

588288-2026 - Competition

Austria – IT services: consulting, software development, Internet and support – Infrastrukturnahe Dienstleistungen 2026

OJ S 164/2026 26/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: IT-Services der Sozialversicherung GmbH

Email: robert.muhr@itsv.at

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Infrastrukturnahe Dienstleistungen 2026

Description: Ziel dieses Vergabeverfahrens ist der Abschluss von Rahmenvereinbarungen (d. h. Vereinbarungen ohne Abnahmeverpflichtung und ohne Exklusivität für die Bieter) mit jeweils fünf Auftragnehmern je Los über die Erbringung von verschiedenen infrastrukturnahen IT-Dienstleistungen in ganz Österreich für die ITSV und alle weiteren abrufberechtigten Stellen mit mehreren Losen

Procedure identifier: b1d7fd86-b255-4bf6-b311-f1776e947953

Internal identifier: ITSV/2026/IDL/oV

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.3. Value

Estimated value excluding VAT: 50 000 000,00 EUR

Maximum value of the framework agreement: 57 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 12

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 12

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-3032

Title: Oracle Datenbank-Dienstleistungen

Description: Los 1 beinhaltet die Bereitstellung eines Teams zur Unterstützung der Betriebsführung, der Projektimplementierung und der Entwicklung mit wechselseitiger Schnittstellenfunktion für die Zentralen Services (Standardprodukte, Trägerübergreifend, Fremdsysteme usw.) der ITSV (wobei auch die anderen Auftraggeber für ähnliche Aufgaben Leistungen aus dem Los abrufen können). Die Zeile „Mindestpersonal“ (siehe unten) definiert, welche Anzahl von Mitarbeitern der angegebenen Qualifikationsstufe zumindest nachzuweisen ist.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 2 300 000,00 EUR

Maximum value of the framework agreement: 2 300 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

5.1. Lot: LOT-8262

Title: Postgres Datenbank-Dienstleistungen

Description: Los 2 beinhaltet die Bereitstellung eines Teams zur Unterstützung der Betriebsführung, der Projektimplementierung und der Entwicklung mit wechselseitiger Schnittstellenfunktion für die Zentralen Services (Standardprodukte, Trägerübergreifend, Fremdsysteme usw.) der ITSV (wobei auch die anderen Auftraggeber für ähnliche Aufgaben

Leistungen aus dem Los abrufen können). Die Zeile „Mindestpersonal“ (siehe unten) definiert, welche Anzahl von Mitarbeitern der angegebenen Qualifikationsstufe zumindest nachzuweisen ist.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 2 750 000,00 EUR

Maximum value of the framework agreement: 2 750 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

5.1. Lot: LOT-4635

Title: Citrix-Dienstleistungen

Description: Los 3 beinhaltet Citrix Dienstleistungen für Microsoft RDS (Terminal Server) und Virtual Desktop Infrastruktur. Es beinhaltet die Bereitstellung eines Teams zur Unterstützung der Betriebsführung, der Projektimplementierung und für Citrix spezifische Architektur-Themen.

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 3 000 000,00 EUR

Maximum value of the framework agreement: 3 000 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

5.1. Lot: LOT-8587

Title: VMware-Dienstleistungen

Description: Los 4 beinhaltet Dienstleistungen für VMware by Broadcom und Omnisia Virtualisierung Technologien, VMware by Broadcom und Omnisia Infrastruktur (IaaS, PaaS), Cloud, Containertechnologien, Security und Automatisierungen. Es beinhaltet die Bereitstellung eines Teams zur Unterstützung der Betriebsführung, der Projektimplementierung und für VMware by Broadcom und Omnisia spezifische Architektur-Themen.

Internal identifier: 4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 3 000 000,00 EUR

Maximum value of the framework agreement: 3 000 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

5.1. Lot: LOT-0200

Title: Microsoft-Unterstützung

Description: Los 5 umfasst Architektur-, Betriebs- und Beratungsleistungen für die Microsoft-Infrastruktur der Auftraggeber, sowohl On-Premises als auch in der Cloud. Ziel ist eine stabile, sichere und zukunftsfähige Microsoft-Landschaft, die den regulatorischen Anforderungen im Bereich der österreichischen Sozialversicherung genügt und den laufenden Betrieb der Auftraggeber dauerhaft absichert. Gegenstand ist der vollständige Lebenszyklus der eingesetzten Systeme: von der Planung und Einführung über den laufenden Betrieb bis zur kontinuierlichen Weiterentwicklung und Absicherung. Dies schließt die Governance der eingesetzten Plattformen ein: Konfigurationsstandards, Namenskonventionen, Änderungssteuerung, Zugriffsverwaltung und Compliance-Nachweise. Der Leistungsumfang erstreckt sich auf zentrale Windows- und Cloud-Dienste, insbesondere Active Directory, PKI mit HSM-Anbindung, DNS, DHCP, Fileserver, Gruppenrichtlinien und System Center sowie Exchange, MS SQL, SharePoint, Entra ID, Entra Connect und Microsoft 365. Eingeschlossen sind Performancetuning, Backup- und Restore-Maßnahmen sowie L2-Support für die betriebenen Plattformen und Applikationen. Für die Power Plattform umfasst der Leistungsumfang die Environment-Strategie, mandantenweite DLP-Richtlinien, Lizenzsteuerung sowie die Einführung und Weiterentwicklung des Center of Excellence Toolkits. Ein besonderer Schwerpunkt liegt auf dem Sicherheitsmanagement: Härungsmaßnahmen, Schwachstellenmanagement, Log- und Ereignisanalyse sowie Incident-Response-Unterstützung bilden einen integralen Bestandteil des Leistungsbildes. Eingeschlossen ist der Betrieb und die Weiterentwicklung der Microsoft-Sicherheitsdienste, insbesondere Defender XDR, Entra Identity Protection und Purview. Ergänzt wird dies durch regelmäßige Architektur-Reviews, Best-Practice-Analysen sowie die Planung und Begleitung von Upgrades, Lifecycle-Maßnahmen und Wartungsfenstern für alle betroffenen Plattformen. Internal identifier: 5

