

France-Strasbourg: Computer support services
OJ S 234/2019 04/12/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Eurométropole de Strasbourg

Postal address: 1 parc de l'Étoile

Town: Strasbourg Cedex

NUTS code: FRF11 Bas-Rhin

Postal code: 67076

Country: France

E-mail: marchespublics@strasbourg.eu

Telephone: +33 368985000

Internet address(es):

Main address: <https://www.strasbourg.eu>

Address of the buyer profile: <https://alsacemarchespublics.eu>

I.1. Name and addresses

Official name: Ville de Strasbourg

Postal address: 1 parc de l'Étoile

Town: Strasbourg Cedex

NUTS code: FRF11 Bas-Rhin

Postal code: 67076

Country: France

E-mail: marchespublics@strasbourg.eu

Internet address(es):

Main address: <https://www.strasbourg.eu>

I.1. Name and addresses

Official name: Bischheim

Postal address: 37 route de Bischwiller

Town: Bischheim

NUTS code: FRF11 Bas-Rhin

Postal code: 67801

Country: France

E-mail: direction-generale@ville-bischheim.fr

Internet address(es):

Main address: <http://www.ville-bischheim.fr/>

I.1. Name and addresses

Official name: Souffelweyersheim

Postal address: place du Général de Gaulle

Town: Souffelweyersheim

NUTS code: FRF11 Bas-Rhin

Postal code: 67460
Country: France
E-mail: mairie@souffelweyersheim.fr
Internet address(es):
Main address: <https://www.souffelweyersheim.fr/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Prestations d'assistance technique en informatique et téléphonie

II.1.2. Main CPV code

72610000 Computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

Prestations d'assistance en informatique et téléphonie pour l'installation et le support des postes de travail, l'administration et l'exploitation des systèmes, la conduite de projets et l'accompagnement méthodologique.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 22 000 000,00 EUR

II.2. Description

II.2.1. Title

Lot No: 1

II.2.2. Additional CPV code(s)

72253000 Helpdesk and support services, 72514000 Computer facilities management services , 72610000 Computer support services

II.2.3. Place of performance

NUTS code: FRF11 Bas-Rhin

II.2.4. Description of the procurement

Assistance technique et intégration d'équipements.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 70.0

Quality criterion - Name: Valeur technique: organisation de la prestation / Weighting: 40.0

Quality criterion - Name: Valeur technique: compétences de l'équipe / Weighting: 30.0

Price - Weighting: 30.0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot No: 2

II.2.2. Additional CPV code(s)

72610000 Computer support services, 72514000 Computer facilities management services

II.2.3. Place of performance

NUTS code: FRF11 Bas-Rhin

II.2.4. Description of the procurement

Gestion des référentiels de parc, d'incidents et de changements.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 60.0

Quality criterion - Name: Valeur technique: organisation de la prestation / Weighting: 15.0

Quality criterion - Name: Valeur technique: compétences de l'équipe / Weighting: 45.0

Price - Weighting: 40.0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot No: 3

II.2.2. Additional CPV code(s)

72610000 Computer support services, 72220000 Systems and technical consultancy services

II.2.3. Place of performance

NUTS code: FRF11 Bas-Rhin

II.2.4. Description of the procurement

Gestion des projets techniques, conseil et expertise informatique.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 70.0

Quality criterion - Name: Valeur technique: organisation de la prestation / Weighting: 20.0

Quality criterion - Name: Valeur technique: compétences techniques de l'équipe / Weighting: 50.0

Price - Weighting: 30.0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot No: 4

II.2.2. Additional CPV code(s)

72610000 Computer support services, 72220000 Systems and technical consultancy services

II.2.3. Place of performance

NUTS code: FRF11 Bas-Rhin

II.2.4. Description of the procurement

Gestion des projets techniques, conseil et expertise réseau et télécoms.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 70.0

Quality criterion - Name: Valeur technique: organisation de la prestation / Weighting: 20.0

Quality criterion - Name: Valeur technique: compétences techniques de l'équipe / Weighting: 50.0

Price - Weighting: 30.0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot No: 5

II.2.2. Additional CPV code(s)

72610000 Computer support services

II.2.3. Place of performance

NUTS code: FRF11 Bas-Rhin

II.2.4. Description of the procurement

Assistance à maîtrise d'ouvrage pour la conduite de projets fonctionnels.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 70.0

