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**Ireland-Naas: Software implementation services
2021/S 222-585000**

Prior information notice

This notice is for prior information only

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: Horse Sport Ireland
National registration number: 9660812E
Postal address: Beech House, Millennium Park, Osberstown
Town: Naas
NUTS code: IE0 Ireland
Postal code: Co.Kildare
Country: Ireland
Contact person: David Coffey
E-mail: David.Coffey@clearviewgroup.ie
Telephone: +353 871370798

Internet address(es):

Main address: www.horsesportireland.ie
Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/515>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=201822&B=ETENDERS_SIMPLE
Additional information can be obtained from the abovementioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Membership Management Software and Services
Reference number: HSI 2021 CRM

II.1.2) Main CPV code

72263000 Software implementation services

II.1.3) Type of contract

Services

II.1.4) **Short description:**

Software capabilities includes;

Comprehensive membership management software solution for athletes, members, and students.

Integrated Learning Management Systems (LMS) capabilities including content delivery and booking systems.

Portal development and Integration with various systems, incorporating SSO capabilities.

Website development and integration including brochure website, content delivery, e-commerce, and self-service website.

Bi-directional integration with various legacy and third-party systems, incorporating SSO capabilities, token exchange and maintenance/synchronisation of unique identifiers (Golden Record) for both Humans and Equines.

E-commerce and member self-service capabilities for athletes, members, and students.

Compatibility and integration with Azure hosted SQL databases.

Significant process workflow capabilities

Marketing and communication functionality.

Safeguarding and Garda vetting process management functionality.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.2) **Additional CPV code(s)**

48190000 Educational software package

48218000 License management software package

48931000 Training software package

72212218 License management software development services

72212222 Web server software development services

72212224 Web page editing software development services

72212445 Customer Relation Management software development services

72212600 Database and operating software development services

72263000 Software implementation services

72413000 World wide web (www) site design services

72415000 World wide web (www) site operation host services

II.2.3) **Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance:

Dublin

II.2.4) **Description of the procurement:**

Software capabilities includes;

- Comprehensive membership management software solution for athletes, members, and students.
- Integrated Learning Management Systems (LMS) capabilities including content delivery and booking systems.
- Portal development and Integration with various systems, incorporating SSO capabilities.
- Website development and integration including brochure website, content delivery, e-commerce, and self-service website.
- Bi-directional integration with various legacy and third-party systems, incorporating SSO capabilities, token exchange and maintenance/synchronisation of unique identifiers (Golden Record) for both Humans and Equines.
- E-commerce and member self-service capabilities for athletes, members, and students.
- Compatibility and integration with Azure hosted SQL databases.
- Significant process workflow capabilities, for internal users and self-service members.
- Marketing and communication functionality.
- Safeguarding and Garda vetting process management functionality.

II.2.14) **Additional information**

II.3) **Estimated date of publication of contract notice:**
08/12/2021

Section IV: Procedure

IV.1) **Description**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

Section VI: Complementary information

VI.3) **Additional information:**

VI.5) **Date of dispatch of this notice:**
11/11/2021