

**France-Lyon: Telecommunications services**  
**OJ S 233/2020 30/11/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Centrale d'achat de l'informatique hospitalière

National registration number: 80076579400014

Postal address: 9 rue des Tuiliers

Town: Lyon

NUTS code: FR France

Postal code: 69003

Country: France

E-mail: [Caih@caih-sante.org](mailto:Caih@caih-sante.org)

**Internet address(es):**

Main address: <https://caih-sante.org>

**I.4. Type of the contracting authority**

Other type: Association loi 1901

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Services de télécommunications et prestations associées pour les adhérents de la Centrale d'achat de l'informatique hospitalière

Reference number: 20\_AOO\_TEL\_21-25

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Le présent accord-cadre porte sur la «Fourniture de solutions de services de télécommunications et prestations associées pour les adhérents de la Centrale d'achat de l'informatique hospitalière.

**II.1.6. Information about lots**

This contract is divided into lots: yes

### **II.1.7. Total value of the procurement**

Value excluding VAT: 164 000 000,00 EUR

## **II.2. Description**

### **II.2.1. Title**

Téléphonie fixe «standard»

Lot No: 1

### **II.2.2. Additional CPV code(s)**

64200000 Telecommunications services

### **II.2.3. Place of performance**

NUTS code: FR France

### **II.2.4. Description of the procurement**

Téléphonie fixe «standard».

### **II.2.5. Award criteria**

Cost criterion - Name: Qualité du pilotage, du suivi de l'accord-cadre et de l'animation pour la commercialisation de l'offre / Weighting: 15

Cost criterion - Name: Engagements de performances et de services / Weighting: 15

Cost criterion - Name: Technique / Weighting: 10

Cost criterion - Name: Prix / Weighting: 60

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Téléphonie fixe «premium»

Lot No: 2

### **II.2.2. Additional CPV code(s)**

64210000 Telephone and data transmission services

### **II.2.3. Place of performance**

NUTS code: FR France

### **II.2.4. Description of the procurement**

Téléphonie fixe «premium».

### **II.2.5. Award criteria**

Cost criterion - Name: Qualité du pilotage, du suivi de l'accord cadre et de l'animation pour la commercialisation de l'offre / Weighting: 20

Cost criterion - Name: Engagements de performances et de services / Weighting: 25

Cost criterion - Name: Technique / Weighting: 15

Cost criterion - Name: Prix / Weighting: 40

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Mobilité «standard»  
Lot No: 3

##### **II.2.2. Additional CPV code(s)**

64210000 Telephone and data transmission services

##### **II.2.3. Place of performance**

NUTS code: FR France

##### **II.2.4. Description of the procurement**

Mobilité «standard».

##### **II.2.5. Award criteria**

Cost criterion - Name: Qualité du pilotage, du suivi de l'accord-cadre et de l'animation pour la commercialisation de l'offre / Weighting: 15

Cost criterion - Name: Engagements de performances et de services / Weighting: 15

Cost criterion - Name: Technique / Weighting: 10

Cost criterion - Name: Prix / Weighting: 60

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Mobilité «premium»  
Lot No: 4

##### **II.2.2. Additional CPV code(s)**

64210000 Telephone and data transmission services

##### **II.2.3. Place of performance**

NUTS code: FR France

##### **II.2.4. Description of the procurement**

Mobilité «premium».

##### **II.2.5. Award criteria**

Cost criterion - Name: Qualité du pilotage, du suivi de l'accord-cadre et de l'animation pour la commercialisation de l'offre / Weighting: 20

Cost criterion - Name: Engagements de performances et de services / Weighting: 25

Cost criterion - Name: Technique / Weighting: 15

Cost criterion - Name: Prix / Weighting: 40

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

###### **II.2.1. Title**

Data «standard»

Lot No: 5

###### **II.2.2. Additional CPV code(s)**

45232332 Ancillary works for telecommunications

###### **II.2.3. Place of performance**

NUTS code: FR France

###### **II.2.4. Description of the procurement**

Data «standard».

###### **II.2.5. Award criteria**

Cost criterion - Name: Qualité du pilotage, du suivi de l'accord-cadre et de l'animation pour la commercialisation de l'offre / Weighting: 15

Cost criterion - Name: Engagements de performances et de services / Weighting: 15

Cost criterion - Name: Technique / Weighting: 10

Cost criterion - Name: Prix / Weighting: 60

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

###### **II.2.1. Title**

Data «premium»

Lot No: 6

###### **II.2.2. Additional CPV code(s)**

45232332 Ancillary works for telecommunications

###### **II.2.3. Place of performance**

NUTS code: FR France

#### **II.2.4. Description of the procurement**

Data «premium».

