

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:586934-2020:TEXT:EN:HTML>

**United Kingdom-London: Software consultancy services  
2020/S 237-586934**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: Westminster City Council

Postal address: 64, Victoria Street

Town: London

NUTS code: UKI LONDON

Postal code: SW1E 6QP

Country: United Kingdom

Contact person: Tai Gbadebo

E-mail: [tgbadebo@westminster.gov.uk](mailto:tgbadebo@westminster.gov.uk)

**Internet address(es):**

Main address: [www.capitalesourcing.com](http://www.capitalesourcing.com)

Address of the buyer profile: [www.westminster.gov.uk](http://www.westminster.gov.uk)

**I.1) Name and addresses**

Official name: Royal Borough of Kensington and Chelsea

Postal address: Hornton Street

Town: London

NUTS code: UKI LONDON

Postal code: W8 7NX

Country: United Kingdom

Contact person: Tai Gbadebo

E-mail: [tgbadebo@westminster.gov.uk](mailto:tgbadebo@westminster.gov.uk)

**Internet address(es):**

Main address: [www.capitalesourcing.com](http://www.capitalesourcing.com)

Address of the buyer profile: [www.rbkc.gov.uk](http://www.rbkc.gov.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at:

[www.capitalesourcing.com](http://www.capitalesourcing.com)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [www.capitalesourcing.com](http://www.capitalesourcing.com)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4) Type of the contracting authority**

Regional or local authority

- I.5) **Main activity**  
General public services

**Section II: Object**

II.1) **Scope of the procurement**

II.1.1) **Title:**

IT Digital Partner Framework  
Reference number: prj\_WCC\_17265

II.1.2) **Main CPV code**

72266000 Software consultancy services

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

Westminster City Council ('the Authority') is seeking to appoint up to nine strategic partners on to its digital partner framework. The strategic partners would be made up of 3 large scale enterprises and up to six small scale enterprises to help deliver it's digital roadmap, support strategic outcomes delivery and episodic provision of resources to meet the Council's requirements.

The framework will be made up of 7 lots:

Lot 1: Smartcity technologies. 1 SME admitted on the lot,

Lot 2: Microsoft dynamics CRM. 1 SME admitted on this lot,

Lot 3: User centred design and digital. 1 SME admitted on this lot,

Lot 4: Web technologies (Drupal) specialist.1 SME admitted on this lot,

Lot 5: Application development and Integration. 1 SME admitted on this lot,

Lot 6: Cyber Security. 1 SME admitted on this lot,

Lot 7: General covering lots 1-6 open only to LSEs. Max of 3 admitted on the framework.

II.1.5) **Estimated total value**

Value excluding VAT: 10 000 000.00 GBP

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 2

Maximum number of lots that may be awarded to one tenderer: 1

II.2) **Description**

II.2.1) **Title:**

Smartcity Technologies

Lot No: 2

II.2.2) **Additional CPV code(s)**

32000000 Radio, television, communication, telecommunication and related equipment

48000000 Software package and information systems

65000000 Public utilities

72000000 IT services: consulting, software development, Internet and support

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

Main site or place of performance:

London.

II.2.4) **Description of the procurement:**

Provision of Smartcity technologies, resource capabilities and the delivery of Smartcity technologies solutions.  
Ad-hoc provision of resources to augment existing Council team.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 40

Objective criteria for choosing the limited number of candidates:

The highest scoring 10 LSEs will be shortlisted for the lot 7, whilst the 5 highest scoring SMEs per lot will be shortlisted.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: yes

Description of options:

The option to extend the contract for a further 24 months at the end of the initial term.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Microsoft Dynamics

Lot No: 3

II.2.2) **Additional CPV code(s)**

48000000 Software package and information systems

48780000 System, storage and content management software package

72000000 IT services: consulting, software development, Internet and support

72266000 Software consultancy services

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

Main site or place of performance:

London.

