

**United Kingdom-Walsall: Computer-related management services**  
**OJ S 234/2020 01/12/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Walsall Council

Postal address: Civic Centre, Darwall Street

Town: Walsall

NUTS code: UKG38 Walsall

Postal code: WS1 1TP

Country: United Kingdom

E-mail: [procurement@walsall.gov.uk](mailto:procurement@walsall.gov.uk)

**Internet address(es):**

Main address: [www.walsall.gov.uk](http://www.walsall.gov.uk)

Address of the buyer profile: <https://in-tendhost.co.uk/walsallcouncil>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Oracle Cloud Support Services

Reference number: WP3630

**II.1.2. Main CPV code**

72510000 Computer-related management services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

This specification of work details Walsall Council's requirement from a support provider in relation to the Council's Oracle Cloud One source project, the specification sets out the associated support requirements for the contract period. A review of support requirements will take place during the first 6 months of support as the Council continues to understand the support requirements of the business.

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 600 000,00 GBP

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72510000 Computer-related management services, 72200000 Software programming and consultancy services, 72590000 Computer-related professional services

### **II.2.3. Place of performance**

NUTS code: UKG38 Walsall

Main site or place of performance: UK — Walsall.

### **II.2.4. Description of the procurement**

The Council requires a level 3 functional and technical support service for all its instances of the Oracle Cloud application. This will include:

- Oracle Cloud service administrator support Cloud Update Support and Release Management;
- Oracle Cloud technical support;
- Oracle Cloud Functional Support Report Writing Development (Optional Requirement).

### **II.2.5. Award criteria**

Quality criterion - Name: Non-price / Weighting: 40 %

Price - Weighting: 60 %

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedureAccelerated procedureJustification:

The Council's operation is dependent upon the successful operation of this ERP system and it is essential that this support service is in place to ensure the continued operation of the system by the 1 September.

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 127-312097](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

## IV.2.9. Information about termination of call for competition in the form of a prior information notice

### Section V: Award of contract

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**Contract No:** WP3630

**Title:**

Oracle Cloud Support Services

A contract/lot is awarded: yes

#### V.2. Award of contract

##### V.2.1. Date of conclusion of the contract

26/11/2020

##### V.2.2. Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: no

##### V.2.3. Name and address of the contractor

Official name: Evolutionary Systems Company Ltd

Postal address: Harrow Business Centre, 429-433 Pinner Road, Middlesex

Town: North Harrow

NUTS code: UKI74 Harrow and Hillingdon

Postal code: HA1 4HN

Country: United Kingdom

The contractor is an SME: no

##### V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 600 000,00 GBP

Total value of the contract/lot: 527 000,00 GBP

##### V.2.5. Information about subcontracting

### Section VI: Complementary information

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#### VI.3. Additional information

#### VI.4. Procedures for review

##### VI.4.1. Review body

Official name: Walsall Metropolitan Borough Council

Postal address: Darwall Street

Town: Walsall

Postal code: WS1 1TP

Country: United Kingdom

E-mail: [procurement@walsall.gov.uk](mailto:procurement@walsall.gov.uk)

Internet address: [www.walsall.gov.uk](http://www.walsall.gov.uk)

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Walsall Metropolitan Borough Council

Postal address: Darwall Street

Town: Walsall

Postal code: WS1 1TP

Country: United Kingdom

E-mail: [procurement@walsall.gov.uk](mailto:procurement@walsall.gov.uk)

**VI.5. Date of dispatch of this notice**

26/11/2020