

587893-2026 - Result

Belgium – Accommodation, building and window cleaning services – SERVICES DE NETTOYAGE DES LOCAUX ET DES VITRES

OJ S 164/2026 26/08/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Mutualité Solidaris Wallonie

Email: alexis.greisch@solidaris.be

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: SERVICES DE NETTOYAGE DES LOCAUX ET DES VITRES

Description: Le présent accord-cadre a pour objet le nettoyage journalier des bureaux et locaux, ainsi que le nettoyage périodique des vitres (intérieur et extérieur) pour l'ensemble des territoires desservis par la Mutualité Solidaris Wallonie ainsi que pour ses partenaires, répartis sur les différentes zones géographiques concernées (Namur, Liège, Brabant Wallon, Mons Wallonie Picarde, Centre/Charleroi/Soignies). Cet accord-cadre a également pour objet la location, la mise à disposition et l'entretien de poubelles hygiéniques destinées à la collecte spécifique des déchets à risque sanitaire. Seule la Mutualité Solidaris Wallonie - Territoire de Liège est concernée par ce besoin.

Procedure identifier: f1598a16-2a45-4970-b037-f0b0bf43c948

Internal identifier: 2025-020 SWR

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911000 Accommodation, building and window cleaning services

2.1.2. Place of performance

Country: Belgium

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: 2025-020 SWR - 1

Description: Le présent accord-cadre a pour objet le nettoyage journalier des bureaux et locaux, ainsi que le nettoyage périodique des vitres (intérieur et extérieur) pour l'ensemble des territoires desservis par la Mutualité Solidaris Wallonie ainsi que pour ses partenaires, répartis sur les différentes zones géographiques concernées (Namur, Liège, Brabant Wallon, Mons Wallonie Picarde, Centre/Charleroi/Soignies). Cet accord-cadre a également pour objet la location, la mise à disposition et l'entretien de poubelles hygiéniques destinées à la collecte spécifique des déchets à risque sanitaire. Seule la Mutualité Solidaris Wallonie - Territoire de Liège est concernée par ce besoin.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911000 Accommodation, building and window cleaning services

5.1.2. Place of performance

Country: Belgium

Anywhere in the given country

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Le coût correspond au prix global total de l'offre pour la durée totale du marché (options obligatoires comprises), tel qu'indiqué dans le formulaire d'offre du soumissionnaire et établi conformément à l'inventaire (Annexe C) du présent accord-cadre.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Description: Organisation des remplacements en cas d'absence du personnel d'entretien

Category of award weight criterion: Weight (points, exact)

Award criterion number: 13

Criterion:

Type: Quality

Description: Système de contrôle de qualité mis en place

Category of award weight criterion: Weight (points, exact)

Award criterion number: 13

Criterion:

Type: Quality

Description: Communication avec le pouvoir adjudicateur

Category of award weight criterion: Weight (points, exact)

Award criterion number: 13

Criterion:

Type: Quality

Description: Délai maximal garanti pour l'intervention après signalement

Category of award weight criterion: Weight (points, exact)

Award criterion number: 7

Criterion:

Type: Quality

Description: Organisation et moyens disponibles pour assurer une intervention rapide

Category of award weight criterion: Weight (points, exact)

Award criterion number: 7

Criterion:

Type: Quality

Description: Procédure de notification et de coordination avec le pouvoir adjudicateur

Category of award weight criterion: Weight (points, exact)

Award criterion number: 7

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal de première instance de Namur

Information about review deadlines: 15 jours

6. Results

6.1. Result lot identifier: LOT-0001

Winner selection status: No winner was chosen and the competition is closed.

The reason why a winner was not chosen: Decision of the buyer, because of a change in needs

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: GROUP CLEANING & SERVICES

Tender:

Tender identifier: GROUP CLEANING & SERVICES-LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 2 606 464,76 EUR

Subcontracting: No

Non-winning tenderers

:

Official name: ATALIAN

Tender:

Tender identifier: ATALIAN-LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 2 499 998,38 EUR

Subcontracting: No

Non-winning tenderers

:

Official name: LAURENTY

Tender:

Tender identifier: LAURENTY-LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 2 512 769,40 EUR

Subcontracting: No

Non-winning tenderers

:

Official name: ISS FACILITY SERVICES

Tender:

Tender identifier: ISS FACILITY SERVICES-LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 2 699 668,95 EUR

Subcontracting: No

Non-winning tenderers

:

Official name: EAZER FAcility NV

Tender:

