

**United Kingdom-Manchester: Repair and maintenance services**  
**OJ S 232/2020 27/11/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: The University Caterers Organisation Ltd (TUCO Ltd)

Postal address: 3rd Floor National House, 36 St Ann Street

Town: Manchester

NUTS code: UK United Kingdom

Postal code: M2 7LE

Country: United Kingdom

E-mail: [info@tucos.ac.uk](mailto:info@tucos.ac.uk)

Telephone: +44 1617133420

**Internet address(es):**

Main address: <https://www.tucos.ac.uk/>

Address of the buyer profile: <https://in-tendhost.co.uk/tucos.aspx/Home>

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Kitchen Equipment Maintenance, Kitchen Deep Clean and Ventilation Ducting Services

Reference number: CAT11033-TU

**II.1.2. Main CPV code**

50000000 Repair and maintenance services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The provision of kitchen equipment maintenance services, kitchen deep cleaning services and ventilation ducting cleaning services to TUCO member institutions across the UK.

**II.1.6.**

## Information about lots

This contract is divided into lots: yes

### II.1.7. Total value of the procurement

Value excluding VAT: 121 400,00 GBP

## II.2. Description

### II.2.1. Title

Catering Equipment Maintenance

Lot No: 1

### II.2.2. Additional CPV code(s)

50883000 Repair and maintenance services of catering equipment

### II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

### II.2.4. Description of the procurement

Lot 1 Catering Equipment Maintenance Services. TUCO are looking to appoint suppliers who can provide the following services to TUCO member institutions:

- reactive visits (labour and call out charges);
- proactive visits (labour and call out charges);
- asset management service;
- regular gas servicing (labour and call out charges).

Though the lot is advertised for national coverage, regional based suppliers with localised coverage can also apply.

### II.2.5. Award criteria

Quality criterion - Name: Project specific / Weighting: 15

Quality criterion - Name: Contract management / Weighting: 10

Quality criterion - Name: Ordering, delivery and invoicing / Weighting: 10

Quality criterion - Name: Corporate social responsibility / Weighting: 5

Price - Weighting: 60

### II.2.11. Information about options

Options: no

### II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### II.2.14. Additional information

Please refer to the documents 'TUCO SQ Notes to Tenderers' to aid in the completion of the SQ tender documents.

## II.2. Description

### II.2.1. Title

Refrigeration Equipment Maintenance

Lot No: 2

### II.2.2. Additional CPV code(s)

50883000 Repair and maintenance services of catering equipment

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

### **II.2.4. Description of the procurement**

Lot 2 Refrigeration Equipment Maintenance. TUCO are looking to appoint suppliers who can provide the following services to TUCO member institutions:

- reactive visits (labour and call out charges);
- proactive visits (labour and call out charges);
- asset management service.

Though the lot is advertised for national coverage, regional based suppliers with localised coverage can also apply.

### **II.2.5. Award criteria**

Quality criterion - Name: Project specific / Weighting: 15

Quality criterion - Name: Contract management / Weighting: 10

Quality criterion - Name: Ordering, delivery and invoicing / Weighting: 10

Quality criterion - Name: Corporate social responsibility / Weighting: 5

Price - Weighting: 60

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Please refer to the document 'TUCO SQ Notes to Tenderers' to aid in the completion of the SQ tender documents.

## **II.2. Description**

### **II.2.1. Title**

Dish-washing Equipment Maintenance

Lot No: 3

### **II.2.2. Additional CPV code(s)**

50883000 Repair and maintenance services of catering equipment

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

### **II.2.4. Description of the procurement**

Lot 3 Dish-washing Equipment Maintenance Services. TUCO are looking to appoint suppliers who can provide the following services to TUCO member institutions:

- reactive visits (labour and call out charges);
- proactive visits (labour and call out charges);
- asset management service.

Though the lot is advertised for national coverage, regional based suppliers with localised coverage can also apply.

### **II.2.5. Award criteria**

Quality criterion - Name: Project specific / Weighting: 15

Quality criterion - Name: Contract management / Weighting: 10

Quality criterion - Name: Ordering, delivery and invoicing / Weighting: 10

Quality criterion - Name: Corporate social responsibility / Weighting: 5

Cost criterion - Name: Price / Weighting: 60

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Please refer to the document 'TUCO SQ Notes to Tenderers' to aid in the completion of the SQ tender documents.

## **II.2. Description**

### **II.2.1. Title**

Kitchen Deep Clean Services

Lot No: 4

### **II.2.2. Additional CPV code(s)**

90910000 Cleaning services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM

### **II.2.4. Description of the procurement**

Lot 4 Kitchen Deep Clean Services. TUCO are looking to appoint suppliers who can provide the following services to TUCO member institutions:

- kitchen deep clean, including surface cleaning (floors, walls), lighting, equipment (inside and out) and kitchen fittings;
- high level cleaning including ceilings, structural steel work, lighting;
- grease trap cleaning;
- un-blocking of drains (within kitchen walls only);
- reactive visits (labour and call out charges);
- proactive visits (labour and call out charges).

Though the lot is advertised for national coverage, regional based suppliers with localised coverage can also apply.

### **II.2.5. Award criteria**

Quality criterion - Name: Project specific / Weighting: 15

Quality criterion - Name: Contract management / Weighting: 10

Quality criterion - Name: Ordering, delivery and invoicing / Weighting: 10

Quality criterion - Name: Corporate social responsibility / Weighting: 5

Price - Weighting: 60

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Please refer to the document 'TUCO SQ Notes to Tenderers' to aid in the completion of the SQ tender documents.