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 6 000 000,00 EUR

Maximum value of the framework agreement: 6 000 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

5.1. Lot: LOT-1734

Title: Architektur-Consulting

Description: Los 6 umfasst strategisches Architektur- und Technologie- Consulting für die Rechenzentrums-Infrastruktur im Umfeld kritischer Infrastruktur (KRITIS).: Ziel ist die konzeptionelle Planung, Bewertung und Weiterentwicklung hochverfügbarer, sicherer und regulatorisch konformer Rechenzentrums- und Plattformarchitekturen

Internal identifier: 6

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 6 000 000,00 EUR

Maximum value of the framework agreement: 6 000 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

5.1. Lot: LOT-6730

Title: Netzwerk-Dienstleistungen

Description: Das Los 7 beinhaltet Unterstützungsdienstleistungen für die Netzwerk-Systeme der Auftraggeber.

Internal identifier: 7

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 5 000 000,00 EUR

Maximum value of the framework agreement: 5 000 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

5.1. Lot: LOT-1823

Title: Netzwerk Security

Description: Das Los 8 beinhaltet Security-Dienstleistungen für die Netzwerk-Systeme der Auftraggeber.

Internal identifier: 8

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 2 000 000,00 EUR

Maximum value of the framework agreement: 2 000 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

5.1. Lot: LOT-5404

Title: Collaboration

Description: Los 9 beinhaltet Unterstützungsdienstleistungen im Bereich Collaboration.

Internal identifier: 9

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 3 500 000,00 EUR

Maximum value of the framework agreement: 3 500 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

5.1. Lot: LOT-3832

Title: Java Architekt/Entwickler im ELGA Umfeld

Description: Los 10 beinhaltet Unterstützungsdienstleistungen (Entwicklung und Konzeption) von JAVA Programmen im ELGA Umfeld. In der ITSV werden einige System im ELGA Umfeld entwickelt. Unter anderen der Zentrale Patienten Index und der elektronische Impfpass.

Internal identifier: 10

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 3 600 000,00 EUR

Maximum value of the framework agreement: 3 600 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

5.1. Lot: LOT-1033

Title: Frontend-Entwickler (s37)

Description: Los 11 beinhaltet: Unterstützungsdienstleistungen (Entwicklung und Konzeption) von React Native Mobilapplikationen und React-basierten Webapplikationen im e-Health-Umfeld. In der ITSV werden einige System im e-Health-Umfeld entwickelt. Unter anderen der e-Impfdoc, GreenCheck. Aufgaben Leistungen aus dem Los abrufen können). Die Zeile „Mindestpersonal“ (siehe unten) definiert, welche Anzahl von Mitarbeitern der angegebenen Qualifikationsstufe zumindest nachzuweisen ist.

Internal identifier: 11

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 8 300 000,00 EUR

Maximum value of the framework agreement: 8 300 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

5.1. Lot: LOT-8374

Title: Backend-Entwickler Java Entwickler

Description: Los 12 beinhaltet: Unterstützungsdienstleistungen (Entwicklung und Konzeption) von Backend Komponenten für React Native Mobilapplikationen und React-basierten Webapplikationen im e-Health-Umfeld. In der ITSV werden einige System im e-Health-Umfeld entwickelt. Unter anderen der e-Impfdoc, GreenCheck.

Internal identifier: 12

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 12 300 000,00 EUR

Maximum value of the framework agreement: 12 300 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: siehe AU

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 24/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://gv.vergabeportal.at/Detail/253193>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://gv.vergabeportal.at/Detail/253193>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 01/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Additional information about the non-disclosure agreement: siehe AU

This procedure falls under the Foreign Subsidy Regulation (FSR)

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 99

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: IT-Services der Sozialversicherung GmbH

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

8. Organisations

8.1. ORG-0605

Official name: IT-Services der Sozialversicherung GmbH
Registration number: 255932x
Department: Strategischer Einkauf und Vergabemanagement
Postal address: Johann-Böhm-Platz 1
Town: Wien
Postcode: 1020
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Contact point: Zentrale Beschaffung
Email: robert.muhr@itsv.at
Telephone: +43 501248440
Internet address: <https://www.itsv.at/>

Roles of this organisation:

Buyer

8.1. ORG-8314

Official name: IT-Services der Sozialversicherung GmbH
Registration number: 255932x
Postal address: Johann-Böhm-Platz 1
Town: Wien
Postcode: 1020
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Contact point: Strategischer Einkauf und Vergabemanagement
Email: ausschreibungen@itsv.at
Telephone: +43 50 12 48 44 14 65
Internet address: <https://www.itsv.at/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: b4d650fe-076f-439c-b450-24d42405e05d - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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