

**Spain-Bilbao: ICT and Web services**  
**OJ S 248/2018 26/12/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: European Agency for Safety and Health at Work

Postal address: Santiago de Compostela 12, 5°

Town: Bilbao

NUTS code: ES213 Bizkaia

Postal code: 48003

Country: Spain

E-mail: [cft0060@osha.europa.eu](mailto:cft0060@osha.europa.eu)

Telephone: +34 944358400

Fax: +34 944358401

**Internet address(es):**

Main address: <http://osha.europa.eu>

Address of the buyer profile: <https://osha.europa.eu/en/about-eu-osha/procurement>

**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

Other activity: Safety and Health at Work

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

ICT and Web services

Reference number: EUOSHA/2018/OP/F/SE/0060

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Within the framework of its 2014-2020 strategy, EU-OSHA has engaged in the development of a number of websites and web applications and it will continue in the future within the new strategy.

Moreover, EU-OSHA will continue to update and improve its existing websites and web applications.

The objective of this call for tender is to support EU-OSHA within this process by providing maintenance developments, hosting and usability services.

**II.1.6. Information about lots**

This contract is divided into lots: yes

**II.1.7. Total value of the procurement**

Value excluding VAT: 320 000,00 EUR

**II.2. Description**

**II.2.1. Title**

Usability services

Lot No: 4

**II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

**II.2.3. Place of performance**

NUTS code: 00 Other or Not Specified

Main site or place of performance: Tenderer premises

**II.2.4. Description of the procurement**

The aim of this lot is to ensure that all online and ICT products and services developed or adapted by or for EU-OSHA are designed and developed considering users' needs and according to the highest market usability standards

**II.2.5. Award criteria**

Quality criterion - Name: Quality of service, project management and quality assurance / Weighting: 40

Quality criterion - Name: Service Level Agreement / Weighting: 20

Quality criterion - Name: Scenario 7 / Weighting: 40

Price - Weighting: 40

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14. Additional information**

**Section IV: Procedure**

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**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 124-281153](#)

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** EUOSHA/2018/0060/L4

**Lot No:** 4

**Title:**

Usability services

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

04/12/2018

#### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: KingEClient

National registration number: ES B62338991

Postal address: Calle Velazquez, 100

Town: Madrid

NUTS code: ES30 Comunidad de Madrid

Postal code: 28006

Country: Spain

E-mail: [info@kingeclient.com](mailto:info@kingeclient.com)

Internet address: [www.kingeclient.com](http://www.kingeclient.com)

The contractor is an SME: yes

#### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 320 000,00 EUR

Total value of the contract/lot: 320 000,00 EUR

#### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: European Commission DG Employment, Social Affairs & Inclusion

Postal address: Rue de la Loi 200

Town: Brussels

Postal code: 1049

Country: Belgium

Telephone: +32 22991111

Fax: +32 22988551

Internet address: <http://ec.europa.eu>

#### **VI.4.2. Body responsible for mediation procedures**

Official name: European Ombudsman

Postal address: 1, avenue du Président Robert Schuman - PO Box 403

Town: Strasbourg

Postal code: 67001

Country: France

E-mail: [euro-ombudsman@europarl.europa.eu](mailto:euro-ombudsman@europarl.europa.eu)

Telephone: +33 388172313

Fax: +33 388179062

Internet address: <http://www.ombudsman.europa.eu>

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Referral shall be made to the European Commission within 15 days of the day on which the party concerned first became aware of the act in question. The Commission shall take a decision within 1 month. If no decision has been taken within this period, the case shall be deemed to have been dismissed.

### **VI.5. Date of dispatch of this notice**

19/12/2018