## **II.2. Description**

### **II.2.1. Title**

Kitchen Ventilation and Ducting Cleaning Service  
Lot No: 5

### **II.2.2. Additional CPV code(s)**

39563530 Ventilation ducting, 71315410 Inspection of ventilation system, 90910000 Cleaning services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom  
Main site or place of performance: UNITED KINGDOM.

### **II.2.4. Description of the procurement**

Lot 5 Kitchen Ventilation and Ducting Cleaning. TUCO are looking to appoint suppliers who can provide the following services to TUCO member institutions:

- extraction and ventilation duct cleaning to TR19 levels;
- reactive visits (labour and call out charges);
- proactive visits (labour and call out charges).

Though the lot is advertised for national coverage, regional based suppliers with localised coverage can also apply.

### **II.2.5. Award criteria**

Quality criterion - Name: Project specific / Weighting: 15  
Quality criterion - Name: Contract management / Weighting: 10  
Quality criterion - Name: Ordering, delivery and invoicing / Weighting: 10  
Quality criterion - Name: Corporate social responsibility / Weighting: 5  
Price - Weighting: 60

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Please refer to the document 'TUCO SQ Notes to Tenderers' to aid in the completion of the SQ tender documents.

## **II.2. Description**

### **II.2.1. Title**

One Stop Shop  
Lot No: 6

### **II.2.2. Additional CPV code(s)**

50000000 Repair and maintenance services, 90910000 Cleaning services, 39563530 Ventilation ducting, 71315410 Inspection of ventilation system

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

### **II.2.4. Description of the procurement**

Lot 6 One Stop Shop.

TUCO are looking to appoint suppliers who can provide the following services to TUCO member institutions across all lots:

- catering equipment maintenance;
- refrigeration equipment maintenance;
- dish-washing equipment maintenance;
- kitchen deep clean;
- kitchen ventilation and duct cleaning.

Though the lot is advertised for national coverage, regional based suppliers with localised coverage can also apply.

### **II.2.5. Award criteria**

Quality criterion - Name: Project specific / Weighting: 15

Quality criterion - Name: Contract management / Weighting: 10

Quality criterion - Name: Ordering, delivery and invoicing / Weighting: 10

Quality criterion - Name: Corporate social responsibility / Weighting: 5

Price - Weighting: 60

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

Please refer to the documents 'TUCO SQ Notes to Tenderers' to aid in the completion of the SQ tender documents.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

A dynamic purchasing system was set up

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1.**

## Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 247-569140](#)

### IV.2.8. Information about termination of dynamic purchasing system

### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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**Contract No:** 1 Brooke Western Trust

**Lot No:** 1

**Title:**

Catering Equipment Maintenance Services

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

25/08/2020

#### V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: Two Services Ltd

National registration number: 02029944

Postal address: 2 Hovefields Lodge, Burnt Mills, Basildon

Town: Essex

NUTS code: UK United Kingdom

Postal code: SS13 1EB

Country: United Kingdom

The contractor is an SME: yes

#### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 15 000,00 GBP

#### V.2.5. Information about subcontracting

## Section V: Award of contract

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**Contract No:** 2. University of Chester

**Lot No:** 1

**Title:**

Catering Equipment Maintenance

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

09/11/2020

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: The Acme Facilities Group Ltd

National registration number: 00863661

Postal address: Acme House, Philips Road, Whitebirk Industrial Estate

Town: Blackburn

NUTS code: UK United Kingdom

Postal code: BB1 5RL

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 72 000,00 GBP

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 3. University of Chester

**Lot No:** 3

**Title:**

Dish-washing Equipment Maintenance

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

20/11/2020

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Crystaltech Services (UK) Ltd  
National registration number: 05249952  
Postal address: Unit 14, Redbridge Enterprise Centre, Thompson Close  
Town: Ilford  
NUTS code: UK United Kingdom  
Postal code: IG1 1TY  
Country: United Kingdom  
The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 34 400,00 GBP

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. The selection stage of the process will be carried out on a tendering portal InTend. If you wish to register your interest in this procurement, please register on the following web site <https://in-tendhost.co.uk/tuco.aspx/Home>. The tender will be awarded based on MEAT (Most Economically Advantageous Tender).

A full list of permissible users is included within the SQ documents.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=546668852>

GO Reference: GO-20201124-PRO-17412491

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: TUCO Ltd  
Postal address: 3rd Floor National House, 36 St Ann Street  
Town: Manchester  
Postal code: M2 7LE  
Country: United Kingdom  
E-mail: [info@tuco.ac.uk](mailto:info@tuco.ac.uk)  
Telephone: +44 1617133420  
Internet address: <http://www.tuco.ac.uk>

#### **VI.4.2. Body responsible for mediation procedures**

Official name: TUCO Ltd  
Postal address: 3rd Floor National House, 36 St Ann Street  
Town: Manchester  
Postal code: M2 7LE  
Country: United Kingdom  
E-mail: [info@tuco.ac.uk](mailto:info@tuco.ac.uk)  
Telephone: +44 1617133420  
Internet address: <http://www.tuco.ac.uk>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: TUCO Ltd

Postal address: 3rd Floor National House, 36 St Ann Street

Town: Manchester

Postal code: M2 7LE

Country: United Kingdom

E-mail: [info@tuco.ac.uk](mailto:info@tuco.ac.uk)

Telephone: +44 1617133420

Internet address: <http://www.tuco.ac.uk>

**VI.5. Date of dispatch of this notice**

24/11/2020