

590660-2026 - Result

Spain – Residential building rental or sale services – Servicios de Gestión Integral del arrendamiento de las viviendas del Parque de Alquiler Asequible

OJ S 165/2026 27/08/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Consejo Rector de CASA 47 Entidad Pública Empresarial

Email: Contratacion@casa47.es

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Housing and community amenities

2. Procedure

2.1. Procedure

Title: Servicios de Gestión Integral del arrendamiento de las viviendas del Parque de Alquiler Asequible

Description: Servicios de Gestión Integral del arrendamiento de las viviendas del Parque de Alquiler Asequible

Procedure identifier: 25fde45c-45be-45db-8e54-67c60baf45db

Previous notice: ff510233-7105-4dbe-adbc-f73af7cc9d96-01

Internal identifier: 132040

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 70311000 Residential building rental or sale services

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0003

Title: Andalucía, Islas Baleares, Canarias, Castilla la Mancha y Comunidad de Madrid

Description: Andalucía, Islas Baleares, Canarias, Castilla la Mancha y Comunidad de Madrid

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 70311000 Residential building rental or sale services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.5. Value

Estimated value excluding VAT: 25 876 080,84 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Dotación de medios humanos por encima del mínimo exigido.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 37

Criterion:

Type: Quality

Description: Reducción de plazos para la realización del proceso on-boarding.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Procedimiento del servicio de prevención, detección y atención temprana de situaciones de riesgo de pérdida de vivienda.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Procedimiento general de la gestión de alquiler.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Procedimiento y medidas para la gestión extrajudicial y amistosa de la mora y reducción de la morosidad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Programa de fidelización y concienciación de inquilinos.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Quality

Description: Propuestas de mejora del servicio de toma de control e informe de diagnóstico.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Proyecto de traspaso/migración.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Consejo Rector de CASA 47 Entidad Pública Empresarial - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: 15 días hábiles a contar a partir del día siguiente de la publicación en el perfil del contratante.

6. Results

Value of all contracts awarded in this notice: 18 282 187,97 EUR

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners**Winner:**

Official name: FACTORIA, GESTION Y CONSULTORIA S.L.-SERVEO SERVICIOS S.A.U

Tender:

Tender identifier: REF TEN-0001/LOT-0003

Identifier of lot or group of lots: LOT-0003

Value of the tender: 18 282 187,97 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 132040_3

Date on which the winner was chosen: 26/06/2026

Date of the conclusion of the contract: 22/07/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders

Number of tenders or requests to participate received: 9

8. Organisations

8.1. ORG-0001

Official name: Consejo Rector de CASA 47 Entidad Pública Empresarial

Registration number: 40000010000005

Registration number: Q2801671E

Town: Madrid

Postcode: 28046

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Consejo Rector de CASA 47 Entidad Pública Empresarial

Email: Contratacion@casa47.es

Telephone: 915565015

Internet address: <http://www.casa47.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=%2BbVGZw6NyuM%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Internet address: <https://sedeminhap.gob.es/>

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: FACTORIA, GESTION Y CONSULTORIA S.L.-SERVEO SERVICIOS S.A.U

Size of the economic operator: Large

Registration number: B85802312/A80241789

Registration number: 330491

Town: Madrid

Postcode: 28050

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: contratacion.fse@serveo.com

Telephone: 0000000000

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0003

Notice information

Notice identifier/version: d0b6146a-cb3e-4aa4-b912-6ef0373ac89f - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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