

592090-2026 - Competition

Austria – IT services: consulting, software development, Internet and support – Land Burgenland – Entwicklungs-, Schulungs- und Wartungsleistungen für das Aktenverwaltungssystem des Landes Burgenland

OJ S 165/2026 27/08/2026

**Contract or concession notice – standard regime - Change notice
Services**

1. Buyer

1.1. Buyer

Official name: Land Burgenland

Email: kanzlei@schramm-oehler.at

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Land Burgenland – Entwicklungs-, Schulungs- und Wartungsleistungen für das Aktenverwaltungssystem des Landes Burgenland

Description: Ziel des gegenständlichen Vergabeverfahrens ist, mit dem im Zuge des Vergabeverfahrens ermittelten Bestbieter je Los einen unbefristeten Rahmenvertrag abzuschließen: - Los 1: Beratungsleistungen (Laufende Betreuung) - Los 2: Software Entwicklungsleistungen - Los 3: Trainingsleistungen (Mitarbeiterschulungen) - Los 4: 3rd-Level Support.

Procedure identifier: 6d0bfe69-a116-403e-b25b-a36f5bfef443

Internal identifier: 0

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: Siehe Ausschreibungsunterlagen.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72250000 System and support services, 72260000 Software-related services, 72267000 Software maintenance and repair services, 72266000 Software consultancy services

2.1.4. General information

Additional information: Siehe Ausschreibungsunterlagen.

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 4

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Notice

Corruption: {0}

Fraud: {0}

Money laundering or terrorist financing: {0}

Participation in a criminal organisation: {0}

Terrorist offences or offences linked to terrorist activities: {0}

Child labour and including other forms of trafficking in human beings: {0}

Breaching of obligations in the fields of environmental law: {0}

Breaching of obligations in the fields of labour law: {0}

Breaching of obligations in the fields of social law: {0}

Agreements with other economic operators aimed at distorting competition: {0}

Grave professional misconduct: {0}

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: {0}

Offence concerning its professional conduct in the domain of defence procurement: {0}

Conflict of interest due to its participation in the procurement procedure: {0}

Direct or indirect involvement in the preparation of this procurement procedure: {0}

Early termination, damages, or other comparable sanctions: {0}

Lack of reliability to exclude risks to the security of the country: {0}

Breaching of obligations set under purely national exclusion grounds: {0}

Breaching obligation relating to payment of social security contributions: {0}

Breaching obligation relating to payment of taxes: {0}

Business activities are suspended: {0}

Bankruptcy: {0}

Insolvency: {0}

Assets being administered by liquidator: {0}

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: {0}

5. Lot**5.1. Lot: LOT-5656**

Title: Vergabeverfahren Land Burgenland – Entwicklungs-, Schulungs- und Wartungsleistungen für das Aktenverwaltungssystem des Landes Burgenland - Los 1: Beratungsleistungen (Laufende Betreuung)

Description: Ziel des gegenständlichen Vergabeverfahrens ist, mit dem im Zuge des Vergabeverfahrens ermittelten Bestbieter je Los einen unbefristeten Rahmenvertrag abzuschließen - in Los 1 betreffend die Erbringung von Beratungs- und Unterstützungsleistungen sowie laufende Betreuung für das bestehende elektronische Aktenverwaltungssystem (ELAK) der AG.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72250000 System and support services, 72260000 Software-related services, 72267000 Software maintenance and repair services, 72266000 Software consultancy services

Options:

Description of the options: Siehe Ausschreibungsunterlagen.

5.1.2. Place of performance

Country subdivision (NUTS): Nordburgenland (AT112)

Country: Austria

5.1.3. Estimated duration

Start date: 31/12/2026

Duration end date: 31/12/2027

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Request to participate requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Zu "Laufzeit des Vertrages, der Rahmenvereinbarung oder des dynamischen Beschaffungssystems" wird festgehalten: Die Angabe musste aus technischen Gründen erfolgen. Die AG beabsichtigt, einen unbefristeten Rahmenvertrag abzuschließen. Siehe Ausschreibungsunterlagen.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Gesamtbewertungssumme (exkl. USt.)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

Criterion:

Type: Price

Description: Abwicklungskonzept

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://schramm-oehler.vergabeportal.at/Detail/252362>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://schramm-oehler.vergabeportal.at/Detail/252362>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 11/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Siehe Ausschreibungsunterlagen.

