

**United Kingdom-Wokingham: Other community, social and personal services**

OJ S 248/2018 26/12/2018

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Wokingham Borough Council

Postal address: Civic Offices, Shute End

Town: Wokingham

NUTS code: UK United Kingdom

Postal code: RG40 1BN

Country: United Kingdom

Contact person: Ms Sarah Paine

E-mail: [sarah.paine@wokingham.gov.uk](mailto:sarah.paine@wokingham.gov.uk)

Telephone: +44 1189746384

**Internet address(es):**Main address: <http://www.wokingham.gov.uk>Address of the buyer profile: <https://procontract.due-north.com/Opportunities/Index?p=679bb2ba-7898-4a4c-b4e3-c8eb6a07a3dc&v=2>**I.1. Name and addresses**

Official name: The Royal Borough of Windsor and Maidenhead

Postal address: Town Hall, Saint Ives Road

Town: Maidenhead

NUTS code: UK United Kingdom

Postal code: SL6 1RF

Country: United Kingdom

Contact person: Deborah Mbofana

E-mail: [deborah.mbofana@rbwm.gov.uk](mailto:deborah.mbofana@rbwm.gov.uk)

Telephone: +44 1628683196

**Internet address(es):**Main address: [www.rbwm.gov.uk](http://www.rbwm.gov.uk)**I.2. Information about joint procurement**

The contract involves joint procurement

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procontract.due-north.com/Opportunities/Index?p=679bb2ba-7898-4a4c-b4e3-c8eb6a07a3dc&v=2>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com/Opportunities/Index?p=679bb2ba-7898-4a4c-b4e3-c8eb6a07a3dc&v=2>**I.4.**

**Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Independent advocacy services for adults and young people (16 years) - Joint Procurement between RBWM and Wokingham  
Reference number: DN384497

**II.1.2. Main CPV code**

98000000 Other community, social and personal services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Wokingham Borough Council (WBC) is inviting tenders for the provision of an Independent Advocacy Service for Adults and Young People (16+ Years) for both WBC and The Royal Borough of Windsor and Maidenhead (RBWM). WBC and RBWM are seeking to develop a single pathway to meet all statutory advocacy requirements. We are inviting a single Provider to tender to deliver this service. By working together to commission a single contract with a single point of entry we aim to achieve: Greater co-ordination of services for customers; Reduction in duplication of services; Efficiencies for the commissioners and Provider; Increased sharing of best practice; Development of common protocols; Clear and consistent quality standards. WBC is inviting tenders for the provision of independent advocacy services for adults and young people, namely: Independent Mental Capacity Advocate/Relevant Persons Paid Representative; Care Act Advocacy; NHS Complaints Advocacy; Independent Mental Health Act Advocacy.

**II.1.5. Estimated total value**

Value excluding VAT: 1 015 000,00 GBP

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

85300000 Social work and related services, 98000000 Other community, social and personal services

**II.2.3. Place of performance**

NUTS code: UK United Kingdom

NUTS code: UKJ11 Berkshire

**II.2.4. Description of the procurement**

Wokingham Borough Council is pleased to announce that it is inviting tenders for the provision of an Independent Advocacy Service for Adults and Young People (16+ Years) for both Wokingham Borough Council and The Royal Borough of Windsor and Maidenhead. Wokingham Borough Council and The Royal Borough of Windsor and Maidenhead are seeking to rationalise their current advocacy contracts with the aim of developing a single pathway which will meet all statutory advocacy requirements. The commissioning authorities are inviting a single Provider to tender to deliver this service.

The current approach to the provision of health and adult social care services of promoting independence by putting people in control of their care and support with both the local and National drive is towards outcome focussed, person centred support with the aim of preventing, reducing and delaying the need for care or support.

The commissioning authorities recognise that this cannot be achieved without understanding the views, wishes, aspirations and needs of the customer, which requires the active involvement of the customer, their carers and families. Advocacy is an important feature within this process, enabling vulnerable people to be involved by having their voices heard and expressing their views.

By working together to commission a single contract with a single point of entry we aim to achieve:

- Greater co-ordination of services for customers,
- Reduction in duplication of services
- Efficiencies for the commissioners and Provider
- Increased sharing of best practice
- Development of common protocols
- Clear and consistent quality standards

The main objectives of the service will include:

- Supporting customers to develop a range of natural supports, including self-advocacy to assist them towards independence and social inclusion
- Assessment at the single point of entry and redirecting to more appropriate services where required
- One-to-one time limited issue based advocacy. Promoting access to the service in a range of settings
- Marketing the service appropriately
- Meet statutory requirements for advocacy that are included within the scope of this specification

Wokingham Borough Council is inviting tenders for the provision of a range of independent advocacy services for adults and young people (16+years), namely-

1. Independent Mental Capacity Advocate (IMCA) / Relevant Persons Paid Representative (RPPR)
2. Care Act Advocacy (CAA)
3. NHS Complaints Advocacy (NHS-CA)
4. Independent Mental Health Act Advocacy (IMHA)

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/07/2019

This contract is subject to renewal: yes

Description of renewals:

1 option to renew for 24 months after initial 3-year term

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section III: Legal, economic, financial and technical information**

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**III.1. Conditions for participation**

**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

**III.2. Conditions related to the contract**

**III.2.2. Contract performance conditions**

See service specification for KPIs and Outcomes

**Section IV: Procedure**

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**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 01/02/2019 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 01/02/2019 Local time: 12:05

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The High Court of Justice of England and Wales

Postal address: 7 Rolls Buildings, Fetter Lane

Town: London

Postal code: EC4A 1NL

Country: United Kingdom

Telephone: +44 2079477156

#### **VI.5. Date of dispatch of this notice**

21/12/2018