

**Netherlands-Amsterdam: Servers**  
**OJ S 188/2023 29/09/2023**  
**Contract notice**  
**Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: GÉANT

National registration number: 40535155

Postal address: Hoekenrode 3

Town: Amsterdam

NUTS code: NL3 West-Nederland

Postal code: 1102BR

Country: Netherlands

Contact person: Olaf Verschoor

E-mail: [olaf.verschoor@geant.org](mailto:olaf.verschoor@geant.org)

**Internet address(es):**

Main address: [www.geant.org](http://www.geant.org)

Address of the buyer profile: <https://s2c.mercell.com/buyer/2384>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://s2c.mercell.com/today/47512>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://s2c.mercell.com/today/47512>

**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

Economic and financial affairs

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

ICT Office hardware, Servers and Data Centre equipment

Reference number: 2023DS-hardware

**II.1.2. Main CPV code**

48820000 Servers

**II.1.3. Type of contract**

Supplies

#### **II.1.4. Short description**

GÉANT intends to award two framework agreements to IT resellers for the delivery, maintenance and support of office IT, servers and datacentre hardware, including relevant software and -services.

The reseller must be able to supply GÉANT with data center equipment of a wide range of brands and at least be able to supply, support and maintain DELL and APPLE equipment as the equipment of this manufacturer is at present heavily used at GÉANT.

#### **II.1.5. Estimated total value**

Value excluding VAT: 2 500 000,00 EUR

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

30213100 Portable computers, 72610000 Computer support services

#### **II.2.3. Place of performance**

NUTS code: NL3 West-Nederland

NUTS code: UKH East of England

#### **II.2.4. Description of the procurement**

The Infrastructure Refresh Project has been commissioned to look at the current infrastructure and refresh the technology. Due to recent incidents with failing hardware and system outages caused by aging hardware which cannot support new software, the project has been scoped in a phased approach.

The first phase of this project will require replacing the current hardware and software with increased resources to accommodate VM growth. There will be enhancements where it is possible to implement, within the phase 1 timeline. There is an opportunity to consolidate datacentres to two (2) sites and enhance the capabilities for high availability and redundancy. Later phases will include the introduction of other technologies; however, this has not been defined as yet. We are likely to require further hardware and software to support the delivery of these phases.

Infrastructure will be located in LON2 (Slough) and AMS (Amsterdam) datacentres.

The design of the solution will require the procurement of new hardware, software, and equipment as well as support and maintenance.

There is also a requirement to include desktops, laptops and all peripherals as part of this framework as there will be an on-going requirement to refresh user endpoints.

GÉANT requires the reseller to work with through the progressive phases of the project in the coming years.

The tender will focus on procuring equipment used in datacenters, including servers, storage equipment and related components such as for example switches. The contracted suppliers must be able to supply, support and maintain various brands, with an emphasis on Dell products.

Besides the above equipment the procurement of support, maintenance and engineering is part of the scope of the future framework agreement.

Not in scope of this tender is:

- The procurement of packet layer routing equipment, separately tendered by GÉANT in 2023.
- The procurement of hard- and software for the operation of the GÉANT Network (<https://network.geant.org/>)

- The procurement of software and licenses when this is separately tendered by GÉANT in the future.

The procurement of relevant licenses is temporarily part of the scope of this Datacenter hardware tender.

It is planned that in 2023 / 2024 GÉANT will initiate an European tender for a Software broker. When following that Software broker tender a framework agreement is awarded to a supplier the procurement of licenses may no longer be in scope of this Datacenter equipment tender.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 2 500 000,00 EUR

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/12/2023 End: 30/11/2025

This contract is subject to renewal: yes

Description of renewals:

The awarded framework agreement have an initial term of two years.

After that term the agreement can be extended twice for a duration of 1 year.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: 2

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 06/11/2023 Local time: 11:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

**IV.2.7. Conditions for opening of tenders**

Date: 06/11/2023 Local time: 11:00

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Rechtbank Amsterdam

Postal address: Parnassusweg 280

Town: Amsterdam

Postal code: 1076 AV

Country: Netherlands

Telephone: +31 883617000

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Amsterdam>

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

GÉANT is committed to ensure its procurement activities are compliant, fair and transparent, respecting the interests of all involved parties.

If you believe that GÉANT in this tender procedure is making any mistakes or harms your interest you are invited to make your objection known. First via the information procedure as described in Alinea 3.1. When your objection is not resolved you can submit your complaint via e-mail to [complaint@geant.org](mailto:complaint@geant.org).

Submitting your complaint, please make sure this e-mail contains:

- The tender procedure that the complaint is subjected to and the deadline for sending in proposals
- Your complaint and the request/suggestion(s) you'll might have.

The Complaints Committee will confirm receipt of the complaint as soon as possible and will deal with your complaint appropriately.

GÉANT Compliant regulations:

- Complaints will relate to a specific act or omission by GÉANT about a specific tender procedure(s).
- Complaints can only be filled by an interested party about the specific tender procedure(s).
- Complaints are filled directly towards GÉANT as contracting authority
- Complaints cannot be filled anonymous.
- The GÉANT Complaint Committee consist of two independent employees within GÉANT and will advise all parties as soon as sufficient as possible.
- Submission of a compliant will not automatically hold or stop the tender procedure
- GÉANT reserves the right to suspend the relevant tender procedure(s) based on the complaint until further notice.
- All involved parties reserve the right to bring the proceedings before the court of Amsterdam within all stages of the complaint procedure.

**VI.5. Date of dispatch of this notice**

25/09/2023