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Landesverwaltungsgericht Burgenland

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben (siehe Bgld VergRSG, insbesondere § 4; abrufbar unter ris.bka.gv.at).

Organisation providing more information on the review procedures: Landesverwaltungsgericht Burgenland

5.1. Lot: LOT-5654

Title: Vergabeverfahren Land Burgenland – Entwicklungs-, Schulungs- und Wartungsleistungen für das Aktenverwaltungssystem des Landes Burgenland - Los 2: Software Entwicklungsleistungen

Description: Ziel des gegenständlichen Vergabeverfahrens ist, mit dem im Zuge des Vergabeverfahrens ermittelten Bestbieter je Los einen unbefristeten Rahmenvertrag abzuschließen - in Los 2 betreffend die Erbringung von Entwicklungsleistungen für das bestehende elektronische Aktenverwaltungssystem (ELAK) der AG.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72250000 System and support services, 72260000 Software-related services, 72267000 Software maintenance and repair services, 72266000 Software consultancy services

Options:

Description of the options: Siehe Ausschreibungsunterlagen.

5.1.2. Place of performance

Country subdivision (NUTS): Nordburgenland (AT112)

Country: Austria

5.1.3. Estimated duration

Start date: 31/12/2026

Duration end date: 31/12/2027

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Request to participate requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Zu "Laufzeit des Vertrages, der Rahmenvereinbarung oder des dynamischen Beschaffungssystems" wird festgehalten: Die Angabe musste aus technischen Gründen erfolgen. Die AG beabsichtigt, einen unbefristeten Rahmenvertrag abzuschließen. Im Übrigen siehe Ausschreibungsunterlagen.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Abwicklungskonzept

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Price

Description: Gesamtbewertungssumme (exkl. USt.)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://schramm-oehler.vergabeportal.at/Detail/252362>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://schramm-oehler.vergabeportal.at/Detail/252362>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 11/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Siehe Ausschreibungsunterlagen.

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Landesverwaltungsgericht Burgenland

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben (siehe Bgld VergRSG, insbesondere § 4; abrufbar unter ris.bka.gv.at).

Organisation providing more information on the review procedures: Landesverwaltungsgericht Burgenland

5.1. Lot: LOT-1403

Title: Vergabeverfahren Land Burgenland – Entwicklungs-, Schulungs- und Wartungsleistungen für das Aktenverwaltungssystem des Landes Burgenland - Los 3: Trainingsleistungen (Mitarbeiterschulungen)

Description: Ziel des gegenständlichen Vergabeverfahrens ist, mit dem im Zuge des Vergabeverfahrens ermittelten Bestbieter je Los einen unbefristeten Rahmenvertrag abzuschließen in Los 3 betreffend die Erbringung von Trainings- und Schulungsleistungen für das bestehende elektronische Aktenverwaltungssystem (ELAK) der AG.

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72250000 System and support services, 72260000 Software-related services, 72267000 Software maintenance and repair services, 72266000 Software consultancy services

Options:

Description of the options: Siehe Ausschreibungsunterlagen.

5.1.2. Place of performance

Country subdivision (NUTS): Nordburgenland (AT112)

Country: Austria

5.1.3. Estimated duration

Start date: 31/12/2026

Duration end date: 31/12/2027

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Request to participate requirement
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes
This procurement is also suitable for small and medium-sized enterprises (SMEs): yes
Additional information: Zu "Laufzeit des Vertrages, der Rahmenvereinbarung oder des dynamischen Beschaffungssystems" wird festgehalten: Die Angabe musste aus technischen Gründen erfolgen. Die AG beabsichtigt, einen unbefristeten Rahmenvertrag abzuschließen. Im Übrigen siehe Ausschreibungsunterlagen.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Abwicklungskonzept

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Price

Description: Gesamtbewertungssumme (exkl. USt.)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://schramm-oehler.vergabeportal.at/Detail/252362>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://schramm-oehler.vergabeportal.at/Detail/252362>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 11/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Siehe Ausschreibungsunterlagen.

