

Netherlands-The Hague: Hardware installation services
OJ S 236/2019 06/12/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Onderzoeksraad voor Veiligheid

National registration number: 8636600

Postal address: Lange Voorhout 9

Town: Den Haag

NUTS code: NL Nederland

Postal code: 2414 EA

Country: Netherlands

Contact person: Thea Smid-Verheul

E-mail: inkoop@onderzoeksraad.nl

Telephone: +31 703337000

Fax: +31 703337077

Internet address(es):

Main address: <http://www.onderzoeksraad.nl>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Other activity: Onderzoek

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Hardware, software en IT beheer

II.1.2. Main CPV code

51611100 Hardware installation services

II.1.3. Type of contract

Services

II.1.4. Short description

De opdracht omvat in hoofdzaak de volgende werkzaamheden:

(a) werkplekdiensten, waarbij de voorkeur uitgaat naar een 1e- en 2e-lijns helpdesk op locatie bij de Onderzoeksraad;

(b) het meedenken en adviseren over innovaties en nieuwe ontwikkelingen binnen de ICT die relevant kunnen zijn voor de uitvoering van de primaire en secundaire bedrijfsfuncties van de Onderzoeksraad en de uitvoering van de Informatievisie 2020;

(c) het in overleg met de Onderzoeksraad periodiek vaststellen van (merk, type, configuraties, versies) van de benodigde ICT hard- en software; de inkoop ervan en de eventueel daarbij bestaande advies- en onderhoudsbehoefte en de afhandeling en beheer van de garantie;
(d) LAN-, WAN en internetdiensten.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 2 157 119,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72110000 Hardware selection consultancy services, 48920000 Office automation software package, 72510000 Computer-related management services, 72260000 Software-related services

II.2.3. Place of performance

NUTS code: NL Nederland

Main site or place of performance: Den Haag

II.2.4. Description of the procurement

Alle IT beheer, levering en advies gedurende 4 jaar.

II.2.5. Award criteria

Quality criterion - Name: Kwaliteit / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: yes

Description of options:

2 maal de optie de raamovereenkomst te verlengen met 1 jaar.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 089-213366](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Hardware, software en IT beheer

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/12/2019

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: TriOpSys bv

National registration number: 32070271

Postal address: Computerweg 5

Town: Utrecht

NUTS code: NL Nederland

Postal code: 3542 DP

Country: Netherlands

Telephone: +31 346581730

Internet address: <http://www.TriOpSys.nl>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 000 000,00 EUR

Lowest offer: 1 997 374,00 EUR / Highest offer: 2 157 119,00 EUR taken into consideration

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag
Postal code: 2595 AJ
Country: Netherlands
E-mail: voorlichting.rb.den.haag@rechtspraak.nl
Telephone: +31 703813131
Internet address: <http://www.rechtspraak.nl>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Rechtbank Den Haag
Postal address: Prins Clauslaan 60
Town: Den Haag
Postal code: 2595 AJ
Country: Netherlands
E-mail: voorlichting.rb.den.haag@rechtspraak.nl
Telephone: +31 703813131
Internet address: <http://www.rechtspraak.nl>

VI.5. Date of dispatch of this notice

02/12/2019