

584517-2026 - Competition

Italy – Networking, Internet and intranet software package – Fornitura di una piattaforma SaaS per Digital Experience Analytics.

OJ S 163/2026 25/08/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: IDM Südtirol - Alto Adige

Email: legal@idm-suedtirol.com

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Fornitura di una piattaforma SaaS per Digital Experience Analytics.

Description: Fornitura di una piattaforma SaaS per Digital Experience Analytics.

Procedure identifier: 1505b69b-8850-4a09-8f35-c72ff9267bb0

Internal identifier: 17/08/2026 _ 1

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48200000 Networking, Internet and intranet software package

Additional classification (cpv): 72260000 Software-related services

2.1.3. Value

Estimated value excluding VAT: 432 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Fornitura di una piattaforma SaaS per Digital Experience Analytics.

Description: Fornitura di una piattaforma SaaS per Digital Experience Analytics.

Internal identifier: 17/08/2026 _ 1

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48200000 Networking, Internet and intranet software package

5.1.3. Estimated duration

Duration: 1 095 Days

5.1.5. Value

Estimated value excluding VAT: 432 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

5.1.11. Procurement documents

Address of the procurement documents: <https://www.bandi-altoadige.it/awards/list-public>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.bandi-altoadige.it/awards/list-public>

Languages in which tenders or requests to participate may be submitted: Italian, German

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 28/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 240 Days

Information about public opening:

Opening date: 28/09/2026 15:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunale Regionale di Giustizia Amministrativa Sezione Autonoma di Bolzano
Organisation providing additional information about the procurement procedure: IDM Südtirol - Alto Adige
Organisation providing offline access to the procurement documents: IDM Südtirol - Alto Adige
Organisation providing more information on the review procedures: Tribunale Regionale di Giustizia Amministrativa Sezione Autonoma di Bolzano

8. Organisations

8.1. ORG-0001

Official name: IDM Südtirol - Alto Adige
Registration number: 02521490215
Postal address: Piazza della Parrocchia 11
Town: Bolzano
Postcode: 39100
Country subdivision (NUTS): Bolzano-Bozen (ITH10)
Country: Italy
Email: legal@idm-suedtirol.com
Telephone: 0471094000

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Tribunale Regionale di Giustizia Amministrativa Sezione Autonoma di Bolzano
Registration number: 00586190217
Postal address: Via Dé Medici n. 8
Town: Bolzano
Postcode: 39100
Country subdivision (NUTS): Bolzano-Bozen (ITH10)
Country: Italy
Email: trga.vg.bz@giustizia-amministrativa.it
Telephone: 0471319000
Fax: 0471972574
Internet address: <https://www.giustizia-amministrativa.it/trga-bolzano>

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 1505b69b-8850-4a09-8f35-c72ff9267bb0 - 01
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