

**United Kingdom-Romford: Transport services (excl. Waste transport)**

OJ S 241/2019 13/12/2019

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Barking, Havering and Redbridge University Hospitals NHS Trust (BHRUT)

Postal address: Rom Valley Way, Essex

Town: Romford

NUTS code: UK United Kingdom

Postal code: RM7 0AG

Country: United Kingdom

Contact person: Ms Debi Tingle

E-mail: [debi.tingle@nhs.net](mailto:debi.tingle@nhs.net)**Internet address(es):**Main address: <https://www.bhrhospitals.nhs.uk>Address of the buyer profile: <https://www.bhrhospitals.nhs.uk>**I.1. Name and addresses**

Official name: Barnet, Enfield and Haringey Mental Health Trust (BEHMHT)

Postal address: Orchard House, St Anns Hospital, St Ann's Rd

Town: London

NUTS code: UK United Kingdom

Postal code: N15 3TH

Country: United Kingdom

E-mail: [debi.tingle@nhs.net](mailto:debi.tingle@nhs.net)**Internet address(es):**Main address: <http://www.beh-mht.nhs.uk/>Address of the buyer profile: <http://www.beh-mht.nhs.uk/>**I.1. Name and addresses**

Official name: North East London NHS Foundation Trust (NELFT)

Postal address: CEME Centre – West Wing Marsh Way, Rainham

Town: Essex

NUTS code: UK United Kingdom

Postal code: RM13 8GQ

Country: United Kingdom

E-mail: [debi.tingle@nhs.net](mailto:debi.tingle@nhs.net)**Internet address(es):**Main address: <https://www.nelft.nhs.uk>Address of the buyer profile: <https://www.nelft.nhs.uk>**I.1. Name and addresses**

Official name: Camden and Islington NHS Foundation Trust (C&amp;IFT)

Postal address: 2nd Floor East Wing, St Pancras Hospital, 4 St Pancras Way

Town: London  
NUTS code: UK United Kingdom  
Postal code: NW1 0PE  
Country: United Kingdom  
E-mail: [debi.tingle@nhs.net](mailto:debi.tingle@nhs.net)  
**Internet address(es):**  
Main address: <https://www.candi.nhs.uk>  
Address of the buyer profile: <https://www.candi.nhs.uk>

**I.2. Information about joint procurement**

The contract involves joint procurement  
The contract is awarded by a central purchasing body

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [www.lppsourcing.org](http://www.lppsourcing.org)  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted electronically via: [www.lppsourcing.org](http://www.lppsourcing.org)

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

**Section II: Object**

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**II.1. Scope of the procurement**

**II.1.1. Title**

Provision of a Managed Patient Transport Service for the ICS Collaborative  
Reference number: ICSC/MPTS/2020

**II.1.2. Main CPV code**

60000000 Transport services (excl. Waste transport)

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The ICS Collaborative is committed to providing a high-quality, patient led service and this procurement is seeking to appoint either a single service provider, under Lot 1, to deliver all of the services for all of the contracting authorities that form part of the ICS Collaborative, or to appoint potentially 2 service providers or contracts; 1 service provider for NEPTS services for BHRUT and NELFT with some secure transport service requirements and 1 service provider for secure transport for BEHMHT and C&IFT as Lot 2. Bidders can apply for 1 or both lots. Transport services are to be provided for patients and their escorts that have a genuine medical need that are being transported to a NHS funded service for NHS treatment in accordance with the DoH Eligibility Criteria for Patient Transport Services document issued in August 2007 and Local Eligibility Criteria for: BHRUT (lead organisation that manages patient transport activity for BHR CCGs), BEHMHT, C&IFT and NELFT.

**II.1.5.**

## **Estimated total value**

Value excluding VAT: 64 000 000,00 GBP

### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2  
The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

The ICS Collaborative is seeking to appoint either a single service provider, under Lot 1, to deliver all the services for all the contracting authorities, or to appoint potentially 2 service providers or contracts; 1 service provider for NEPTS services for BHRUT and NELFT with some secure transport service requirements and 1 service provider for secure transport for BEHMHT and C&IFT as Lot 2.

## **II.2. Description**

### **II.2.1. Title**

Provision of Non-Emergency Patient Transport Services (NEPTS) including Secure Transport for the ICS Collaborative

Lot No: 1

### **II.2.2. Additional CPV code(s)**

60112000 Public road transport services, 60130000 Special-purpose road passenger-transport services, 79512000 Call centre, 85143000 Ambulance services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

### **II.2.4. Description of the procurement**

This competitive procurement process for the provision of a managed patient transport service that enables patients to be conveyed in vehicles appropriate to their mobility needs is being led by BHRUT for and on behalf of itself and the above contracting authorities. It is envisaged that each Trust will enter into a contract with the successful bidder (s) depending on which lot the respective Trust decides to award the contract under. BEHMHT and C&IFT would consider appointing a separate provider under Lot 2 from the rest of the ICS. Each of the above Trusts will enter into a separate contract with the successful bidder(s) depending on which lot they enter into. There may also be primary care services that will require transport services as part of this contract. This will include secondary care services provided in a primary care setting on behalf of the BHR CCGs, managed by BHRUT as part of their contract award.

