

**Ireland-Dublin: IT software development services**  
**OJ S 189/2023 02/10/2023**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Dublin City Council

Postal address: Civic Offices, Wood Quay

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: D08 RF3F

Country: Ireland

E-mail: [deirdre.niraghallaigh@dublincity.ie](mailto:deirdre.niraghallaigh@dublincity.ie)

**Internet address(es):**

Main address: <https://www.etenders.gov.ie>

Address of the buyer profile: <https://www.etenders.gov.ie>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.etenders.gov.ie>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://www.etenders.gov.ie>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Upgrade and development of Voter.ie and implementation as the National Electoral Registration System including support, maintenance and related services

**II.1.2. Main CPV code**

72212517 IT software development services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Dublin City Council is using the Competitive Procedure with Negotiation to establish a Single Party Framework Agreement for the supply of software development, support, maintenance and related services in connection with a new national electoral registration system. The appointed provider will be required to provide all necessary services to upgrade and develop the existing voter.ie electoral registration system into a new national registration system which will have additional business and technical functionality; manage the migration of electoral data from existing electoral registration systems; support and maintain the new national electoral registration system; and provide other related services (including additional support, maintenance, development, programme management and training services) as required. Once implemented, the new registration system will be the sole system supporting electoral registration in Ireland and will support 31 local authorities to fulfil their statutory obligations as electoral registration authorities. The new system must operate at the highest level of security reflecting its critical role in the democratic process. Candidates must associate themselves with this competition in order to access the PQQ Documents, ask and receive queries and submit a response. All responses must be submitted in a zip file format.

#### **II.1.5. Estimated total value**

Value excluding VAT: 20 000 000,00 EUR

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72230000 Custom software development services, 72212100 Industry specific software development services, 72253200 Systems support services, 72261000 Software support services, 72611000 Technical computer support services, 72610000 Computer support services, 72212983 Development software development services, 72212732 Data security software development services

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

NUTS code: IE061 Dublin

Main site or place of performance: Dublin

#### **II.2.4. Description of the procurement**

Dublin City Council is using the Competitive Procedure with Negotiation to establish a Single Party Framework Agreement for the supply of software development, support, maintenance and related services in connection with a new national electoral registration system. The appointed provider will be required to provide all necessary services to upgrade and develop the existing voter.ie electoral registration system into a new national registration system which will have additional business and technical functionality; manage the migration of electoral data from existing electoral registration systems; support and maintain the new national electoral registration system; and provide other related services (including additional support, maintenance, development, programme management and training services) as required. Once implemented, the new registration system will be the sole system supporting electoral registration in Ireland and will support 31 local authorities to fulfil their statutory obligations as electoral registration authorities. The new system must operate at the highest level of security

reflecting its critical role in the democratic process. Candidates must associate themselves with this competition in order to access the PQQ Documents, ask and receive queries and submit a response. All responses must be submitted in a zip file format.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 20 000 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: no

**II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 5

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14. Additional information**

The estimated value of the initial call-off contract is €4,000,000(ex VAT). The overall maximum value of the the ten year framework is €20,000,000 (ex VAT). There is no guaranteed expenditure under the Framework Agreement or under any Call-off Contract.

**Section III: Legal, economic, financial and technical information**

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**III.1. Conditions for participation**

**III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

See procurement documents.

**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

**III.2. Conditions related to the contract**

**III.2.2. Contract performance conditions**

See procurement documents.

**III.2.3.**

## **Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

##### **IV.1.5. Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 072-192365](#)

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 01/11/2023 Local time: 13:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English, Irish

##### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

#### **VI.3. Additional information**

(i) The initial call-off contract (which will cover upgrade and development of existing Voter.ie system, migration of data, implementation of new electoral registration system and certain support and maintenance services) will be awarded simultaneously with the Framework Agreement. (ii) Subsequent call off contracts may cover additional development work, support

and maintenance services, cloud hosting acquisition/hosting management and related or ancillary services. (iii) While the initial call-off contract will be for a term of five (5) years, subsequent call-off contracts will not exceed two (2) years. Individual call-off contracts issued pursuant to the Framework Agreement may extend beyond the term of Framework Agreement. (iv) The contracting authority envisages five (5) candidates being selected for the next stage of the competition, however it reserves the right to select a fewer number of candidates. (v) There is no requirement on the Contracting Authority to enter negotiations with Tenderers and a Framework Agreement/call-off contract may be awarded on foot of initial tenders without any negotiations taking place. (vi) The conclusion of a Framework Agreement /call-off contract is subject to all necessary approvals being obtained by the Contracting Authority, the provision of relevant documentation by the preferred tenderer (e.g. to demonstrate compliance with minimum requirements including tax/insurance requirements), completion of final due diligence and all other legal requirements being satisfied. (vii) Interested parties must associate their organisation with this competition on the eTenders web site ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications and to upload tender responses. To do this: (1) Log-in to eTenders portal; (2) Locate the competition using Advanced Search by searching under Contracting Authority or Resource ID; (3) Click on hyperlink for competition which leads to CfT Workspace; (4) In Show CfT Menu for the competition click on “Expression of Interest in drop-down menu; (5) Complete the Association with the CfT tab - this will then provide a link to the Tender under the Show CfT Menu. (viii) When finalising a submission please upload final response as a ZIP file, as individual documents may lose their titles if uploaded individually. Also candidates/tenderers should ensure they receive a message under the status header “Submitted”, as the percentage tab does not necessarily imply that a response has been successfully submitted. (ix) There is a maximum upload limit of 250MB per file and 500MB per tender submission. (x) Please allow sufficient time to upload & submit all required documentation before the submission deadline. Upload speeds vary. The ‘Submit’ button will be disabled automatically upon the expiration of the response deadline. (xi) Candidates who experience difficulty when uploading documents should contact eTenders Support Desk for technical assistance. Email [irish-eproc-helpdesk@eurodym.com](mailto:irish-eproc-helpdesk@eurodym.com) or Telephone: +353 (0) 818 001459 (09:00 – 17:00. hours). (xii) Submissions by any other means (including but not limited to email, post, messaging system on etenders or hand delivery) will not generally be accepted. (xiii) All queries regarding this competition must be submitted through the [www.etenders.gov.ie](http://www.etenders.gov.ie) portal. Responses will be circulated to those interested parties that have registered an interest on the portal.(xiv) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers including if the competition is abandoned or terminated without any contract award. (xv) At its absolute discretion, the contracting authority may elect to terminate this procurement process at any time.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: High Court  
Postal address: Four Courts  
Town: Dublin 7  
Country: Ireland  
E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)  
Telephone: +353 18886000  
Internet address: <https://www.courts.ie>

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Please refer to the European Communities (Public Authorities Contracts) (Review Procedures) Regulations 2010 (SI 130 of 2010), including Regulation 7 (Time limits for applications to Court).

**VI.5. Date of dispatch of this notice**

27/09/2023