

588908-2026 - Competition

Spain – Telecommunications services – Servicios consistentes en la prestación integral de servicios de telecomunicaciones móviles y conectividad a internet, incluyendo terminales, seguridad, gestión de dispositivos y servicios asociados

OJ S 164/2026 26/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Consejo de Administración de Spet, Turismo de Tenerife, S.A.

Email: licitaciones@webtenerife.com

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicios consistentes en la prestación integral de servicios de telecomunicaciones móviles y conectividad a internet, incluyendo terminales, seguridad, gestión de dispositivos y servicios asociados

Description: Servicios consistentes en la prestación integral de servicios de telecomunicaciones móviles y conectividad a internet, incluyendo terminales, seguridad, gestión de dispositivos y servicios asociados

Procedure identifier: 0c422cb1-8815-4169-8006-c56c15295bb2

Internal identifier: 21/2026

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 32250000 Mobile telephones, 32252000 GSM telephones, 48730000 Security software package, 64212000 Mobile-telephone services, 72411000

Internet service providers ISP

2.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 275 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Conflict of interest due to its participation in the procurement procedure: Conflicto de intereses debido a su participación en este procedimiento de contratación

5. Lot

5.1. Lot: LOT-0001

Title: Solución de comunicaciones de voz y datos en movilidad

Description: Solución de comunicaciones de voz y datos en movilidad

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 32250000 Mobile telephones, 32252000 GSM telephones, 48730000 Security software package, 64212000 Mobile-telephone services, 72411000

Internet service providers ISP

5.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.5. Value

Estimated value excluding VAT: 175 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Otros

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Bolsas de datos mensuales adicionales para telefonía móvil (Gigas adicionales por línea y mes).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Precio global de la telefonía móvil por la duración inicial de veinticuatro (24) meses del contrato.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 36

Criterion:

Type: Quality

Description: Suministro de terminales móviles adicionales sin coste para la entidad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Claridad de la oferta presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Quality

Description: Plan de formación.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Plan de implementación, PMO, pruebas.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Plan de operación y evolución.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

Criterion:

Type: Quality

Description: Propuesta de terminales y servicios asociados.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Quality

Description: Servicios de valor añadido.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=PS5DODANqI0%2FbjW6njtWLw%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=PS5DODANqI0%2FbjW6njtWLw%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 28/09/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Years

Information about public opening:

Opening date: 19/10/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Spet, Turismo de Tenerife

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Consejo de Administración de Spet, Turismo de Tenerife, S.A. - Spet, Turismo de Tenerife

Information about review deadlines: 15 días hábiles

5.1. Lot: LOT-0002

Title: Servicio de acceso a Internet corporativo

Description: Servicio de acceso a Internet corporativo

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72411000 Internet service providers ISP

Additional classification (cpv): 32250000 Mobile telephones, 32252000 GSM telephones, 48730000 Security software package, 64200000 Telecommunications services, 64212000 Mobile-telephone services

5.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.5. Value

Estimated value excluding VAT: 100 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Otros

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Mejora de caudales garantizados en accesos secundarios.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Precio global del servicio de acceso a internet.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 41

Criterion:

Type: Quality

Description: Calidad técnica de la conectividad, latencias y niveles de servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

Criterion:

Type: Quality

Description: Claridad de la oferta presentada..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Diseño de la solución de redundancia y VPN.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

Criterion:

Type: Quality

Description: Plan de migración, implantación y pruebas.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Plan de operación.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 7

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=PS5DODANqI0%2FbjW6njtWLw%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=PS5DODANqI0%2FbjW6njtWLw%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 28/09/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Years

Information about public opening:

Opening date: 19/10/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Spet, Turismo de Tenerife

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Consejo de Administración de Spet, Turismo de Tenerife, S.A. - Spet, Turismo de Tenerife

Information about review deadlines: 15 días hábiles

8. Organisations

8.1. ORG-0001

Official name: Consejo de Administración de Spet, Turismo de Tenerife, S.A.

Registration number: 41107800154540

Registration number: A38299061

Town: Santa Cruz de Tenerife

Postcode: 38005

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

Contact point: Consejo de Administración de Spet, Turismo de Tenerife, S.A.

Email: licitaciones@webtenerife.com

Telephone: +34 697107154

Internet address: <http://www.webtenerife.com>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=H0rEdTHGU8FvYnTkQN0%2FZA%3D%3D>

Other contact points:

Official name: Spet, Turismo de Tenerife

Town: Santa Cruz de Tenerife

Postcode: 38005

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 22f74159-0e07-463a-8dee-a5e3d8fbb5b1 - 01

Form type: Competition

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