II.2.4) **Description of the procurement:**

Provision of microsoft dynamics capabilities, developers, CRM consultants and other CRM related products, resources and outcomes.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

24 months extension.

II.2.9) **Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 40

Objective criteria for choosing the limited number of candidates:

The highest scoring 10 LSEs will be shortlisted for the lot 7, whilst the 5 highest scoring SMEs per lot will be shortlisted.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: yes

Description of options:

The option to extend for up to a further 24 months.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Cyber Security/Risk

Lot No: 1

II.2.2) **Additional CPV code(s)**

48730000 Security software package

48732000 Data security software package

72212732 Data security software development services

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

Main site or place of performance:

London.

II.2.4) **Description of the procurement:**

The provision of cyber security capabilities, vulnerability detection and testing, penetration testing and adoption of NCSC standards.

Data protection, data management and information security capabilities, management and consultancies.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 20

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: yes

Description of options:

The option to extend the contract for a further 24 months at the end of the initial term.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Web Technologies

Lot No: 4

II.2.2) **Additional CPV code(s)**

72212222 Web server software development services

72413000 World wide web (www) site design services

72415000 World wide web (www) site operation host services

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

Main site or place of performance:

London.

II.2.4) **Description of the procurement:**

Provision of website design capabilities, digital delivery capabilities in line with Government Digital Service (GDS) digital by default service standards. Provision of dev-ops capabilities, drupal developers, service designers, UX developers and designers. Provision of end to end user journeys, accessibility testing and support.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 40

Objective criteria for choosing the limited number of candidates:

The highest scoring 10 LSEs will be shortlisted for the lot 7, whilst the 5 highest scoring SMEs per lot will be shortlisted.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: yes

Description of options:

The option to extend the contract for a further 24 months at the end of the initial term.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

- 
- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**  
Networking  
Lot No: 5
- II.2.2) **Additional CPV code(s)**  
48200000 Networking, Internet and intranet software package  
72212215 Networking developers software development services  
72212219 Miscellaneous networking software development services
- II.2.3) **Place of performance**  
NUTS code: UK UNITED KINGDOM  
Main site or place of performance:  
London
- II.2.4) **Description of the procurement:**  
Provision of IT networking and ICT capabilities and consultancy services. IT Architecture, IT service management, IT operations and infrastructure, ICT quality and testing; IT training and business architecture capabilities.
- II.2.5) **Award criteria**  
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**  
Duration in months: 24  
This contract is subject to renewal: no
- II.2.9) **Information about the limits on the number of candidates to be invited**  
Envisaged number of candidates: 40  
Objective criteria for choosing the limited number of candidates:  
The highest scoring 10 LSEs will be shortlisted for the lot 7, whilst the 5 highest scoring SMEs per lot will be shortlisted.
- II.2.10) **Information about variants**  
Variants will be accepted: no
- II.2.11) **Information about options**  
Options: yes  
Description of options:  
The option to extend the contract for a further 24 months at the end of the initial term.
- II.2.13) **Information about European Union funds**  
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**  
End User Computing  
Lot No: 6
- II.2.2) **Additional CPV code(s)**  
30000000 Office and computing machinery, equipment and supplies except furniture and software packages

- 
- II.2.3) **Place of performance**  
NUTS code: UK UNITED KINGDOM  
Main site or place of performance:  
London.
- II.2.4) **Description of the procurement:**  
Provision of End User Computing capabilities, computer selection, consultancy service.
- II.2.5) **Award criteria**  
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**  
Duration in months: 24  
This contract is subject to renewal: yes  
Description of renewals:  
24 months extension.
- II.2.9) **Information about the limits on the number of candidates to be invited**  
Envisaged number of candidates: 40  
Objective criteria for choosing the limited number of candidates:  
The highest scoring 10 LSEs will be shortlisted for the lot 7, whilst the 5 highest scoring SMEs per lot will be shortlisted.
- II.2.10) **Information about variants**  
Variants will be accepted: no
- II.2.11) **Information about options**  
Options: no
- II.2.13) **Information about European Union funds**  
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**  
General Lot  
Lot No: 7
- II.2.2) **Additional CPV code(s)**  
72000000 IT services: consulting, software development, Internet and support
- II.2.3) **Place of performance**  
NUTS code: UK UNITED KINGDOM  
Main site or place of performance:  
London.
- II.2.4) **Description of the procurement:**  
Provision of consultancy services, software development, service design, ICT project and programme management, information security capabilities, IT networking, software development and optimisation; EUC, dev-ops, UX, third party integration provider.
- II.2.5) **Award criteria**  
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

