

**Norway-Oslo: Short Message Service (SMS) services**  
**OJ S 188/2023 29/09/2023**  
**Contract notice – utilities**  
**Services**

**Legal Basis:**

Directive 2014/25/EU

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**Section I: Contracting entity**

**I.1. Name and addresses**

Official name: Ruter As

National registration number: 991 609 407

Postal address: Dronningens gate 40, Postboks 1030 Sentrum

Town: Oslo

NUTS code: NO08 Oslo og Viken

Postal code: 0104

Country: Norway

Contact person: Rolf Korneliussen

E-mail: [rolf.korneliussen@ruter.no](mailto:rolf.korneliussen@ruter.no)

Telephone: +47 91359370

**Internet address(es):**

Main address: <http://www.ruter.no>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/285272>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=380081&B=RUTER](http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=380081&B=RUTER)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=380081&B=RUTER](http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=380081&B=RUTER)

Tenders or requests to participate must be submitted to the abovementioned address

**I.6. Main activity**

Recreation, culture and religion

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

SMS services

Reference number: 23/01757

**II.1.2. Main CPV code**

64212100 Short Message Service (SMS) services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Ruter would like to sign a contract with a provider of SMS services. Ruter sends 5 million to 10 million SMSs a year to its customers. SMSs are send to individual persons, not mass sendings.

#### **II.1.5. Estimated total value**

Value excluding VAT: 15 000 000,00 NOK

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

64000000 Postal and telecommunications services, 64200000 Telecommunications services, 64212000 Mobile-telephone services, 64216100 Electronic message services

#### **II.2.3. Place of performance**

NUTS code: NO08 Oslo og Viken

Main site or place of performance: Oslo

#### **II.2.4. Description of the procurement**

Ruter would like to sign a contract with a provider of SMS services. Ruter sends 5 million to 10 million SMSs a year to its customers. SMSs are send to individual persons, not mass sendings.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 15 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

3 years with one year at a time (1+1+1).

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 25/10/2023 Local time: 12:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

##### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 02/02/2024

##### **IV.2.7. Conditions for opening of tenders**

Date: 25/10/2023 Local time: 12:00

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Oslo tinghus

Postal address: C.J.Hambros plass 4

Town: Oslo

Postal code: 015

Country: Norway

E-mail: [oslo.tingrett@domstol.no](mailto:oslo.tingrett@domstol.no)

Telephone: +47 22035200

##### **VI.4.2. Body responsible for mediation procedures**

Official name: Oslo tinghus

Postal address: C.J Hambros plass 4

Town: Oslo

Postal code: 015

Country: Norway

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Ruter AS

Postal address: Dronningens gate 40

Town: Oslo

Postal code: 0154

Country: Norway

E-mail: [post@ruter.no](mailto:post@ruter.no)

**VI.5. Date of dispatch of this notice**

26/09/2023