

## 576173-2026 - Competition

### France – Fraud audit services – REALISATION D'ENQUETES DESTINEES A MESURER LA QUALITE DU RESEAU DE TRANSPORT « LE MET' »

OJ S 160/2026 20/08/2026

Contract or concession notice – standard regime

Services

## 1. Buyer

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### 1.1. Buyer

Official name: Euro-Métropole de Metz

Email: [marchespublics@eurometropolemetz.eu](mailto:marchespublics@eurometropolemetz.eu)

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

## 2. Procedure

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### 2.1. Procedure

Title: REALISATION D'ENQUETES DESTINEES A MESURER LA QUALITE DU RESEAU DE TRANSPORT « LE MET' »

Description: Le présent marché a pour objet la réalisation d'enquêtes sur le terrain destinées à mesurer la qualité sur les services de transport en commun dont l'Euro-Métropole est l'Autorité Organisatrice (AO). Il a pour but de mesurer le niveau de qualité de service atteint sur les différents services de transports en commun constituant le réseau « LE MET' »

Procedure identifier: e289637c-efd7-4767-bfc0-7683be4f1f32

Internal identifier: 26527

Type of procedure: Open

The procedure is accelerated: no

#### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79212400 Fraud audit services

Additional classification (cpv): 79312000 Market-testing services, 79313000 Performance review services

#### 2.1.2. Place of performance

Country subdivision (NUTS): Moselle (FRF33)

Country: France

#### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

#### 2.1.5. Terms of procurement

**Terms of submission:**

Maximum number of lots for which one tenderer can submit tenders: 3

**Terms of contract:**

Maximum number of lots for which contracts can be awarded to one tenderer: 3

#### 2.1.6. Grounds for exclusion

## 5. Lot

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### 5.1. Lot: LOT-0001

Title: Lot n°1 : enquête client mystère

Description: Lot n°1 : enquête client mystère

Internal identifier: 1

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79212400 Fraud audit services

Additional classification (cpv): 79312000 Market-testing services, 79312000 Market-testing services, 79313000 Performance review services

#### 5.1.2. Place of performance

Postal address: 1 place du parlement de metz

Town: Metz

Postcode: 57011

Country subdivision (NUTS): Moselle (FRF33)

Country: France

#### 5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 48 Months

#### 5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Le marché est conclu pour une durée de 12 mois reconductible 3 fois 12 mois par tacite reconduction

#### 5.1.6. General information

##### Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.7. Strategic procurement

Approach to reducing environmental impacts: Other

#### 5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Professional risk indemnity insurance

Description of selection criterion: Responsabilité civile

Criterion: Average yearly manpower

Description of selection criterion: Effectif

Criterion: Other economic or financial requirements

Description of selection criterion: Attestation de régularité fiscaleurssaf vigilance

Criterion: Enrolment in a trade register  
Description of selection criterion: Kbis de l'établissement

Criterion: References on specified services  
Description of selection criterion: Références

#### **5.1.10. Award criteria**

**Criterion:**

Type: Quality  
Description: Valeur environnementale  
Category of award weight criterion: Weight (percentage, exact)  
Award criterion number: 5

**Criterion:**

Type: Quality  
Description: Valeur technique  
Category of award weight criterion: Weight (percentage, exact)  
Award criterion number: 40

**Criterion:**

Type: Price  
Description: Prix  
Category of award weight criterion: Weight (percentage, exact)  
Award criterion number: 55

#### **5.1.11. Procurement documents**

Address of the procurement documents: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=dematEnt.login&type=DCE&IDM=1862830>

**Ad hoc communication channel:**

Name: AW Solutions

#### **5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required  
Address for submission: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=demat.termes&IDM=1862830>  
Languages in which tenders or requests to participate may be submitted: French  
Electronic catalogue: Not allowed  
Variants: Not allowed

Tenderers may submit more than one tender: Not allowed  
Deadline for receipt of tenders: 25/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time  
Duration during which the tender must remain valid: 6 Months