**II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 40

Objective criteria for choosing the limited number of candidates:

The highest scoring 10 LSEs will be shortlisted for the lot 7, whilst the 5 highest scoring SMEs per lot will be shortlisted.

**II.2.10) Information about variants**

Variants will be accepted: no

**II.2.11) Information about options**

Options: yes

Description of options:

There is an option to extend for further 24 months.

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14) Additional information**

**Section III: Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Suppliers must have domain experience in the areas they are bidding for. Selected suppliers will be evaluated on their technical capabilities and the commercial offer. Top 3 ranked LSE and up to 6 SMEs (each SMEs topping each lot) will be awarded to the framework. SMEs can respond to more than 1 lot but can only be appointed to 1 lot on the framework

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

**III.2) Conditions related to the contract**

**III.2.2) Contract performance conditions:**

Balanced scorecard – 360 degree feedback loop on supplier and council performance to the digital partner framework.

Monthly operational meeting – managed using the balanced scorecard.

Quarterly strategic meeting – Roadmap and pipeline review.

Performance improvement plans – output of the scorecard.

Social Value delivery plan – used to manage and monitor the delivery of the Framework social value commitment and the SoW level social value commitment.

**III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

**Section IV: Procedure**

**IV.1) Description**

**IV.1.1) Type of procedure**

Restricted procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 9

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 31/12/2020

Local time: 12:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 18/01/2021

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**Section VI: Complementary information**

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) **Additional information:**

To register an expression of Interest go via the E-procurement portal CapitalESourcing - <https://www.capitalesourcing.com>

To view details of the Opportunity and any modifications please click the following link and enter your Username and Password:

<https://www.capitalesourcing.com/esop/guest/login.do?qvu=77272493016C00C9E78B>

Or browse as follows:

— connect to <https://www.capitalesourcing.com>

— enter your Username and Password,

— go to published opportunities,

— click on the project Title 'IT Digital Partners Framework' to view details.

Is it free to register on the site?

The full list of all current Opportunities can always be accessed at: <https://www.capitalesourcing.com/esop/guest/go/public/opportunity/current>

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Services, Westminster City Council  
Postal address: 64 Victoria Street  
Town: London  
Postal code: SW1E 6QP  
Country: United Kingdom

VI.4.2) **Body responsible for mediation procedures**

Official name: Centre for Effective Dispute Resolution  
Postal address: International Dispute Resolution Centre, 70 Fleet Street  
Town: London  
Postal code: EC4Y 1EU  
Country: United Kingdom

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

This authority will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers. This period allows unsuccessful tenderers to seek further debriefing from the contracting authority before the contract is entered into. Such additional information should be requested from the address in section 1.1 If an appeal regarding the award of a contract has not been successfully resolved the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Where a contract has not been entered into the court may order the settling aside of the award decision or order the authority to amend any document and may award damages.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: HM Courts and Tribunal Service  
Postal address: Tribunal Service High Court, Royal Courts of Justice, The Strand  
Town: London  
Postal code: WC2A 2LL  
Country: United Kingdom  
Telephone: +44 2079476000  
Internet address: [www.hmcourts-service.gov.uk/infoabout/rcj/rcj.htm](http://www.hmcourts-service.gov.uk/infoabout/rcj/rcj.htm)

VI.5) **Date of dispatch of this notice:**

30/11/2020