

Denmark-Copenhagen: Library management system
OJ S 248/2018 26/12/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Det Kongelige Bibliotek

National registration number: 2898842

Postal address: Søren Kierkegaards Plads 1

Town: København K

NUTS code: DK01 Hovedstaden

Postal code: 1221

Country: Denmark

Contact person: Anne Sandfær

E-mail: anns@kb.dk

Telephone: +45 91324140

Internet address(es):

Main address: <http://www.kb.dk>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/281426>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Acquisition of a Library Services Platform and a Discovery Layer

II.1.2. Main CPV code

48161000 Library management system

II.1.3. Type of contract

Services

II.1.4. Short description

The Royal Danish Library's (RDL) request is for a Library Services Platform (LSP) combined with a Discovery layer and a bibliographic data repository.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 33 958 012,00 DKK

II.2. Description

II.2.2. Additional CPV code(s)

48160000 Library software package, 48610000 Database systems, 72200000 Software programming and consultancy services

II.2.3. Place of performance

NUTS code: DK01 Hovedstaden

Main site or place of performance: København K.

II.2.4. Description of the procurement

The request is for a software solution running on a hosted environment and maintained by the contractor, with strict demands for confidentiality, integrity and availability of data (see appendices 5 and 15).

Main library functions to be met are detailed in Appendix 3, and include:

- end-user oriented interface (Discovery layer),
- user management in combination with internal and external services,
- circulation of physical items,
- Electronic Resource Management (ERM), link resolution and access control,
- acquisition services for print and electronic resources,
- legal deposit,
- management of bibliographic metadata,
- Inter-Library Loan (ILL) closely integrated with the Danish national ILL — infrastructure,
- reading list solution,
- and statistics and analytics tools.

The technical solution should be flexible enough to support a complex organisation, with the RDL recently formed through a merger of 2 large academic libraries, and entering a newly formed consortium, cf. section II.2.14), which is likely to face rapid change and expansion.

As the consortium, as well as the tasks and procedures of RDL will evolve and change, RDL foresees the need for extensive and ongoing configurations to all parts of the system.

All main area functions should be configurable on at least 2 levels:

- group configurations at a consortium level — to allow for efficient and uniform configurations across all participation institutions/libraries,
- individual configurations at consortium partner level — to allow for locally determined workflow variations or other locally defined requirements (i.e., customisations that are different from or not relevant to the consortium configurations).

RDL runs a variety of other services that needs to integrate closely with the hosted system solution. Integrations can be done in multiple ways, and RDL is prepared to adjust its adjacent systems to achieve efficient integrations with the LSP and/or Discovery layer based on recognised standards and the availability of high-volume, 2-way communication through open APIs.

A core task for the RDL is to provide end-users with access to licensed electronic information resources. The area also presents a pivotal challenge of finding a balance between efficiency and flexibility in a consortium setting. The ERM processes must show robust performance in a variety of consortium models ranging from centralized acquisition and administration, with group processing for all or a sub-set of consortium partners, to localized acquisition and administration for 1 consortium partner only. System configurations for inter-operability between the LSP, the metadata repository, and the Discovery layer must ensure that the

search results end-users get are restricted to resources that they, or their institution, have access to.

The Discovery layer provides an end-user oriented interface that allows users to search, find and gain access to information resources that are either held by the library or that the library will obtain for the user. As end users' information needs and interface expectations vary greatly among user groups and over time, the library needs to configure the interface and search experience for the consortium as a whole, as well as for singular consortium partners.

II.2.5. Award criteria

Quality criterion - Name: Quality, method and tools / Weighting: 50 %

Quality criterion - Name: Time schedule and security of supply / Weighting: 20 %

Price - Weighting: 30 %

II.2.11. Information about options

Options: yes

Description of options:

The Contract includes an option regarding placing the source code in escrow, cf. clause 30 of Contract.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

As regards section I.2), it should be noted that the RDL is the contracting authority and is formed by The National Library of Denmark, Arhus University Library and Copenhagen University Library. Copenhagen University Library is also running services for Roskilde University Library. Furthermore, intends to administrate the library services for Aalborg University Library under the Contract.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 102-233194](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Acquisition of a Library Services Platform and a Discovery Layer

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

21/12/2018

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Ex Libris (Scandinavia) AS

National registration number: 32646263

Postal address: c/o Plesner Law Firm, Amerika Plads 37

Town: København Ø

NUTS code: DK Danmark

Postal code: 2100

Country: Denmark

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 33 958 012,00 DKK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Participation in the tendering procedure may only take place by electronic means via the electronic tendering system used by the contracting authority, see the address set out in section I.3). The tendering procedure is accessed under the tab "Ongoing public procedures". For access to the tender documents, the candidate must be registered or register as a user. If the application contains several versions of the same document, the latest uploaded version will apply.