**Information about public opening:**

Opening date: 25/09/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No  
Electronic invoicing: Required  
Electronic ordering will be used: no  
Electronic payment will be used: no

#### **5.1.15. Techniques**

##### **Framework agreement:**

No framework agreement

##### **Information about the dynamic purchasing system:**

No dynamic purchase system

#### **5.1.16. Further information, mediation and review**

Review organisation: Tribunal administratif de Strasbourg

Organisation providing additional information about the procurement procedure: Euro-Métropole de Metz

Organisation providing more information on the review procedures: Tribunal administratif de Strasbourg

#### **5.1. Lot: LOT-0002**

Title: Lot n°2 : réalisation d'enquêtes de satisfaction usagers du réseau LE MET'

Description: Lot n°2 : réalisation d'enquêtes de satisfaction usagers du réseau LE MET'

Internal identifier: 2

##### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 79212400 Fraud audit services

Additional classification (cpv): 79313000 Performance review services, 79312000 Market-testing services, 79313000 Performance review services

##### **5.1.2. Place of performance**

Postal address: 1 place du parlement de metz

Town: Metz

Postcode: 57011

Country subdivision (NUTS): Moselle (FRF33)

Country: France

##### **5.1.3. Estimated duration**

Start date: 01/01/2027

Duration: 48 Months

##### **5.1.4. Renewal**

Maximum renewals: 3

Other information about renewals: Le marché est conclu pour une durée de 12 mois reconductible 3 fois 12 mois par tacite reconduction

##### **5.1.6. General information**

###### **Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

##### **5.1.7. Strategic procurement**

Approach to reducing environmental impacts: Other

##### **5.1.9. Selection criteria**

Sources of selection criteria: Notice

Criterion: Professional risk indemnity insurance  
Description of selection criterion: Responsabilité civile

Criterion: Average yearly manpower  
Description of selection criterion: Effectif

Criterion: Other economic or financial requirements  
Description of selection criterion: Attestation de régularité fiscaleurssaf vigilance

Criterion: Enrolment in a trade register  
Description of selection criterion: Kbis de l'établissement

Criterion: References on specified services  
Description of selection criterion: Références

#### **5.1.10. Award criteria**

**Criterion:**

Type: Quality

Description: Valeur environnementale

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 5

**Criterion:**

Type: Quality

Description: Valeur technique

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

**Criterion:**

Type: Price

Description: Prix

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 55

#### **5.1.11. Procurement documents**

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**Ad hoc communication channel:**

Name: AW Solutions

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**Terms of submission:**

Electronic submission: Required

Address for submission: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=demat.termes&IDM=1862830>

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**Information about public opening:**

Opening date: 25/09/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Tribunal administratif de Strasbourg

Organisation providing additional information about the procurement procedure: Euro-Métropole de Metz

Organisation providing more information on the review procedures: Tribunal administratif de Strasbourg

**5.1. Lot: LOT-0003**

Title: Lot n°3 :mesure de la fraude

Description: Lot n°3 :mesure de la fraude

Internal identifier: 3

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 79212400 Fraud audit services

Additional classification (cpv): 79212400 Fraud audit services, 79312000 Market-testing services, 79313000 Performance review services

**5.1.2. Place of performance**

Postal address: 1 place du parlement de metz

Town: Metz

Postcode: 57011

Country subdivision (NUTS): Moselle (FRF33)

Country: France

**5.1.3. Estimated duration**

Start date: 01/01/2027

Duration: 48 Months

**5.1.4. Renewal**

Maximum renewals: 3

Other information about renewals: Le marché est conclu pour une durée de 12 mois reconductible 3 fois 12 mois par tacite reconduction

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### **5.1.7. Strategic procurement**

Approach to reducing environmental impacts: Other

#### **5.1.9. Selection criteria**

Sources of selection criteria: Notice

Criterion: Professional risk indemnity insurance

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Criterion: Average yearly manpower

Description of selection criterion: Effectif

Criterion: Other economic or financial requirements

Description of selection criterion: Attestation de régularité fiscaleurssaf vigilance

