572708-2022 - Result

See the notice on TED website

Netherlands-Rotterdam: Telephone-answering services
OJ S 201/2022 18/10/2022
Contract award notice
Services

Legal Basis:
Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses
Official name: Sportbedrijf Rotterdam
Postal address: Annie M.G. Schmidtplein 10
Town: Rotterdam
NUTS code: NL33 Zuid-Holland
Postal code: 3083 NZ
Country: Netherlands
E-mail: gertjan.rouvoet@hetnic.nl
Internet address(es):
Main address: http://www.sportbedrijfrotterdam.nl

I.4. Type of the contracting authority
Other type: Zelfstandige BV met Gemeente Rotterdam als enig aandeelhouder

I.5. Main activity
Other activity: Sport

Section II: Object

II.1. Scope of the procurement

II.1.1. Title
Callcenterdienstverlening

II.1.2. Main CPV code
79510000 Telephone-answering services

II.1.3. Type of contract
Services

II.1.4. Short description
Het leveren van callcenterdienstverlening.

II.1.6. Information about lots
This contract is divided into lots: no

II.1.7. Total value of the procurement
Value excluding VAT: 1,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: NL33 Zuid-Holland

II.2.4. Description of the procurement
Callcenterdienstverlening

II.2.5. Award criteria
Quality criterion - Name: Zie BD / Weighting: 30
Quality criterion - Name: Zie BD / Weighting: 30
Price - Weighting: 40

II.2.11. Information about options
Options: no

II.2.13. Information about European Union funds
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure
Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system
The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)
The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure
Notice number in the OJ S: 2022/S 107-299625

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract
26/09/2022

V.2.2. Information about tenders
Number of tenders received: 5
Number of tenders received from SMEs: 5
Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 5
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: SalesQ B.V.
Town: Haarlem
NUTS code: NL Nederland
Country: Netherlands
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1,00 EUR
Total value of the contract/lot: 1,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Rotterdam
Town: Rotterdam
Country: Netherlands

VI.5. Date of dispatch of this notice

13/10/2022