

584973-2026 - Competition

Portugal – Health and safety services – Aquisição de Serviço Central e de Atendimento para Telecuidados

OJ S 163/2026 25/08/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Serviços Partilhados do Ministério da Saúde, EPE

Email: contratacao@spms.min-saude.pt

Legal type of the buyer: Public undertaking

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Aquisição de Serviço Central e de Atendimento para Telecuidados

Description: (DAG) Aquisição de Serviço Central e de Atendimento para Telecuidados [20260282]

Procedure identifier: 8053bddf-dbac-46ee-b912-299036c63e01

Internal identifier: 20260282

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Concurso Público com Publicidade no JOUE

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 71317200 Health and safety services

2.1.2. Place of performance

Town: Lisboa

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 900 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document Request

5. Lot

5.1. Lot: LOT-0000

Title: Aquisição de Serviço Central e de Atendimento para Telecuidados
Description: (DAG) Aquisição de Serviço Central e de Atendimento para Telecuidados [20260282]
Internal identifier: 20260282

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 71317200 Health and safety services

5.1.2. Place of performance

Town: Lisboa
Country subdivision (NUTS): Grande Lisboa (PT1A0)
Country: Portugal

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 900 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.
The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): no
This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price
Name: Preço
Description: Preço

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese
Address of the procurement documents: <https://community.vortal.biz/Public/public-tender-documents/TFdleEQwSi91R0FRMDhYZ2swOXdqaE41ZlhESjhvVmdrZ2QwVG5DUkhEV0JmVkhueUISOUhFM>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: <https://community.vortal.biz/public/>
Languages in which tenders or requests to participate may be submitted: Portuguese
Electronic catalogue: Allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: Ver Programa de Procedimento

Deadline for receipt of tenders: 11/09/2026 18:00:59 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Conforme disposto nas Peças do procedimento

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Conforme disposto nas Peças do procedimento

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Serviços Partilhados do Ministério da Saúde, EPE

Information about review deadlines: Conforme disposto na Lei

8. Organisations

8.1. ORG-0001

Official name: Serviços Partilhados do Ministério da Saúde, EPE

Registration number: 509540716

Postal address: Avenida da República 61

Town: Lisboa

Postcode: 1050-189

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

Email: contratacao@spms.min-saude.pt

Telephone: 211545600

Fax: 211545649

Internet address: <https://www.spms.min-saude.pt/>

Information exchange endpoint (URL): <https://community.vortal.biz/public/>

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: Imprensa Nacional-Casa da Moeda, S. A. (INCM)

Registration number: 500792887

Department: Unidade do Diário da República

Postal address: Avenida António José de Almeida

Town: Lisboa
Postcode: 1000-042
Country subdivision (NUTS): Grande Lisboa (PT1A0)
Country: Portugal
Contact point: Ponto de contacto
Email: 2serie@diariodarepublica.pt
Telephone: +351 217810870
Fax: +351 213945716
Internet address: <https://diariodarepublica.pt>
Roles of this organisation:
TED eSender

10. Change

Version of the previous notice to be changed
:
935d4f61-7757-4ed4-9ca8-c3544423fb14-02
Main reason for change
:
Buyer correction

10.1. Change

Section identifier: LOT-0000

Notice information

Notice identifier/version: 4779c93a-9f5a-4ef9-9685-d384bbbe6cfb - 03
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 21/08/2026 16:08:47 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: Portuguese
Notice publication number: 584973-2026
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