Criterion: Enrolment in a trade register

Description of selection criterion: Kbis de l'établissement

Criterion: References on specified services

Description of selection criterion: Références

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Quality

Description: Valeur environnementale

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 5

##### **Criterion:**

Type: Quality

Description: Valeur technique

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

##### **Criterion:**

Type: Price

Description: Prix

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 55

#### **5.1.11. Procurement documents**

Address of the procurement documents: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=dematEnt.login&type=DCE&IDM=1862830>

##### **Ad hoc communication channel:**

Name: AW Solutions

#### **5.1.12. Terms of procurement**

##### **Terms of submission:**

Electronic submission: Required

Address for submission: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=demat.termes&IDM=1862830>

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Duration during which the tender must remain valid: 6 Months

**Information about public opening:**

Opening date: 25/09/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Tribunal administratif de Strasbourg

Organisation providing additional information about the procurement procedure: Euro-Métropole de Metz

Organisation providing more information on the review procedures: Tribunal administratif de Strasbourg

## 8. Organisations

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**8.1. ORG-0001**

Official name: Avenue-Web Systèmes

Registration number: FCDC2F56-FA8C-FFE6-86D11108FB309332

Town: Seyssinet-Pariset

Postcode: 38170

Country subdivision (NUTS): Isère (FRK24)

Country: France

Email: [publications-joue@aws-france.com](mailto:publications-joue@aws-france.com)

Telephone: +33480041260

**Roles of this organisation:**

TED eSender

**8.1. ORG-0002**

Official name: Euro-Métropole de Metz

Registration number: 50020

Postal address: 1 place du Parlement Cs 30353

Town: Metz

Postcode: 57011  
Country subdivision (NUTS): Moselle (FRF33)  
Country: France  
Contact point: GROSDIDIER François  
Email: [marchespublics@eurometropolemetz.eu](mailto:marchespublics@eurometropolemetz.eu)  
Telephone: 0387201000  
Internet address: <http://www.eurometropolemetz.eu>  
Buyer profile: <http://www.marches-publics.info/accueil.htm>

**Roles of this organisation:**

Buyer

**8.1. ORG-0003**

Official name: Euro-Métropole de Metz  
Registration number: FCDC2F76-9368-EE65-AB3031552350B9E7  
Postal address: 1 place du parlement de metz  
Town: Metz  
Postcode: 57011  
Country subdivision (NUTS): Moselle (FRF33)  
Country: France  
Email: [marchespublics@eurometropolemetz.eu](mailto:marchespublics@eurometropolemetz.eu)  
Telephone: 0387201000

**Roles of this organisation:**

Organisation providing additional information about the procurement procedure

**8.1. ORG-0004**

Official name: Tribunal administratif de Strasbourg  
Registration number: FCDC2F86-C559-102C-A7A3F9B74715F423  
Postal address: 31, avenue de la Paix  
Town: Strasbourg  
Postcode: 67070  
Country subdivision (NUTS): Bas-Rhin (FRF11)  
Country: France  
Email: [greffe.ta-strasbourg@juradm.fr](mailto:greffe.ta-strasbourg@juradm.fr)  
Telephone: 0388212323  
Fax: 0388364466

**Roles of this organisation:**

Review organisation

**8.1. ORG-0005**

Official name: Tribunal administratif de Strasbourg  
Registration number: FCDC2F9E-D098-50F2-5B6E718506786EA4  
Postal address: 31, avenue de la Paix  
Town: Strasbourg  
Postcode: 67070  
Country subdivision (NUTS): Bas-Rhin (FRF11)  
Country: France  
Email: [greffe.ta-strasbourg@juradm.fr](mailto:greffe.ta-strasbourg@juradm.fr)  
Telephone: 0388212323  
Fax: 0388364466

**Roles of this organisation:**

Organisation providing more information on the review procedures

## Notice information

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Notice identifier/version: 49151ec8-37b9-41f0-8826-2943743b9f98 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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OJ S issue number: 160/2026

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