

United Kingdom-Belfast: Software programming and consultancy services

OJ S 235/2020 02/12/2020

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Northern Ireland Ambulance Service Health and Social Care Trust

Postal address: NIAS HQ, Knockbracken Healthcare Park, Saintfield Road

Town: Belfast

NUTS code: UKN Northern Ireland

Postal code: BT8 8SG

Country: United Kingdom

Contact person: Andrew Phillips

E-mail: andrew.phillips@nias.hscni.net**Internet address(es):**Main address: <http://www.nias.hscni.net/>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

CAD Hardware Replacement + High Availability Software

II.1.2. Main CPV code

72200000 Software programming and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

The NI Ambulance Service is the sole provider of emergency ambulance response in Northern Ireland. The C3command and control system is the core system that manages the receipt, categorisation of emergency 999calls and despatch of the appropriate resources. It manages all incoming 999 calls, prioritisation and despatch of ambulance resources. The C3 software and associated Stratus hardware is provided by a single supplier who also provides support on a 24 x 7 basis. The contract is for the replacement of hardware and the implementation of a new critical software module known as High Availability (HA) to a business-critical system.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 228 610,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKN Northern Ireland

II.2.4. Description of the procurement

The NI Ambulance Service is the sole provider of emergency ambulance response in Northern Ireland. The C3 command and control system is the core system that manages the receipt, categorisation of emergency 999 calls and despatch of the appropriate resources. It manages all incoming 999 calls, prioritisation and despatch of ambulance resources. The C3 software and associated Stratus hardware is provided by a single supplier who also provides support on a 24 x 7 basis. The contract is for the replacement of hardware and the implementation of a new critical software module known as High Availability (HA) to a business-critical system.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The new hardware and HA software must be implemented in the live operational environment without any impact on service provision. The existing application, C3 and all associated systems and interfaces (of which there are at least 6) must remain unaffected by this change. Therefore, the new hardware will be built, configured and tested by MIS in the UK before being shipped to NIAS. MIS will then undertake the implementation and go live on site. Managing all potential hardware and software issues. In terms of risk reduction for the critical hardware and software provision and go live process MIS, as the existing C3 supplier, are the only supplier that have been asked to provide a quote. MIS are the sole providers of the HA software. It

would be unreasonable for NIAS to deviate from this effective and reliable approach and carry the risk of disruption to the emergency 999 service through the introduction of unacceptable technical and business risks.

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: MIS Emergency Systems Ltd

Postal address: Charnwood House, Gadbrook Business Centre, Rudheath

Town: Norwich

NUTS code: UKD North West (England)

Postal code: CW9 7UG

Country: United Kingdom

Internet address: <http://www.mis-es.com/>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 228 610,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The UK does not have any such bodies with responsibility for appeal mediation procedures.

Town: United Kingdom

Country: United Kingdom

VI.5. Date of dispatch of this notice

27/11/2020