#### **II.2.5. Award criteria**

Cost criterion - Name: Qualité du pilotage, du suivi de l'accord-cadre et de l'animation pour la commercialisation de l'offre / Weighting: 20

Cost criterion - Name: Engagements de performances et de services / Weighting: 25

Cost criterion - Name: Technique / Weighting: 15

Cost criterion - Name: Prix / Weighting: 40

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Numéros d'urgence, gestion de l'alerte  
Lot No: 7

##### **II.2.2. Additional CPV code(s)**

45232332 Ancillary works for telecommunications

##### **II.2.3. Place of performance**

NUTS code: FR France

##### **II.2.4. Description of the procurement**

Numéros d'urgence, gestion de l'alerte.

##### **II.2.5. Award criteria**

Cost criterion - Name: Qualité du pilotage, du suivi de l'accord-cadre et de l'animation pour la commercialisation de l'offre / Weighting: 15

Cost criterion - Name: Engagements de performances et de services / Weighting: 15

Cost criterion - Name: Technique / Weighting: 10

Cost criterion - Name: Prix / Weighting: 60

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Couverture mobile

Lot No: 8

**II.2.2. Additional CPV code(s)**

32250000 Mobile telephones

**II.2.3. Place of performance**

NUTS code: FR France

**II.2.4. Description of the procurement**

Couverture mobile.

**II.2.5. Award criteria**

Cost criterion - Name: Qualité du pilotage, du suivi de l'accord-cadre et de l'animation pour la commercialisation de l'offre / Weighting: 15

Cost criterion - Name: Engagements de performances et de services / Weighting: 15

Cost criterion - Name: Technique / Weighting: 10

Cost criterion - Name: Prix / Weighting: 60

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Téléphones et accessoires

Lot No: 9

**II.2.2. Additional CPV code(s)**

32250000 Mobile telephones

**II.2.3. Place of performance**

NUTS code: FR France

**II.2.4. Description of the procurement**

Téléphones et accessoires.

**II.2.5. Award criteria**

Cost criterion - Name: Qualité du pilotage, du suivi de l'accord-cadre et de l'animation pour la commercialisation de l'offre / Weighting: 15

Cost criterion - Name: Engagements de performances et de services / Weighting: 15

Cost criterion - Name: Technique / Weighting: 10

Cost criterion - Name: Prix / Weighting: 60

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

Fibre noire  
Lot No: 10

#### **II.2.2. Additional CPV code(s)**

45314320 Installation of computer cabling

#### **II.2.3. Place of performance**

NUTS code: FR France

#### **II.2.4. Description of the procurement**

Fibre noire.

#### **II.2.5. Award criteria**

Cost criterion - Name: Qualité du pilotage, du suivi de l'accord-cadre et de l'animation pour la commercialisation de l'offre / Weighting: 15

Cost criterion - Name: Engagements de performances et de services / Weighting: 15

Cost criterion - Name: Technique / Weighting: 10

Cost criterion - Name: Prix / Weighting: 60

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 134-329984](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 20\_AOO\_TEL\_21-25

**Lot No:** 1

**Title:**

Téléphonie fixe standard

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

24/11/2020

### **V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: yes

### **V.2.3. Name and address of the contractor**

Official name: Société française du radiotéléphone SFR

National registration number: 34305956400959

Postal address: 16 rue du Général Alain de Boissieu

Town: Paris

NUTS code: FR France

Postal code: 75015

Country: France

Internet address: <https://www.sfr.fr/>

The contractor is an SME: no

### **V.2.3. Name and address of the contractor**

Official name: CompleteL SAS

National registration number: 41829969900482

Postal address: 16 rue du Général Alain de Boissieu

Town: Paris

NUTS code: FR France

Postal code: 75015

Country: France

Internet address: <https://www.sfrbusiness.fr/>

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 40 000 000,00 EUR

### **V.2.5. Information about subcontracting**

## **Section V: Award of contract**

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**Contract No:** 20\_AOO\_TEL\_21-25

**Lot No:** 2

**Title:**

Fixe premium

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

24/11/2020

### **V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: yes

### **V.2.3. Name and address of the contractor**

Official name: Orange SA

National registration number: 38012986648526

Postal address: 78 rue Olivier de Serres

Town: Paris

NUTS code: FR France

Postal code: 75015

Country: France

Internet address: <https://www.orange.fr/portail>

The contractor is an SME: no

### **V.2.3. Name and address of the contractor**

Official name: Orange Business Services SA

National registration number: 34503941600085

Postal address: 1 place des Droits de l'Homme

Town: La Plaine Saint-Denis

NUTS code: FR France

Postal code: 93210

Country: France

Internet address: <https://www.orange.fr/portail>

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 20 000 000,00 EUR

### **V.2.5. Information about subcontracting**

## **Section V: Award of contract**

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**Contract No:** 20\_AOO\_TEL\_21-25