Quality criterion - Name: Valeur technique: organisation de la prestation / Weighting: 20.0

Quality criterion - Name: Valeur technique: compétences de l'équipe / Weighting: 50.0

Price - Weighting: 30.0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot No: 6

II.2.2. Additional CPV code(s)

72610000 Computer support services, 72611000 Technical computer support services,
71356400 Technical planning services

II.2.3. Place of performance

NUTS code: FRF11 Bas-Rhin

II.2.4. Description of the procurement

Administration, intégration et exploitation du système d'informations.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 70.0

Quality criterion - Name: Valeur technique: organisation de la prestation: phase de transition /
Weighting: 18.0

Quality criterion - Name: Valeur technique: organisation de la prestation: phase opérationnelle
/ Weighting: 18.0

Quality criterion - Name: Valeur technique: capacité à prendre en charge l'activité en centre de
service / Weighting: 14.0

Quality criterion - Name: Valeur technique: accompagnement dans l'amélioration continue et
dans l'industrialisation des tâches / Weighting: 10.0

Quality criterion - Name: Valeur technique: gestion des intervenants et des compétences /
Weighting: 10.0

Price - Weighting: 30.0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot No: 7

II.2.2. Additional CPV code(s)

72610000 Computer support services

II.2.3. Place of performance

NUTS code: FRF11 Bas-Rhin

II.2.4. Description of the procurement

Coordination des activités d'administration, d'intégration et d'exploitation.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 70.0

Quality criterion - Name: Valeur technique: compréhension de la prestation demandée /

Weighting: 5.0

Quality criterion - Name: Valeur technique: organisation de la phase de transition / Weighting:

15.0

Quality criterion - Name: Valeur technique: organisation de la phase opérationnelle / Weighting

: 15.0

Quality criterion - Name: Valeur technique: gestion des intervenants et des compétences /

Weighting: 30.0

Quality criterion - Name: Valeur technique: accompagnement dans l'amélioration continue /

Weighting: 5.0

Price - Weighting: 30.0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot No: 8

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: FRF11 Bas-Rhin

II.2.4. Description of the procurement

Conseil et accompagnement méthodologique dans le domaine des systèmes d'information.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 70.0

Quality criterion - Name: Valeur technique: organisation de la prestation / Weighting: 7.0
Quality criterion - Name: Valeur technique: compétences des intervenants / Weighting: 63.0
Price - Weighting: 30.0

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 20190974

Lot No: 1

Title:

Assistance technique et intégration d'équipements

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/11/2019

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Econocom Infogerance Systemes

Postal address: 21 avenue Descartes

Town: Plessis-Robinson
NUTS code: FR France
Postal code: 92350
Country: France
E-mail: gestion.servicesest@econocom.com
Telephone: +33 90297329
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 200 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 20190982

Lot No: 2

Title:

Gestion des référentiels de parc, d'incidents et de changements

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/11/2019

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Econocom Infogerance Systemes

Postal address: 21 avenue Descartes

Town: Plessis-Robinson

NUTS code: FR France

Postal code: 92350

Country: France

E-mail: gestion.servicesest@econocom.com

Telephone: +33 90297329

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 760 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 20190975

Lot No: 3

Title:

Gestion des projets techniques, conseil et expertise informatique

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

15/11/2019

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Econocom Infogerance Systemes

Postal address: 21 avenue Descartes

Town: Plessis-Robinson

NUTS code: FR France

Postal code: 92350

Country: France

E-mail: gestion.servicesest@econocom.com

Telephone: +33 90297329

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 600 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 20190976

Lot No: 4

Title:

Gestion des projets techniques, conseil et expertise réseau et télécoms

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

15/11/2019

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Interact Systemes Est

Postal address: rue Tobias Stimmer

Town: Illkirch Cedex

NUTS code: FR France

Postal code: 67403
Country: France
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 200 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 20190977

Lot No: 5

Title:

Assistance à maîtrise d'ouvrage pour la conduite de projets fonctionnels

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

18/11/2019

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Viveris Systemes

Postal address: 5 rue du Parc

Town: Oberhausbergen

NUTS code: FR France

Postal code: 67205

Country: France

E-mail: cyrille.demangeat@viveris.fr

Telephone: +33 90205500

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 200 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 20190978

Lot No: 6

Title:

Administration, intégration et exploitation du système d'informations

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/11/2019

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Econocom Infogerance Systemes

Postal address: 21 avenue Descartes

Town: Plessis-Robinson

NUTS code: FR France

Postal code: 92350

Country: France

E-mail: gestion.servicesest@econocom.com

Telephone: +33 90297329

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Entela

Postal address: 5 rue des Cigognes

Town: Entzheim

NUTS code: FR France

Postal code: 67960

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 6 000 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 20190978

Lot No: 6

Title:

Administration, intégration et exploitation du système d'informations

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/11/2019

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3.

