

582290-2026 - Competition

Finland – IT services: consulting, software development, Internet and support – Support tool for doctoral journey

OJ S 162/2026 24/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Itä-Suomen yliopisto

Email: hankinnat@uef.fi

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

1.1. Buyer

Official name: University of Lapland

Email: kirjaamo@ulapland.fi

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

1.1. Buyer

Official name: University of Vaasa

Email: kirjaamo@uwasa.fi

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

1.1. Buyer

Official name: Åbo Akademi

Email: registrator@abo.fi

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Support tool for doctoral journey

Description: The object of the procurement is a system for monitoring the progress of doctoral studies for the use of the University of Eastern Finland, University of Lapland, University of Vaasa and Åbo Akademi University as a SaaS service and the services associated with it. The object of the procurement consists of the following: -Software service and its user support, covering the system for monitoring progress in doctoral studies that is the object of the procurement as a software service (later referred to as the SaaS) and its user support, including support services for both the Contracting Entity's representatives and end users. - The object of the procurement also includes the right to extend the SaaS with new add-ons and services. -SaaS deployment covering all tasks that need to be completed in order to start using the SaaS and its user support, including configurations and integrations required for each university. The most common interface terminology can be found in the specification document. The deployment will take place in two phases. In the first phase, support for the

doctoral dissertation path will be deployed up till the pre-examination stage, and in the second phase, support for the pre-examination process will be deployed. -Other expert services, including those needed in addition to the ones mentioned above.

Procedure identifier: 58f90545-ff8e-4e67-8a13-5c5176c85167

Internal identifier: 702/02.07.00/2026

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The Finnish Act on Public Procurement and Concession Contracts (1397/2016) shall be complied with the procurement. The contract award procedure to be applied is Open procedure (1397/2016 - 32§).

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Anywhere in the European Economic Area

2.1.3. Value

Estimated value excluding VAT: 800 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Support tool for doctoral journey

Description: The object of the procurement is a system for monitoring the progress of doctoral studies for the use of the University of Eastern Finland, University of Lapland, University of Vaasa and Åbo Akademi University as a SaaS service and the services associated with it. The object of the procurement consists of the following: -Software service and its user support, covering the system for monitoring progress in doctoral studies that is the object of the procurement as a software service (later referred to as the SaaS) and its user support, including support services for both the Contracting Entity's representatives and end users. - The object of the procurement also includes the right to extend the SaaS with new add-ons and services. -SaaS deployment covering all tasks that need to be completed in order to start using the SaaS and its user support, including configurations and integrations required for each university. The most common interface terminology can be found in the specification document. The deployment will take place in two phases. In the first phase, support for the doctoral dissertation path will be deployed up till the pre-examination stage, and in the second phase, support for the pre-examination process will be deployed. -Other expert services, including those needed in addition to the ones mentioned above.

Internal identifier: 702/02.07.00/2026

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.3. Estimated duration

Other duration: Unlimited

5.1.5. Value

Estimated value excluding VAT: 800 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD), Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: The tender that is overall most economically advantageous, i.e. the lowest in price, will be selected. Prices will be compared based on the submitted pricing information and the calculated comparison price derived from it. The tender with the lowest comparison price will receive the full points according to the weighting. The scores of other tenderers will be calculated in relation to the lowest tender using the formula: (lowest tender's comparison price / tenderer's comparison price) × 100 (weighting)

Category of award fixed criterion: Fixed value (total)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 04/09/2026 07:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/itasuomenyliopisto?id=614939&tpk=90997ef7-6c7c-4ae9-9ed2-19f7352b906d>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/itasuomenyliopisto?id=614939&tpk=90997ef7-6c7c-4ae9-9ed2-19f7352b906d>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 24/09/2026 07:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 24/09/2026 07:05:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: According to the Finnish Act on Public Procurement and Concession Contracts (1397/2016)

Organisation providing more information on the review procedures: Markkinaoikeus

Organisation receiving requests to participate: Itä-Suomen yliopisto

Organisation processing tenders: Itä-Suomen yliopisto

8. Organisations

8.1. ORG-0001

Official name: Itä-Suomen yliopisto

Registration number: 2285733-9

Postal address: Yliopistonranta 1

Town: Kuopio

Postcode: 70210

Country subdivision (NUTS): Pohjois-Savo (FI1DB)

Country: Finland

Contact point: Procurement Services

Email: hankinnat@uef.fi

Telephone: +358 294451111

Internet address: <https://www.uef.fi/>

Roles of this organisation:

Buyer

Group leader

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: University of Lapland

Registration number: 0292800-5

Town: Rovaniemi

Postcode: 96300

Country subdivision (NUTS): Lappi (FI1D7)

Country: Finland

Contact point: Registry Office

Email: kirjaamo@ulapland.fi

Telephone: +358 404844484

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: University of Vaasa

Registration number: 0209599-8

Town: Vaasa

Postcode: 65200

Country subdivision (NUTS): Pohjanmaa (FI19A)

Country: Finland

Contact point: Registry Office

Email: kirjaamo@uwasa.fi

Telephone: +358 294498000

Roles of this organisation:

Buyer

8.1. ORG-0004

Official name: Åbo Akademi

Registration number: 0246312-1

Town: Turku

Postcode: 20500

Country subdivision (NUTS): Varsinais-Suomi (FI1C1)

Country: Finland

Contact point: Registry Office

Email: registrator@abo.fi

Telephone: +358 22154106

Roles of this organisation:

Buyer

8.1. ORG-0005

Official name: Markkinaoikeus

Registration number: 3006157-6

Postal address: Radanrakentajantie 5

Town: Helsinki

Postcode: 00520

Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)

Country: Finland

Email: markkinaoikeus@oikeus.fi

Telephone: +358 295643300

Internet address: <https://www.markkinaoikeus.fi>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0006

Official name: Hansel Oy (Hilma)

Registration number: FI09880841
Postal address: Mannerheiminaukio 1a
Town: Helsinki
Postcode: 00100
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Contact point: eSender
Email: tekninen@hankintailmoitukset.fi
Telephone: 029 55 636 30
Internet address: <http://hankintailmoitukset.fi>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: d157bb24-2479-4214-833b-1f3722d7a82d - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 21/08/2026 10:01:28 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 21/08/2026 10:01:29 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 582290-2026
OJ S issue number: 162/2026
Publication date: 24/08/2026