All communication in connection with the tender procedure, including questions and answers, must be through the electronic tendering system. Questions must be submitted not later than 18.7.2018 at noon. Questions asked after this date will be answered if they are received in time for the contracting authority to provide the information required and communicate the answers not later than 6 days before expiry of the application deadline. Questions received later than 6 days before expiry of the deadline cannot expect to be answered.

Interested operators are requested to keep updated via the electronic tendering system. If the candidate encounters problems with the system, please contact support by e-mail, dksupport@eu-supply.com, or telephone (+45) 70 20 80 14.

The candidate must submit as its application an ESPD as preliminary documentation of the circumstances set out in section 148(1)(i-iii) of the Danish Public Procurement Act (udbudsløven). For groups of operators (e.g. a consortium), a separate ESPD must be

submitted for each participating operator. If the candidate relies on the capacity of other entities, an ESPD must be submitted for each of the entities on which the candidate relies. The candidate will be excluded from participation in the tender procedure if the candidate is subject to the compulsory grounds for exclusion set out in sections 135 and 136 of the Danish Public Procurement Act, unless the candidate has submitted sufficient documentation of its reliability in accordance with section 138 of the Danish Public Procurement Act.

Before the decision to award the contract is made, the tenderer to whom the contracting authority intends to award the contract must provide documentation of the information submitted in the ESPD pursuant to sections 151–152, cf. section 153 of the Danish Public Procurement Act.

Additional information:

As regards section II.2.6), it should be noted that the amount is an estimate of the expected contract price for the entire duration of the contract. The estimate is based on [the historical consumption of (e.g. inflatable tents)] over the last 4 years.

As regards section II.2.7), it should be noted that the duration of contract stipulated commences on signature of contract. In addition to the duration of contract stipulated, an expiry phase that is flexible in time will be required when the contract is at an end in order to ensure an undisturbed continuation of the services in connection with a possible re-tender. An information meeting will be held 6.6.2018 at the Royal Danish Library, cf. section I.1). For practical reasons, operators interested in participating in the meeting are asked to sign up via the electronic tendering system not later than 3 days before the meeting with indication of name of business and number of participants. The contracting authority may reduce the number of participants per business. The contracting authority will draw up concise minutes of the information meeting which will be published via the electronic tendering system referred to in section I.3).

As regards section II.2.9) it should be noted that each candidate may only submit one application for pre-qualification.

The contracting authority may use the procedure of section 159(5) of the Danish Public Procurement Act in the event that applications or tenders do not comply with the formal requirements of the procurement documents.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud

Postal address: Nævnenes Hus, Toldboden 2

Town: Viborg

Postal code: 8800

Country: Denmark

E-mail: klfu@naevneneshus.dk

Telephone: +45 35291000

Internet address: <https://erhvervsstyrelsen.dk/klagevejledning-0>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

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Pursuant to the Danish Act on the Complaints Board for Public Procurement, etc. (lov om Klagenævnet for Udbud m.v.) [the Act is available (in Danish) at www.retsinformation.dk], the following deadlines apply to the lodging of complaints:

Complaints for not having been selected must be submitted to the Danish Complaints Board for Public Procurement before the expiry of 20 calendar days, see section 7(1) of the Act, from the day after submission of notification to the candidates concerned of the identity of the successful tenderer where the notification is accompanied by an explanation of the grounds for the decision in accordance with section 2(1)(i) of the Act and section 171(2) of the Danish Public Procurement Act.

In other situations, complaints of award procedures, see section 7(2) of the Act, must be lodged with the Danish Complaints Board for Public Procurement before the expiry of:

1) 45 calendar days after the contracting authority has published a notice in the Official Journal of the European Union that the contracting authority has entered into a contract. The deadline is calculated from the day after the day when the notice was published;

2) 30 calendar days calculated from the day after the day when the contracting authority has notified the candidates concerned that a contract based on a framework agreement with reopening of competition or a dynamic purchasing system has been entered into where the notification has included an explanation of the relevant grounds for the decision;

3) 6 months after the contracting authority entered into a framework agreement calculated from the day after the day when the contracting authority notified the candidates and tenderers concerned, see section 2(2) of the Act and section 171(4) of the Danish Public Procurement Act;

4) 20 calendar days calculated from the day after the contracting authority has submitted notification of its decision, see section 185(2) of the Danish Public Procurement Act.

Not later than at the time of lodging a complaint with the Danish Complaints Board for Public Procurement, the complainant must notify the contracting authority in writing that a complaint has been lodged with the Danish Complaints Board for Public Procurement and whether the appeal was lodged during the standstill period, see section 6(4) of the Act. In cases where the complaint was not lodged during the standstill period, the complainant must furthermore indicate whether a suspensory effect of the complaint has been requested, see clause 12(1) of the Act.

The e-mail address of the Complaints Board for Public Procurement is set out in section VI. 4.1).

The Complaints Board's own complaints procedure is available at www.erhvervsstyrelsen.dk

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Internet address: <http://www.kfst.dk>

VI.5. Date of dispatch of this notice

21/12/2018