

**Finland-Helsinki: IT services: consulting, software development, Internet and support**  
**OJ S 222/2021 16/11/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Ylioppilaiden terveydenhoitosäätiö

National registration number: 0202637-8

Town: Helsinki

NUTS code: FI1 Manner-Suomi

Country: Finland

E-mail: [hankinnat@yths.fi](mailto:hankinnat@yths.fi)

**Internet address(es):**

Main address: <https://permalink.mercell.com/165929184.aspx>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Takaisinsoittopalvelu Ylioppilaiden terveydenhoitosäätiölle

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Hankinnan kohteena on takaisinsoittopalvelu, jossa YTHS:n ammattilainen käyttää takaisinsoitto-ohjelmistoa roolinsa mukaisesti takaisinsoittoon ja resurssointiin, joilla tarkoitetaan palvelu-kysynnän ja tarjonnan kohdentamista sekä reaaliaikaista seurantaa.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 495 240,00 EUR

**II.2. Description**

### **II.2.3. Place of performance**

NUTS code: FI1 Manner-Suomi

### **II.2.4. Description of the procurement**

Hankinnan kohteena on takaisinsoittopalvelu, jossa YTHS:n ammattilainen käyttää takaisinsoitto-ohjelmistoa roolinsa mukaisesti takaisinsoittoon ja resurssointiin, joilla tarkoitetaan palvelu-kysynnän ja tarjonnan kohdentamista sekä reaaliaikaista seurantaa.

### **II.2.5. Award criteria**

Price

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 117-306542](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 2021-086064-001-001

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

08/11/2021

#### **V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: LeadDesk Oyj  
National registration number: 2299022-8  
Town: Helsinki  
NUTS code: FI1B Helsinki-Uusimaa  
Country: Finland  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 495 240,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Markkinaoikeus  
Postal address: Radanrakentajantie 5  
Town: Helsinki  
Postal code: 00520  
Country: Finland  
E-mail: [markkinaoikeus@oikeus.fi](mailto:markkinaoikeus@oikeus.fi)  
Telephone: +358 295643300  
Internet address: <http://www.oikeus.fi/markkinaoikeus>

**VI.5. Date of dispatch of this notice**

11/11/2021