Tender identifier: EAZER FAcility NV-LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 2 654 741,35 EUR

Subcontracting: No

Non-winning tenderers

:

Official name: JETTE CLEAN

Tender:

Tender identifier: JETTE CLEAN-LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 2 477 598,64 EUR

Subcontracting: No

Non-winning tenderers

:

Official name: KOSE CLEANING

Tender:

Tender identifier: KOSE CLEANING-LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 2 467 729,61 EUR

Subcontracting: No

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 7

8. Organisations

8.1. ORG-0001

Official name: Mutualité Solidaris Wallonie

Registration number: 0808995143_1725

Postal address: Rue des Dominicaines, 35

Town: Saint-Servais

Postcode: 5002

Country subdivision (NUTS): Arr. Namur (BE352)

Country: Belgium
Email: alexis.greisch@solidaris.be
Telephone: 0475446050
Fax: +32 43416416
Internet address: <http://www.solidaris.be>
Buyer profile: <https://www.publicprocurement.be/bda?organisationIds=1725&includeOrganisationChildren=true>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: SPF Stratégie et Appui
Registration number: BE001
Postal address: Boulevard Simon Bolivar 30 Bte1
Town: Bruxelles
Postcode: 1000
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: revise@publicprocurement.be
Telephone: +32 2 740 80 00
Internet address: <https://bosa.belgium.be>

Roles of this organisation:

TED eSender

8.1. ORG-0003

Official name: Tribunal de première instance de Namur
Registration number: 0308357753
Town: Place du Palais de Justice 4 - Namur
Postcode: 5000
Country subdivision (NUTS): Arr. Namur (BE352)
Country: Belgium

Roles of this organisation:

Review organisation

8.1. ORG-0004

Official name: GROUP CLEANING & SERVICES
Registration number: 0895825583_0f0198c0-d06e-47a4-8710-7bb68a5a01ea
Postal address: Minervastraat 2
Town: Zaventem
Postcode: 1930
Country subdivision (NUTS): Arr. Halle-Vilvoorde (BE241)
Country: Belgium
Email: omer.ucar@groupservices.be
Telephone: 0486623575

Roles of this organisation:

Tenderer

8.1. ORG-0005

Official name: ATALIAN
Registration number: 0453203301_3dace9d6-e26f-4f1b-adff-64dd01f3beed
Postal address: Internationalelaan 55-F

Town: Anderlecht
Postcode: 1070
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: info@atalianworld.com
Telephone: 02 340 11 30

Roles of this organisation:

Tenderer

8.1. ORG-0006

Official name: LAURENTY
Registration number: 0402349862_44b6ddad-dd3e-4c49-b4a2-6ebe2fc0db6e
Postal address: Mont Saint-Martin 73
Town: Liège
Postcode: 4000
Country subdivision (NUTS): Arr. Liège (BE332)
Country: Belgium
Email: ophelie.scarafone@laurenty.com
Telephone: 042200226

Roles of this organisation:

Tenderer

8.1. ORG-0007

Official name: ISS FACILITY SERVICES
Registration number: 0403313330_8b6f6b1a-827b-482f-b616-6502a09d6988
Postal address: Congresstraat 35
Town: Bruxelles
Postcode: 1000
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: salesupport@be.issworld.com
Telephone: +32 2 263 67 00

Roles of this organisation:

Tenderer

8.1. ORG-0008

Official name: EAZER FAcility NV
Registration number: 0458999743_ab0eb66a-04f6-4bf6-8cf2-7b925c457992
Postal address: Snoekweyerstraat 1
Town: Genk
Postcode: 3600
Country subdivision (NUTS): Arr. Hasselt (BE224)
Country: Belgium
Email: anass.fetri@eazer.be
Telephone: 0471683077

Roles of this organisation:

Tenderer

8.1. ORG-0009

Official name: JETTE CLEAN
Registration number: 0447030636_ba5aa4e8-b5e0-48f7-80f6-ab3f73255719

Postal address: Rue Léon Theodor 157

Town: Jette

Postcode: 1090

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: v.lechien@jette-clean.eu

Telephone: 024260308

Roles of this organisation:

Tenderer

8.1. ORG-0010

Official name: KOSE CLEANING

Registration number: 0452435615_fe24bf34-e330-4bc8-9513-77056bad57fa

Postal address: Haachtsesteenweg 1179 Chaussée de Haecht

Town: Haren

Postcode: 1130

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: info@kosecleaning.be

Telephone: 003222210103

Roles of this organisation:

Tenderer

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