Name and address of the contractor

Official name: TRSB

Postal address: 60 avenue Hoche

Town: Paris 8

NUTS code: FR France

Postal code: 75008

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 6 000 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 20190978

Lot No: 6

Title:

Administration, intégration et exploitation du système d'informations

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

15/11/2019

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Capgemini Technology

Postal address: 145 quai du Président Roosevelt

Town: Issy-les-Moulineaux

NUTS code: FR France

Postal code: 92310

Country: France

E-mail: lionel.mathis@sogeti.com

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 6 000 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 20190980

Lot No: 7

Title:

Coordination des activités d'administration, d'intégration et d'exploitation

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

28/11/2019

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: TRSB

Postal address: 60 avenue Hoche

Town: Paris 8

NUTS code: FR France

Postal code: 75008

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 600 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 20190980

Lot No: 7

Title:

Coordination des activités d'administration, d'intégration et d'exploitation

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

28/11/2019

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Spie Infoservices

Postal address: 2 route de Lingolsheim — BP 70312

Town: Illkich Cedex

NUTS code: FR France

Postal code: 67411

Country: France

E-mail: m.boudaud@spie.com

Telephone: +33 88556000

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 600 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 20190980

Lot No: 7

Title:

Coordination des activités d'administration, d'intégration et d'exploitation

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/11/2019

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Tribe IT Partners

Postal address: 16 rue du Parc

Town: Oberhausbergen

NUTS code: FR France

Postal code: 67205

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 600 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 20190981

Lot No: 8

Title:

Conseil et accompagnement méthodologique dans le domaine des systèmes d'information

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/11/2019

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Tribe IT Partners

Postal address: 16 rue du Parc

Town: Oberhausbergen

NUTS code: FR France

Postal code: 67205

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 360 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 20190981

Lot No: 8

Title:

Conseil et accompagnement méthodologique dans le domaine des systèmes d'information

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

18/11/2019

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Noveanbe

Postal address: 11 cours Valmy

Town: Paris-la-Défense Cedex

NUTS code: FR France

Postal code: 92977

Country: France

E-mail: bizdev@noveane.com

Telephone: +33 78141420

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 360 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 20190981

Lot No: 8

Title:

Conseil et accompagnement méthodologique dans le domaine des systèmes d'information

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/11/2019

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Amaris France

Postal address: 20 boulevard Eugène Deruelle

Town: Lyon

NUTS code: FR France

Postal code: 69003

Country: France

E-mail: aney@amaris.com

Telephone: +33 26467088

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 360 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

La consultation du(des) contrat(s) peut être effectuée à l'adresse de l'organisme acheteur. Les tiers justifiant d'un intérêt lésé peuvent exercer un recours de pleine juridiction en contestation de la validité du contrat dans un délai de 2 mois à compter de la publication du présent avis.

Numéros de marchés en VDS: lot 1 2019/987 — lot 2 2019/988 — lot 3 2019/989 — lot 4 2019/990 — lot 5 2019/991 — lot 6 2019/992 — lot 7 2019/993 — lot 8 2019/994.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif de Strasbourg

Postal address: 31 avenue de la Paix — BP 51038

Town: Strasbourg Cedex

Postal code: 67070

Country: France

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

- référé précontractuel prévu aux articles L. 551-1 à L. 551-12 du Code de justice administrative (CJA), et pouvant être exercé avant la signature du contrat,
- référé contractuel prévu aux articles L. 551-13 à L. 551-23 du CJA, et pouvant être exercé dans les délais prévus à l'article R. 551-7 du CJA,
- recours de pleine juridiction ouvert aux tiers justifiant d'un intérêt lésé, et pouvant être exercé dans les 2 mois suivant la date à laquelle la conclusion du contrat est rendue publique.

VI.5. Date of dispatch of this notice

29/11/2019