

583297-2026 - Competition

Spain – Maintenance and repair of information technology equipment – Servicios de mantenimiento correctivo del hardware y software base de los sistemas de información instalados en los Centros de Proceso de Datos (CPD's) de SUMA. Gestión Tributaria, a excepción de los servidores escala.

OJ S 162/2026 24/08/2026

**Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Dirección de Suma Gestión Tributaria. Diputación de Alicante

Email: contratacion.pliegos@suma.es

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicios de mantenimiento correctivo del hardware y software base de los sistemas de información instalados en los Centros de Proceso de Datos (CPD's) de SUMA. Gestión Tributaria, a excepción de los servidores escala.

Description: Necesidad de evitar cualquier problema que pueda surgir en la conservación de los centros de proceso de datos que Suma necesita para realizar los servicios que presta a los ciudadanos, contratando el mantenimiento que garantice el perfecto funcionamiento y la estabilidad de nuestros sistemas informáticos. Este mantenimiento es esencial para la calidad y la eficiencia en la actividad que desempeña el organismo.

Procedure identifier: fa805998-f78e-4dfc-a4d0-27c94d9327f7

Internal identifier: 92/pa/ser/26

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312600 Maintenance and repair of information technology equipment

Additional classification (cpv): 48218000 License management software package, 72267000 Software maintenance and repair services

2.1.2. Place of performance

Country subdivision (NUTS): Alicante / Alacant (ES521)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 481 129,95 EUR

2.1.4. General information

Legal basis:

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations in the fields of labour law: El impago durante la ejecución de los lotes del contrato, de los salarios por parte del contratista a los trabajadores que estuvieran participando en el mismo, o en el incumplimiento de las condiciones establecidas en los Convenios colectivos en vigor para estos trabajadores también durante la ejecución del contrato.

5. Lot

5.1. Lot: LOT-0001

Title: Servicio de mantenimiento de componentes de infraestructura tecnológica de los CPD.

Description: Servicio de mantenimiento de componentes de infraestructura tecnológica de los CPD principal y CPD de respaldo.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312600 Maintenance and repair of information technology equipment

Additional classification (cpv): 48218000 License management software package, 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Alicante / Alacant (ES521)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 416 617,95 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: Fulfilment of social objectives

Description: Cumplimiento de objetivos sociales

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Price

Description: A.1. Oferta Económica Lote 1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

Criterion:

Type: Quality

Description: A.2. Capacidad de respuesta ante incidencias Lote 1..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: A.3. Bolsa de horas multidisciplinar Lote 1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=m1yd9NHgfld%2FP7IJ7Fu0SA%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=m1yd9NHgfld%2FP7IJ7Fu0SA%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 25/09/2026 15:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 29/09/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Oficina Central de Suma. Gestión Tributaria

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Se garantizará para aquellas personal asignadas al contrato la seguridad y la protección de la salud en el lugar del trabajo y el cumplimiento de los convenios colectivos sectoriales y territoriales aplicables..

Electronic invoicing: Allowed

Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección de Suma Gestión Tributaria. Diputación de Alicante - Suma Gestión Tributaria Diputación de Alicante

Information about review deadlines: 15 días hábiles.

Organisation providing more information on the review procedures: Dirección de Suma Gestión Tributaria. Diputación de Alicante - Tribunal Administrativo Central de Recursos Contractuales

5.1. Lot: LOT-0002

Title: Servicio de mantenimiento de los componentes tecnológicos Broadcom.

Description: Servicio especializado de mantenimiento y soporte de la plataforma VMware.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 48218000 License management software package

5.1.2. Place of performance

Country subdivision (NUTS): Alicante / Alacant (ES521)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 64 512,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: Fulfilment of social objectives

Description: Cumplimiento de objetivos sociales

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services
Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Price

Description: A.1. Oferta Económica Lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

Criterion:

Type: Quality

Description: A.2. Capacidad de respuesta ante incidencias Lote 2..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: A.3. Nivel de pertenencia al programa Broadcom Advantage Partnert Lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: A.4 Bolsa de horas multidisciplinar Lote 2..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=m1yd9NHgfld%2FP7IJ7Fu0SA%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=m1yd9NHgfld%2FP7IJ7Fu0SA%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 25/09/2026 15:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 29/09/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

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Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección de Suma Gestión Tributaria. Diputación de Alicante - Suma Gestión Tributaria Diputación de Alicante

Information about review deadlines: 15 días hábiles.

Organisation providing more information on the review procedures: Dirección de Suma Gestión Tributaria. Diputación de Alicante - Tribunal Administrativo Central de Recursos Contractuales

8. Organisations

8.1. ORG-0001

Official name: Dirección de Suma Gestión Tributaria. Diputación de Alicante

Registration number: 30531630093202

Registration number: P5300003J

Town: Alicante

Postcode: 03002

Country subdivision (NUTS): Alicante / Alacant (ES521)

Country: Spain

Contact point: Dirección de Suma Gestión Tributaria. Diputación de Alicante

Email: contratacion.pliegos@suma.es

Telephone: 965148526

Fax: 965148520

Internet address: <http://www.suma.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=15wAat3mKysQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28071

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: Tribunal_recursos.contratos@minhap.es

Internet address: <https://sedeminhap.gob.es/es-Es/Sedes/TACRC/Paginas/Default.aspx>

Other contact points:

Official name: Suma Gestión Tributaria Diputación de Alicante

Town: Alicante

Postcode: 03002

Country subdivision (NUTS): Extra-Regio NUTS 3 (ESZZZ)

Country: Spain

Email: contratacion.pliegos@suma.es

Internet address: <https://www.suma.es/>

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: cd77e066-1edd-4258-b19c-ed843c5cf939 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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Languages in which this notice is officially available: Spanish

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