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Landesverwaltungsgericht Burgenland

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben (siehe Bgld VergRSG, insbesondere § 4; abrufbar unter ris.bka.gv.at).

Organisation providing more information on the review procedures: Landesverwaltungsgericht Burgenland

5.1. Lot: LOT-6810

Title: Vergabeverfahren Land Burgenland – Entwicklungs-, Schulungs- und Wartungsleistungen für das Aktenverwaltungssystem des Landes Burgenland - Los 4: 3rd-Level Produktsupport

Description: Ziel des gegenständlichen Vergabeverfahrens ist, mit dem im Zuge des Vergabeverfahrens ermittelten Bestbieter je Los einen unbefristeten Rahmenvertrag abzuschließen in Los 4 betreffend die Erbringung von 3rd-Level Supportleistungen für das bestehende elektronische Aktenverwaltungssystem (ELAK) der AG.

Internal identifier: 4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72250000 System and support services, 72260000 Software-related services, 72267000 Software maintenance and repair services, 72266000 Software consultancy services

Options:

Description of the options: Siehe Ausschreibungsunterlagen.

5.1.2. Place of performance

Country subdivision (NUTS): Nordburgenland (AT112)

Country: Austria

5.1.3. Estimated duration

Start date: 31/12/2026

Duration end date: 31/12/2027

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Request to participate requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: Zu "Laufzeit des Vertrages, der Rahmenvereinbarung oder des

dynamischen Beschaffungssystems" wird festgehalten: Die Angabe musste aus technischen

Gründen erfolgen. Die AG beabsichtigt, einen unbefristeten Rahmenvertrag abzuschließen. Im Übrigen siehe Ausschreibungsunterlagen.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Abwicklungskonzept

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Price

Description: Gesamtbewertungssumme (exkl. USt.)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://schramm-oehler.vergabeportal.at/Detail/252362>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://schramm-oehler.vergabeportal.at/Detail/252362>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 11/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Siehe Ausschreibungsunterlagen.

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Landesverwaltungsgericht Burgenland

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben (siehe Bgld VergRSG, insbesondere § 4; abrufbar unter ris.bka.gv.at).

Organisation providing more information on the review procedures: Landesverwaltungsgericht Burgenland

8. Organisations

8.1. ORG-1306

Official name: Land Burgenland

Registration number: 9110008602685

Postal address: Europaplatz 1

Town: Eisenstadt

Postcode: 7000

Country subdivision (NUTS): Nordburgenland (AT112)

Country: Austria

Contact point: Schramm Öhler Rechtsanwälte, Hauptstraße 22a, 7000 Eisenstadt, z.H. RA Mag. Hannes Pesendorfer / RA Mag. Jacqueline Guger

Email: kanzlei@schramm-oehler.at

Telephone: +43 14097609

Internet address: <https://www.schramm-oehler.at/>

Roles of this organisation:

Buyer

8.1. ORG-7542

Official name: Landesverwaltungsgericht Burgenland

Registration number: 9110022341188

Postal address: Europaplatz 1

Town: Eisenstadt

Postcode: 7000

Country subdivision (NUTS): Nordburgenland (AT112)

Country: Austria

Email: verwaltungsgericht@lvwg-bgld.gv.at

Telephone: +43 2682668111100

Internet address: <http://verwaltungsgericht.bgld.gv.at>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

10. Change

Version of the previous notice to be changed

:

a4c2800f-3c70-46dc-a8d8-bb54caeea2ca-01

Main reason for change

:

Information updated

Description

:
Verlängerung der Teilnahmefrist.

Notice information

Notice identifier/version: 874e475a-20d7-4757-9433-9177ad1cefaf - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 26/08/2026 11:38:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: German

Notice publication number: 592090-2026

OJ S issue number: 165/2026

Publication date: 27/08/2026