

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:57819-2023:TEXT:EN:HTML>

**Ireland-Dublin: Telephone network maintenance services
2023/S 021-057819**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: University College Dublin (UCD)

National registration number: IE6517386K

Postal address: Procurement Office, UCD Agriculture & Food Science Building

Town: Dublin 4

NUTS code: IE061 Dublin

Postal code: Belfield

Country: Ireland

Contact person: Turlough Kieran

E-mail: turlough.kieran1@ucd.ie

Telephone: +353 7167618

Internet address(es):

Main address: <http://www.ucd.ie/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1222>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Provision of a Telephone Moves, Adds and Changes Support Service to UCD

Reference number: UCDOPP5188

II.1.2) Main CPV code

50334110 Telephone network maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description:

UCD invites tenders for the installation and maintenance of telephone instruments, the rectification of telephone and telephone line faults, the first level diagnosis of PABX and public network link issues and the management of the telephone instrument inventory at the following UCD campus sites:

- Belfield, Dublin 4
- Belfield Office Park, Clonskeagh, Dublin 4
- Blackrock, Carysfort Avenue, Dublin 4
- Lyons Estate, Celbridge, Co Kildare
- Mater Hospital, Eccles Street, Dublin 7
- Newman House, St Stephen's Green, Dublin 2
- St Vincent's Hospital, Elm Park, Dublin 4

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 450 000.00 EUR

II.2) **Description**

II.2.2) **Additional CPV code(s)**

50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

50330000 Maintenance services of telecommunications equipment

50331000 Repair and maintenance services of telecommunications lines

50332000 Telecommunications-infrastructure maintenance services

50334100 Repair and maintenance services of line telephony equipment

50334400 Communications system maintenance services

II.2.3) **Place of performance**

NUTS code: IE061 Dublin

Main site or place of performance:

Dublin and Kildare

II.2.4) **Description of the procurement:**

UCD invites tenders for the installation and maintenance of telephone instruments, the rectification of telephone and telephone line faults, the first level diagnosis of PABX and public network link issues and the management of the telephone instrument inventory at the following UCD campus sites:

- Belfield, Dublin 4
- Belfield Office Park, Clonskeagh, Dublin 4
- Blackrock, Carysfort Avenue, Dublin 4
- Lyons Estate, Celbridge, Co Kildare
- Mater Hospital, Eccles Street, Dublin 7
- Newman House, St Stephen's Green, Dublin 2
- St Vincent's Hospital, Elm Park, Dublin 4

II.2.5) **Award criteria**

Quality criterion - Name: Quality of Support Service / Weighting: 35

Quality criterion - Name: Technical Merit of Human Resources Proposed / Weighting: 10

Quality criterion - Name: Account Management / Weighting: 10

Quality criterion - Name: Reliability & Continuity / Weighting: 5

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Please refer to the tender documentation

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 020-048544](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: 1

Title:

Provision of a Telephone Moves, Adds and Changes Support Service to UCD

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

30/03/2022

V.2.2) **Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Eureka Electrical Ltd

Postal address: Admiral Park, Baldoyle,

Town: Dublin

NUTS code: IE061 Dublin

Postal code: 13

Country: Ireland

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 201 576.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

- VI.3) **Additional information:**
Please refer to the tender documentation
- VI.4) **Procedures for review**
- VI.4.1) **Review body**
Official name: Courts Service
Postal address: Four Courts
Town: Dublin
Country: Ireland
- VI.5) **Date of dispatch of this notice:**
25/01/2023