

588974-2026 - Competition

Spain – IT services: consulting, software development, Internet and support – Contratación del Servicio para la Implantación, Evolución y Soporte de un Sistema Corporativo de Agentes de Inteligencia Artificial Generativa basados en modelos de lenguaje (LLM) para Mutua Montañesa
OJ S 164/2026 26/08/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Dirección General de Mutua Montañesa

Email: licitaciones@mutuamontanesa.es

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contratación del Servicio para la Implantación, Evolución y Soporte de un Sistema Corporativo de Agentes de Inteligencia Artificial Generativa basados en modelos de lenguaje (LLM) para Mutua Montañesa

Description: Servicio para la Implantación, Evolución y Soporte de un Sistema Corporativo de Agentes de Inteligencia Artificial Generativa basados en modelos de lenguaje (LLM) para Mutua Montañesa.

Procedure identifier: 46592eb1-10e3-430c-8fa5-9afd04cf16d4

Internal identifier: MM/2026/138

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Cantabria (ES130)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 462 639,50 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

5. Lot

5.1. Lot: LOT-0000

Title: Contratación del Servicio para la Implantación, Evolución y Soporte de un Sistema Corporativo de Agentes de Inteligencia Artificial Generativa basados en modelos de lenguaje (LLM) para Mutua Montañesa

Description: Servicio para la Implantación, Evolución y Soporte de un Sistema Corporativo de Agentes de Inteligencia Artificial Generativa basados en modelos de lenguaje (LLM) para Mutua Montañesa.

Internal identifier: MM/2026/138

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Cantabria (ES130)

Country: Spain

5.1.3. Estimated duration

Duration: 15 Months

5.1.4. Renewal

Maximum renewals: 2

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Otros

5.1.10. Award criteria

Criterion:

Type: Price

Description: C1. OFERTA ECONÓMICA (máximo 20 puntos).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: C2. GRADO DE CONFORMIDAD CON EL ENS DE LOS SISTEMAS Y SERVICIOS QUE SUSTENTAN LA PRESTACION.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: C3. CONDICIÓN DE PARTNER MICROSOFT EN EL ÁMBITO AZURE Y DATA & AI (máximo 10 puntos).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: C4. DISPONIBILIDAD OPERATIVA PLATAFORMA AGENTES IA (máximo 10 puntos).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: C5. DEMOSTRACIÓN FUNCIONAL MEDIANTE DEMO DE PRODUCTO (máximo 20 puntos).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: C6. EQUIPO DE TRABAJO ASIGNADO AL PROYECTO (máximo 10 puntos).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: C7. ESTRATEGIA FUNCIONAL Y TECNOLÓGICA DEL PROYECTO (máximo 15 puntos).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: C8. METODOLOGÍA Y PLANIFICACIÓN DEL PROYECTO (máximo 5 puntos).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=V7MGXHomwXS9Hd5zqvq9cg%3D%3D

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=V7MGXHomwXS9Hd5zqvq9cg%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Allowed

Deadline for receipt of tenders: 30/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 7 Months

Information about public opening:

Opening date: 22/10/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: MUTUA MONTAÑESA SERVICIOS CENTRALES

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General de Mutua Montañesa - Mutua Montañesa

Information about review deadlines: hasta 2026-12-09+01:00

Organisation providing more information on the review procedures: Dirección General de Mutua Montañesa - Mutua Montañesa

8. Organisations

8.1. ORG-0001

Official name: Dirección General de Mutua Montañesa

Registration number: 51448400188600

Registration number: G39008321

Town: Santander

Postcode: 39004

Country subdivision (NUTS): Cantabria (ES130)

Country: Spain

Contact point: Dirección General de Mutua Montañesa

Email: licitaciones@mutuamontanesa.es

Telephone: +34 942204100

Internet address: <http://www.mutuamontanesa.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=NGDxsDJ%2BOBR7h85%2Fpmmsfw%3D%3D>

Other contact points:

Official name: Mutua Montañesa

Town: Santander

Postcode: 39004

Country subdivision (NUTS): Cantabria (ES130)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 070d6731-49b2-4bfb-ac46-0e2d8b19e5a8 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 25/08/2026 13:45:40 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

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