

58977-2026 - Competition

**Netherlands – IT services: consulting, software development, Internet and support –
Burgerzaken-software
OJ S 18/2026 27/01/2026
Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Gemeente Nieuwkoop

Email: info@nieuwkoop.nl

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Burgerzaken-software

Description: Aanschaf van Burgerzaken-software Inwoners van de gemeente.

Procedure identifier: 226611d0-22bc-4bda-b519-725e03b621b2

Internal identifier: NIE260127

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 75200000 Provision of services to the community

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Burgerzaken-software

Description: Aanschaf van Burgerzaken-software Inwoners van de gemeente.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: Verlenging van de opdracht

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 60 Months

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: Elk besluit tot verlenging is voor twee jaar.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Prijs

Description: Prijs

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: Schriftelijke uitwerking ten aanzien van ISAE-3402-typell-certificering

Description: Schriftelijke uitwerking ten aanzien van ISAE-3402-typell-certificering

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Quality

Name: Schriftelijke uitwerking ten aanzien van Digitale dienstverlening en selfservice

Description: Schriftelijke uitwerking ten aanzien van Digitale dienstverlening en selfservice

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Name: Schriftelijke uitwerking ten aanzien van Procesautomatisering en -digitalisering
Description: Schriftelijke uitwerking ten aanzien van Procesautomatisering en -digitalisering
Category of award weight criterion: Weight (points, exact)
Award criterion number: 8
Criterion:
Type: Quality

Name: Schriftelijke uitwerking ten aanzien van Beschikbaarheid en continuïteit
Description: Schriftelijke uitwerking ten aanzien van Beschikbaarheid en continuïteit
Category of award weight criterion: Weight (points, exact)
Award criterion number: 3
Criterion:
Type: Quality

Name: Schriftelijke uitwerking ten aanzien van Concept-implementatieplan
Description: Schriftelijke uitwerking ten aanzien van Concept-implementatieplan
Category of award weight criterion: Weight (points, exact)
Award criterion number: 8
Criterion:
Type: Quality

Name: Schriftelijke uitwerking ten aanzien van Common Ground
Description: Schriftelijke uitwerking ten aanzien van Common Ground
Category of award weight criterion: Weight (points, exact)
Award criterion number: 7
Criterion:
Type: Quality

Name: Schriftelijke uitwerking ten aanzien van Kansendossier
Description: Schriftelijke uitwerking ten aanzien van Kansendossier
Category of award weight criterion: Weight (points, exact)
Award criterion number: 5
Criterion:
Type: Quality

Name: Presentatie/demonstratie gebruikersvriendelijkheid, script A: Aanvraag uittreksel BRP
Description: Presentatie/demonstratie gebruikersvriendelijkheid, script A: Aanvraag uittreksel BRP
Category of award weight criterion: Weight (points, exact)
Award criterion number: 4
Criterion:
Type: Quality

Name: Presentatie/demonstratie gebruikersvriendelijkheid, script B: Eerste inschrijving
Description: Presentatie/demonstratie gebruikersvriendelijkheid, script B: Eerste inschrijving
Category of award weight criterion: Weight (points, exact)
Award criterion number: 5
Criterion:
Type: Quality

Name: Presentatie/demonstratie gebruikersvriendelijkheid, script C: Melding voorgenomen huwelijk
Description: Presentatie/demonstratie gebruikersvriendelijkheid, script C: Melding voorgenomen huwelijk
Category of award weight criterion: Weight (points, exact)
Award criterion number: 5
Criterion:

Type: Quality

Name: Presentatie/demonstratie gebruikersvriendelijkheid, script D: Naturalisatie

Description: Presentatie/demonstratie gebruikersvriendelijkheid, script D: Naturalisatie

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Presentatie/demonstratie gebruikersvriendelijkheid, script E: Correctie BRP

Description: Presentatie/demonstratie gebruikersvriendelijkheid, script E: Correctie BRP

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Presentatie/demonstratie beheerdersvriendelijkheid, script F: Aanvraag reisdocument

Description: Presentatie/demonstratie beheerdersvriendelijkheid, script F: Aanvraag reisdocument

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Presentatie/demonstratie beheerdersvriendelijkheid, script G: Activiteiten van functioneel beheer

Description: Presentatie/demonstratie beheerdersvriendelijkheid, script G: Activiteiten van functioneel beheer

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

5.1.11. Procurement documents

Deadline for requesting additional information: 09/03/2026 09:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/409631>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/409631>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 02/04/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 02/04/2026 13:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Gemeente Nieuwkoop - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Gemeente Nieuwkoop

Organisation providing more information on the review procedures: Gemeente Nieuwkoop

Organisation receiving requests to participate: Gemeente Nieuwkoop

8. Organisations

8.1. ORG-0001

Official name: Gemeente Nieuwkoop

Registration number: 181766731

Postal address: Teylersplein 1

Town: NIEUWVEEN

Postcode: 2441LE

Country subdivision (NUTS): Oost-Zuid-Holland (NL365)

Country: Netherlands

Contact point: Carl Brouwer

Email: info@nieuwkoop.nl

Telephone: +31 140172

Internet address: <http://www.nieuwkoop.nl>

Other contact points:

Official name: Rechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postcode: 2595 AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: voorlichting.rb.den.haag@rechtspraak.nl

Telephone: +31 883622200

Internet address: <http://www.rechtspraak.nl>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 5d234c88-b6b8-42a8-907f-00aa713de96f - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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