

575966-2026 - Result

Croatia – Travel agency and similar services – Usluge putničke agencije pri nabavi zrakoplovnih karata u zemlji i inozemstvu

OJ S 160/2026 20/08/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: URED PREDsjedNIKA REPUBLIKE HRVATSKE

Email: nabava@predsjednik.hr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Usluge putničke agencije pri nabavi zrakoplovnih karata u zemlji i inozemstvu

Description: Predmet nabave su usluge putničke agencije pri nabavi zrakoplovnih karata u zemlji i inozemstvu sukladno Tehničkoj specifikaciji i predmetnom Troškovniku. Predmetne usluge uključuju: • prodaju zrakoplovnih karata za Hrvatsku, za odredišta u Europi i za ineterkontinentalna odredišta svih redovitih zrakoplovnih prijevoznika • usluge rezervacije i otkazivanja karata • izdavanje redovnih izvješća o realiziranim putovanjima po traženim parametrima (troškovi, destinacije, transakcije i dr.

Procedure identifier: f91c8794-003c-4c96-b4d9-6b7111d3d487

Internal identifier: 2/2026-UPRH

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63510000 Travel agency and similar services

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Na lokaciji odabranog Ponuditelja

2.1.3. Value

Estimated value excluding VAT: 200 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Usluge putničke agencije pri nabavi zrakoplovnih karata u zemlji i inozemstvu
Description: Predmet nabave su usluge putničke agencije pri nabavi zrakoplovnih karata u zemlji i inozemstvu sukladno Tehničkoj specifikaciji i predmetnom Troškovniku. Predmetne usluge uključuju: • prodaju zrakoplovnih karata za Hrvatsku, za odredišta u Europi i za ineterkontinentalna odredišta svih redovitih zrakoplovnih prijevoznika • usluge rezervacije i otkazivanja karata • izdavanje redovnih izvješća o realiziranim putovanjima po traženim parametrima (troškovi, destinacije, transakcije i dr.)
Internal identifier: 2/2026-UPRH

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63510000 Travel agency and similar services

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Na lokaciji odabranog Ponuditelja

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 200 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: Odaziv na upit

Description: Maksimalno traženo vrijeme odaziva je 3 (tri) sata, za koje se ne dobivaju dodatni bodovi (0 bodova). Ukoliko ponuditelji u ponudi navedu trajanje roka odaziva duže od 3 (tri) sata, takva će ponuda biti odbijena kao nepravilna. Ukoliko se iz ponude ne može nedvojbeno utvrditi ponuđeno vrijeme odaziva ili ukoliko gospodarski subjekt ne dostavi podatak o istome, Naručitelj će uzeti da je u takvoj ponudi vrijeme odaziva 3 (tri) sata i istoj će dodijeliti 0 (nula) bodova. Vrijeme odaziva mora biti iskazano kao cijeli broj (1, 2 ili 3 sata). Rok i trajanje odaziva se računa isključivo radnim danima u radno vrijeme Naručitelja - od ponedjeljka do petka od 8.30 - 16.30 h.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: URED

PREDSJEDNIKA REPUBLIKE HRVATSKE

Organisation providing more information on the review procedures: URED PREDSJEDNIKA REPUBLIKE HRVATSKE

6. Results

Value of all contracts awarded in this notice: 95 000,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: SPERANZA d.o.o.

Tender:

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0000

Value of the tender: 95 000,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: KLASA: 406-03/26-01/18, URBROJ: 71-10-04-26-25 CON-0001

Title: Usluge putničke agencije pri nabavi zrakoplovnih karata u zemlji i inozemstvu

Date of the conclusion of the contract: 17/08/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 774e83a7-d4ca-48ca-96b5-f73117056602-01

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from micro, small or medium tenderers
Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: URED PREDSEDNIKA REPUBLIKE HRVATSKE

Registration number: 10162055275

Postal address: Pantovčak 241

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Tihana Bujanić

Email: nabava@predsjednik.hr

Telephone: +385 14565214

Internet address: <https://www.predsjednik.hr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: ejn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: SPERANZA d.o.o.

Size of the economic operator: Small

Registration number: 56831241098

Postal address: Trakošćanska ulica 30

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Mia Juršetić

Email: ured@speranza.hr

Telephone: +385 13098539

Internet address: <https://speranza.hr/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 1df5e600-1dc6-45da-9945-ebfd6a00ffe6 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 19/08/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Croatian

Notice publication number: 575966-2026

OJ S issue number: 160/2026

Publication date: 20/08/2026