

582923-2026 - Competition

Netherlands – Telephone and data transmission services – Aanbesteding Mobile Voice- & Datacommunication Services 2.0 (2026)

OJ S 162/2026 24/08/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: SURF B.V.

Email: Sander.Hompus@surf.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Aanbesteding Mobile Voice- & Datacommunication Services 2.0 (2026)

Description: Betreft de openbare Europese aanbestedingsprocedure ten behoeve van de Deelnemers voor de contractering van één Opdrachtnemer voor de levering van mobiele en vaste telefoniediensten.

Procedure identifier: 33a26e0f-cce3-4c72-bf90-7d3d657cd1e4

Internal identifier: 376ed6a2-d175-4e54-acee-2ae6c89403b2

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Openbare procedure.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

Additional classification (cpv): 64212000 Mobile-telephone services, 64214000 Dedicated-business telephone network services, 64216000 Electronic message and information services

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

2.1.3. Value

Estimated value excluding VAT: 10 000 000,00 EUR

Maximum value of the framework agreement: 19 500 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Aanbesteding Mobile Voice- & Datacommunication Services 2.0 (2026)

Description: Betreft de openbare Europese aanbestedingsprocedure ten behoeve van de Deelnemers voor de contractering van één Opdrachtnemer voor de levering van mobiele en vaste telefoniediensten.

Internal identifier: e80fb908-2293-4b07-bc97-554807bb07e9

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

Additional classification (cpv): 64212000 Mobile-telephone services, 64214000 Dedicated-business telephone network services, 64216000 Electronic message and information services

Options:

Description of the options: Leden van SURF hebben de mogelijkheid toe te treden tot de Raamovereenkomst, na ingangsdatum. Hiervoor is een maximale waarde van 30% van de geschatte/verwachte waarde in euro's gereserveerd.

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

5.1.3. Estimated duration

Start date: 14/12/2026

Duration end date: 13/12/2030

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: De genoemde looptijd van 4 jaar is inclusief twee verlengingen van tweemaal 1 jaar. Daarnaast is er de optie voor leden van SURF om tot de Raamovereenkomst toe te treden, na inwerkingtreding hiervan, onder specifieke voorwaarden. Deze voorwaarden zijn opgenomen in de aanbestedingsstukken.

5.1.5. Value

Estimated value excluding VAT: 10 000 000,00 EUR

Maximum value of the framework agreement: 19 500 000,00 EUR

5.1.6. General information

This is a recurrent procurement

Description: Vorige aanbesteding is in 2021 gegund.

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): no

5.1.7. Strategic procurement

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are included

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Prijs

Description: Prijs

Category of award weight criterion: Weight (points, exact)

Award criterion number: 400

Criterion:

Type: Quality

Name: Kwaliteit

Description: G1 Implementatie & Migratie 300 punten G2 Dienstverlening, Support & Partnership 150 punten G3 MVO 60 punten G4 Privacy & Security 90 punten Zie verder de aanbestedingsstukken.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 600

5.1.11. Procurement documents

Deadline for requesting additional information: 02/10/2026 08:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://s2c.mercell.com/today/228459>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://s2c.mercell.com/today/228459>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Required

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 27/10/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 90 Days

Information that can be supplemented after the submission deadline:

No documents can be submitted later.

Information about public opening:

Opening date: 27/10/2026 09:05:00 (UTC+00:00) Western European Time, GMT

Place: Nederland

Additional information: Opening is niet openbaar.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Zie Raamovereenkomst

A non-disclosure agreement is required: no

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes
Financial arrangement: Zie Raamovereenkomst

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Additional buyer coverage: Zie aanbestedingsstukken. De Deelnemers worden bij naam genoemd, de mogelijke gebruikers van de Optie Tussentijds Toetreden worden indirect bij naam genoemd.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Rechtbank Den Haag

Review organisation: Rechtbank Den Haag

Information about review deadlines: 20 kalenderdagen, zie de aanbestedingsstukken.

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: Rechtbank Den Haag

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed:

Rechtbank Den Haag

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed: Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: SURF B.V.

Organisation providing offline access to the procurement documents: SURF B.V.

Organisation providing more information on the review procedures: SURF B.V.

Organisation receiving requests to participate: SURF B.V.

Organisation processing tenders: SURF B.V.

8. Organisations

8.1. ORG-0001

Official name: SURF B.V.

Registration number: 50277375

Postal address: Moreelsepark 48

Town: Utrecht

Postcode: 3511EP

Country subdivision (NUTS): Utrecht (NL350)

Country: Netherlands

Contact point: Sander Hompus

Email: Sander.Hompus@surf.nl

Telephone: +31614489024

Internet address: <https://www.surf.nl>

Buyer profile: <https://s2c.mercell.com/buyer/2428>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate
Organisation processing tenders
Organisation providing more information on the review procedures

8.1. **ORG-0002**

Official name: Rechtbank Den Haag
Registration number: 82946175
Postal address: Prins Clauslaan 60
Town: Den Haag
Postcode: 2595 AJ
Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)
Country: Netherlands
Email: voorlichting.rb.den.haag@rechtspraak.nl
Telephone: (+31) 883622200

Roles of this organisation:

Review organisation

Mediation organisation

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed

Notice information

Notice identifier/version: 617d83ce-38a8-4e45-9fd2-ce1874064f3c - 02

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