4. Description of the procurement

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II.2.5. Award criteria

Quality criterion - Name: Quality of Tenderer's Approach in relation to Organisational Capacity and Personnel / Weighting: 210

Quality criterion - Name: Quality of Tenderer's Approach in relation to Course Content and Delivery / Weighting: 210

Quality criterion - Name: Quality of the Tenderer's approach in relation to measuring Impact of Training / Weighting: 40

Quality criterion - Name: Quality of Tenderer's Approach in relation to Scheduling and Administration and Invoicing / Weighting: 70

Quality criterion - Name: Quality of Tenderer's Approach in relation to the Contract Management / Weighting: 70

Cost criterion - Name: Cost / Weighting: 400

II.2.11. Information about options

Options: yes

Description of options:

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law. The Term will not exceed four (4) years in aggregate.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law. The Term will not exceed four (4) years in aggregate.

II.2. Description

II.2.1. Title

Lot 5 Finance and Governance

Lot No: 5

II.2.2. Additional CPV code(s)

80500000 Training services, 80510000 Specialist training services, 80511000 Staff training services, 80520000 Training facilities, 80521000 Training programme services, 80522000 Training seminars, 80530000 Vocational training services, 80531200 Technical training services, 80532000 Management training services, 80590000 Tutorial services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 1

II.2.4. Description of the procurement

The Minister for Public Expenditure and Reform (the "Contracting Authority") is issuing this request for tenders ("RFT") as a central purchasing body for use by the Framework Clients (defined below). The Office of Government Procurement (the "OGP") is an office within the Department of Public Expenditure and Reform tasked with sourcing goods and services on behalf of the public service. OneLearning is the Civil Service Learning and Development (L&D) Centre within the Department of Public Expenditure and Reform. OneLearning is responsible for all training that is common across the Civil Service.

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II.2.5. Award criteria

Quality criterion - Name: Quality of Tenderer's Approach in relation to Organisational Capacity and Personnel / Weighting: 210

Quality criterion - Name: Quality of Tenderer's Approach in relation to Course Content and Delivery / Weighting: 210

Quality criterion - Name: Quality of the Tenderer's approach in relation to measuring Impact of Training / Weighting: 40

Quality criterion - Name: Quality of Tenderer's Approach in relation to Scheduling and Administration and Invoicing / Weighting: 70

Quality criterion - Name: Quality of Tenderer's Approach in relation to the Contract Management / Weighting: 70

Cost criterion - Name: Price / Weighting: 400

II.2.11. Information about options

Options: yes

Description of options:

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law. The Term will not exceed four (4) years in aggregate.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law. The Term will not exceed four (4) years in aggregate.

II.2. Description

II.2.1. Title

Lot 6 Irish Language

Lot No: 6

II.2.2. Additional CPV code(s)

80500000 Training services, 80510000 Specialist training services, 80511000 Staff training services, 80520000 Training facilities, 80521000 Training programme services, 80522000 Training seminars, 80530000 Vocational training services, 80531200 Technical training services, 80532000 Management training services, 80590000 Tutorial services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 1

II.2.4. Description of the procurement

The Minister for Public Expenditure and Reform (the "Contracting Authority") is issuing this request for tenders ("RFT") as a central purchasing body for use by the Framework Clients (defined below). The Office of Government Procurement (the "OGP") is an office within the Department of Public Expenditure and Reform tasked with sourcing goods and services on

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II.2.5. Award criteria

Quality criterion - Name: Quality of Tenderer’s Approach in relation to Organisational Capacity and Personnel / Weighting: 200

Quality criterion - Name: Quality of Tenderer’s Approach in relation to Course Content and Delivery / Weighting: 200

Quality criterion - Name: Quality of Tenderer’s Approach in relation to Scheduling and Administration and Invoicing / Weighting: 150

Quality criterion - Name: Quality of Tenderer’s Approach in relation to the Contract Management / Weighting: 50

Cost criterion - Name: Cost / Weighting: 400

II.2.11. Information about options

Options: yes

Description of options:

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority’s obligations at law. The Term will not exceed four (4) years in aggregate

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The Contracting Authority reserves the right to extend the Term for a period or periods of up to twelve [12] months with a maximum of two [2] such extension or extensions on the same terms and conditions, subject to the Contracting Authority’s obligations at law. The Term will not exceed four (4) years in aggregate.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 093-243326](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Lot 1 Communications and Customer Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

11/10/2021

V.2.2. Information about tenders

Number of tenders received: 14

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: The Communications Clinic

National registration number: 6404597S

Postal address: The Old Synagogue, 37 Adelaide Road,

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin 2

Country: Ireland

E-mail: barry@communicationsclinic.ie

Telephone: +353 873502422

Internet address: <http://www.communicationsclinic.ie>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 204 730,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Title:

Lot 2 Innovation, Data and Project Management

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

11/10/2021

V.2.2. Information about tenders

Number of tenders received: 14

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Trigraph Intelligent Learning

National registration number: 366163

Postal address: 11 Vernon Heath, Clontarf, D03H2V3

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin 3

Country: Ireland

E-mail: jim.maher@trigraph.ie

Telephone: +353 16390050

Internet address: <http://www.trigraph.ie>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 621 380,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 3

Title:

Lot 3 People Management

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V: Award of contract

Contract No: 4

Title:

Lot 4 Personal and Team Wellbeing

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

11/10/2021

V.2.2. Information about tenders

Number of tenders received: 14

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Carr Communications

National registration number: IE9F54784R

Postal address: 24 Fitzwilliam Place,

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin 2, D02 T296

Country: Ireland

E-mail: angela@carrcommunications.ie

Telephone: +353 017728900

Fax: +353 017728900

Internet address: <http://www.carrcommunications.ie>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 786 458,08 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 5

Title:

Lot 5 Finance and Governance

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V: Award of contract

Contract No: 6

Title:

Lot 6 Irish Language

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

11/10/2021

V.2.2. Information about tenders

Number of tenders received: 14

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Gaelchultúr

National registration number: 6407463M

Postal address: 11 Sráid an Chláraigh

Town: Baile Átha Cliath

NUTS code: IE Éire / Ireland

Postal code: Baile Átha Cliath 2

Country: Ireland

E-mail: darren@gaelchultur.com

Telephone: +353 14845224

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 235 000,00 EUR

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information

Please consult the RFT documentation for this competition (RFT 190059)

VI.4. Procedures for review**VI.4.1. Review body**

Official name: The High Court of Ireland

Town: Dublin

Country: Ireland

Telephone: +353 18866000

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Please consult your own legal advisors.

VI.5. Date of dispatch of this notice

04/11/2021