

Sweden-Härnösand: Telephone-answering services
OJ S 221/2021 15/11/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Länsstyrelsen i Västernorrlands Län

National registration number: 202100-2445

Postal address: Pumpbacksgatan 19

Town: HÄRNÖSAND

NUTS code: SE321 Västernorrlands län

Postal code: 87186

Country: Sweden

Contact person: Evelina Ödling

E-mail: evelina.odling@lansstyrelsen.se

Internet address(es):

Main address: <http://www.lansstyrelsen.se/vasternorrland>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Telefonisttjänst viss teleadministration och receptionstjänst 2021

Reference number: 115-8942-2021

II.1.2. Main CPV code

79510000 Telephone-answering services

II.1.3. Type of contract

Services

II.1.4. Short description

Västernorrlands län och Härnösands kommun. Uppdraget avser funktionerna telefonistservice, teleadministration samt receptionstjänst. Länsstyrelsen och Härnösands kommun har även i dag ovanstående tjänster utlagda på entreprenad. Uppdragets omfattning framgår av kravspecifikation.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 7 500 000,00 SEK

II.2. Description

II.2.2. Additional CPV code(s)

79500000 Office-support services, 79992000 Reception services

II.2.3. Place of performance

NUTS code: SE321 Västernorrlands län

Main site or place of performance: Härnösand Härnösand

II.2.4. Description of the procurement

Västernorrlands län och Härnösands kommun. Uppdraget avser funktionerna telefonistservice, teleadministration samt receptionstjänst. Länsstyrelsen och Härnösands kommun har även i dag ovanstående tjänster utlagda på entreprenad. Uppdragets omfattning framgår av kravspecifikation.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 189-491732](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/10/2021

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Bemannia AB (publ.)

National registration number: 556626-8347

Postal address: Sveavägen 155

Town: STOCKHOLM

NUTS code: SE11 Stockholm

Postal code: 11346

Country: Sweden

E-mail: upphandling@bemannia.se

Internet address: <http://www.bemannia.se>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 7 500 000,00 SEK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Mercell annons: <https://opic.com/id/afxgfctqdi>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Förvaltningsrätten

Town: HÄRNÖSAND

Country: Sweden

VI.5. Date of dispatch of this notice

10/11/2021