

Spain-Granada: Customer-care services
OJ S 225/2021 19/11/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Presidencia del Consorcio Provincial para la Prestación del Servicio de Prevención, Extinción de Incendios y Salvamentos de la Provincia de Granada

National registration number: P6890001H

Postal address: Calle Periodista Barrios Talavera, s/n

Town: Granada

NUTS code: ES614 Granada

Postal code: 18014

Country: Spain

Contact person: Presidencia del Consorcio Provincial para la Prestación del Servicio de Prevención, Extinción de Incendios y Salvamentos de la Provincia de Granada

E-mail: consorcio.bomberos@dipgra.es

Telephone: +34 958247695

Fax: +34 958247862

Internet address(es):

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=XI9koLAR00N7h85%2Fpmmsfw%3D%3D>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicio de gestión de la Sala de Coordinación por Centro Especial de Empleo de iniciativa social

Reference number: CB-SS 01/2021

II.1.2. Main CPV code

79342320 Customer-care services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de gestión de la Sala de Coordinación por Centro Especial de Empleo de iniciativa social

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 264 960,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES614 Granada

II.2.4. Description of the procurement

Servicio de gestión de la Sala de Coordinación por Centro Especial de Empleo de iniciativa social

II.2.5. Award criteria

Cost criterion - Name: Bolsa horaria / Weighting: 15

Cost criterion - Name: Mejoras / Weighting: 10

Cost criterion - Name: Precio / Weighting: 75

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 121-319795](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: CB-SS_01/2021

Title:

Servicio de gestión de la Sala de Coordinación por Centro Especial de Empleo de iniciativa social

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/11/2021

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: MULTISER MALAGA SL

National registration number: B92605518

Town: Malaga

NUTS code: ES617 Málaga

Country: Spain

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 280 991,74 EUR

Total value of the contract/lot: 264 960,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Consorcio Bomberos Granada

Postal address: C. Periodista Barrios Talavera, 1

Town: Granada

Postal code: 18014

Country: Spain

Telephone: +034 958247695

VI.5. Date of dispatch of this notice

15/11/2021