**Lot No:** 3

**Title:**

Mobilité standard

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

24/11/2020

### **V.2.2.**

**Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Société française du radiotéléphone SFR

National registration number: 34305956400959

Postal address: 16 rue du Général Alain de Boissieu

Town: Paris

NUTS code: FR France

Postal code: 75015

Country: France

Internet address: <https://www.sfr.fr/>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 12 000 000,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 20\_AOO\_TEL\_21-25

**Lot No:** 4

**Title:**

Mobilité premium

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

24/11/2020

**V.2.2. Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Bouygues Telecom

National registration number: 39748093003464

Postal address: 6 place Abel Gance

Town: Boulogne-Billancourt

NUTS code: FR France

Postal code: 92120

Country: France

Internet address: <https://www.bouyguetelecom.fr/>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 6 000 000,00 EUR

## V.2.5. Information about subcontracting

### Section V: Award of contract

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**Contract No:** 20\_AOO\_TEL\_21-25

**Lot No:** 6

**Title:**

Data premium

A contract/lot is awarded: yes

## V.2. Award of contract

### V.2.1. Date of conclusion of the contract

24/11/2020

### V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

### V.2.3. Name and address of the contractor

Official name: Bouygues Telecom

National registration number: 39748093003464

Postal address: 6 place Abel Gance

Town: Boulogne-Billancourt

NUTS code: FR France

Postal code: 92120

Country: France

Internet address: <https://www.bouyguetelecom.fr/>

The contractor is an SME: no

### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 16 000 000,00 EUR

## V.2.5. Information about subcontracting

### Section V: Award of contract

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**Contract No:** 20\_AOO\_TEL\_21-25

**Lot No:** 5

**Title:**

Data standard

A contract/lot is awarded: yes

## V.2. Award of contract

### V.2.1. Date of conclusion of the contract

24/11/2020

### V.2.2.

**Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Société française du radiotéléphone SFR

National registration number: 34305956400959

Postal address: 16 rue du Général Alain de Boissieu

Town: Paris

NUTS code: FR France

Postal code: 75015

Country: France

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Completel SES

National registration number: 41829969900482

Postal address: 16 rue du Général Alain de Boissieu

Town: Paris

NUTS code: FR France

Postal code: 75015

Country: France

Internet address: <https://www.sfr.fr/>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 32 000 000,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 20\_AOO\_TEL\_21-25

**Lot No:** 7

**Title:**

SAMU

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

24/11/2020

**V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Orange Agence Entreprises Nord de France

National registration number: 38012986648526

Postal address: TSA 80802

Town: Villeneuve-d'Ascq Cedex  
NUTS code: FR France  
Postal code: 59668  
Country: France  
Internet address: <https://www.orange.fr/portail>  
The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Orange Business Services SA  
National registration number: 3450394160317  
Postal address: 1 place des Droits de l'Homme  
Town: La Plaine Saint-Denis  
NUTS code: FR France  
Postal code: 93210  
Country: France  
Internet address: <https://www.orange.fr/portail>  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 30 000 000,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 20\_AOO\_TEL\_21-25

**Lot No:** 8

**Title:**

Couverture mobile

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

24/11/2020

**V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Orange Agence Entreprises Nord de France  
National registration number: 38012986648526  
Postal address: TSA 80802  
Town: Villeneuve-d'Ascq Cedex  
NUTS code: FR France  
Postal code: 59668  
Country: France  
Internet address: <https://www.orange.fr/portail>  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Orange Lease  
National registration number: 38122993900057  
Postal address: Tour B 5e étage  
Town: La Défense  
NUTS code: FR France  
Postal code: 92932  
Country: France  
Internet address: <https://www.orange.fr/portail>  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 3 000 000,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 20\_AOO\_TEL\_21-25

**Lot No:** 9

**Title:**

Téléphones et accessoires

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

24/11/2020

**V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Société française du radiotéléphone SFR  
National registration number: 34305956400959  
Postal address: 16 rue du Général Alain de Boissieu  
Town: Paris  
NUTS code: FR France  
Postal code: 75015  
Country: France  
Internet address: <https://www.sfr.fr/>  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 2 000 000,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 20\_AOO\_TEL\_21-25

**Lot No:** 10

**Title:**

Fibre noir

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

24/11/2020

**V.2.2. Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Société française du radiotéléphone SFR

National registration number: 34305956400959

Postal address: 16 rue du Général Alain de Boissieu

Town: Paris

NUTS code: FR France

Postal code: 75015

Country: France

Internet address: <https://www.sfr.fr/>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 3 000 000,00 EUR

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Tribunal administratif de Lyon

Postal address: 184 rue Duguesclin

Town: Lyon

Postal code: 69433

Country: France

Internet address: <https://lyon.tribunal-administratif.fr>

**VI.5. Date of dispatch of this notice**

25/11/2020