

United Kingdom-Coventry: Other community, social and personal services

OJ S 235/2019 05/12/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Orbit Group Ltd

Postal address: Garden Court, Harry Weston Road, Binley Business Park

Town: Coventry

NUTS code: UK United Kingdom

Postal code: CV3 2SU

Country: United Kingdom

E-mail: procurementhelp@orbit.org.uk

Telephone: +44 2476438394

Internet address(es):Main address: <http://www.orbit.org.uk>Address of the buyer profile: <http://www.orbit.org.uk>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procontract.due-north.com/Advert/Index?advertId=638a9160-ac12-ea11-80fb-005056b64545>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com/Advert/Index?advertId=638a9160-ac12-ea11-80fb-005056b64545>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

OG — Financial Capability Support Service — PP992

Reference number: DN450653

II.1.2. Main CPV code

98000000 Other community, social and personal services

II.1.3. Type of contract

Services

II.1.4. Short description

Orbit is looking to procure a financial capability support service from a high-quality provider that will deliver a service that is demonstrably focused around the needs of Orbit customers. Orbit currently provides access to specialist money advice to around 1 000 customers (tenants). We have a commissioned national partnership with a debt advice provider so customers can access crisis debt management through telephone, online and webchat support independently over the phone or online. We also currently have a commissioned national partnership which supports customers to improve their financial well-being and increase their income. The contract expires March 2020. This tender is to recommission this service. Additionally, Orbit provides tenancy coaching for customers that have been identified to have a particular vulnerability. Full information can be found on the ProContract portal. The contract will be awarded for a period of 2 years with potential for a 1 year extension.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Bexley
Lot No: 1

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKI London

II.2.4. Description of the procurement

To cover Bexley area — total properties 5049.

II.2.5. Award criteria

Criteria below
Quality criterion - Name: Quality / Weighting: 70
Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Warwick District
Lot No: 2

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKG West Midlands (England)

II.2.4. Description of the procurement

Service to cover Warwick District — total properties 2276.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Coventry, Nuneaton and Bedworth
Lot No: 3

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKG West Midlands (England)

II.2.4. Description of the procurement

Service to cover Coventry, Nuneaton and Bedworth — total properties 3007.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Rugby and Northampton (Incl. Kettering and Corby)

Lot No: 4

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKF East Midlands (England)

II.2.4. Description of the procurement

Service to cover Rugby and Northampton (Incl. Kettering and Corby) — total properties 3420.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Stratford on Avon District
Lot No: 5

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKG West Midlands (England)

II.2.4. Description of the procurement

Service to cover Stratford on Avon District — total properties 7282.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Thanet
Lot No: 6

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKJ South East (England)

II.2.4. Description of the procurement

Service to cover Thanet — total properties 2907.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Hastings and Rother

Lot No: 7

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKJ South East (England)

II.2.4. Description of the procurement

Service to cover Hastings and Rother — total properties 2123.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Norwich, Broadland, Waveney and Great Yarmouth
Lot No: 8

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKH East of England

II.2.4. Description of the procurement

Service to cover Norwich, Broadland, Waveney and Great Yarmouth — total properties 2597.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Digital and Phone Only
Lot No: 9

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Digital and phone only — total properties 15838.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Service Design

Lot No: 10

II.2.2. Additional CPV code(s)

98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Service design.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/01/2020 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 22/01/2020 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

This tender opportunity is being run via the e-procurement portal 'Procontract'.

If not already registered, your company can register for free via <https://procontract.due-north.com> Once registered you will need to search for the opportunity and register your interest to access all the relevant documentation and submit your response. You must submit your tender through ProContract no later than the date specified.

The following information must be provided:

- questionnaire response,
- supporting information to questions asked,
- signed appendices,
- pricing schedule.

Tenders may be submitted at any time before the closing date although tenders received before this date will be retained unopened until the opening date.

All clarification questions must be raised via the portal.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Royal Courts of Justice

Postal address: Strand

Town: London

Country: United Kingdom

VI.5. Date of dispatch of this notice

02/12/2019