The initial contract period will be five (5) years, with each ICS Collaborative Trust having the option to extend for an additional five (5) years subject to satisfactory performance and commercial review. The contract is based upon the standard NHS Terms and Conditions for the Provision of Services and has been developed for this specific contract.

Collectively, across the ICS Collaborative there are circa 135 000 journeys carried out each year and this contract requires the provision of non-emergency patient transport; emergency medical technician; urgent medical transport and mental health services transportation (including secure patients) 24 hours per day, seven (7) days per week and 365 days per year. The successful bidder will also be responsible for the provision of a fully resourced, call/control centre/s (including the provision of facilities; personnel and technology) that will process requests through electronic means and via telephone for both lots.

In addition to the above indicative journeys, there is potential for the volumes of journeys to fluctuate, as the activity might increase due to changes in CCG's obligations and from a more consistent application of the eligibility criteria.

Potential bidders should note that Transfer of Undertakings for the Protection of Employees (TUPE) will apply and the relevant data will be issued at the ITT stage to those shortlisted upon receipt of a signed non-disclosure agreement.

The procurement process will be carried out in accordance with the restricted procedure under the Public Contracts Regulations 2015 ('PCR').

It is anticipated that each ICS Collaborative Trust may enter into a single five (5) year contract with the successful bidder for Lot 1. This contract will have the option for the ICS Collaborate Trusts to extend for an additional five (5) years.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 64 000 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

The initial contract period will be five (5) years, with each ICS Collaborative Trust having the option to extend for an additional five (5) years subject to satisfactory performance and commercial review. The contract is based upon the standard NHS Terms and Conditions for the Provision of Services and has been developed for this specific contract.

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Maximum number: 6

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

The contract provides an option to extend for five (5) years, subject to satisfactory performance and financial review.

In addition to the above indicative journeys, there is potential for the volumes of journeys to fluctuate, as the activity might increase due to changes in CCG's obligations and from a more consistent application of the eligibility criteria.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Managed Patient Transport services for Delivery of Secure Transport Service for BEHMHT and C&IFT only

Lot No: 2

**II.2.2. Additional CPV code(s)**

60000000 Transport services (excl. Waste transport), 79512000 Call centre, 85143000 Ambulance services

**II.2.3. Place of performance**

NUTS code: UK United Kingdom

**II.2.4. Description of the procurement**

The procurement process will be carried out in accordance with the restricted procedure under the Public Contracts Regulations 2015 ('PCR').

It is anticipated that BEHMHT and C&IFT may enter into a single five (5) year contract with the successful bidder for Lot 2. This contract will have the option for the Trusts to extend for an additional five (5) years.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 7 500 000,00 GBP

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

The initial contract period will be five (5) years, with the option to extend for an additional five (5) years subject to satisfactory performance and commercial review. The contract is based upon the standard NHS Terms and Conditions for the provision of services and has been developed for this specific contract.

**II.2.9. Information about the limits on the number of candidates to be invited**

Maximum number: 6

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

The contract provides an option to extend for five (5) years, subject to satisfactory performance and financial review.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

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**Section III: Legal, economic, financial and technical information**

**III.1. Conditions for participation**

### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **III.2. Conditions related to the contract**

### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 17/01/2020 Local time: 10:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

This joint procurement process is being led by BHRUT for and on behalf of itself and the following organisations:

- Barking, Havering and Redbridge University Hospitals NHS Trust ('BHRUT' – Lead organisation – that manages patient transport activity for Barking and Dagenham, Havering and Redbridge Clinical Commissioning Groups ('BHR CCGs')),
- Barnet, Enfield and Haringey Mental Health Trust ('BEHMHT'),
- Camden and Islington NHS Foundation Trust ('C&IFT'),

— North East London NHS Foundation Trust ('NELFT'). The ICS Collaborative is currently seeking to appoint either a single service provider, under Lot 1, to deliver all of the services for all of the contracting authorities that form part of the ICS Collaborative, or to appoint potentially 2 service providers or contracts; 1 service provider for NEPTS services for BHRUT and NELFT with some secure transport service requirements and 1 service provider for secure transport for BEHMHT and C&IFT as Lot 2.

Overarching requirements are:

- provide transport services to eligible patients with all levels of mobility,
- have a call/control centre/s to support the provision of a managed patient transport service, and
- provide non-emergency patient transport; emergency medical technician; urgent medical transport; and mental health services transportation (including secure patients) 24 hours per day, seven (7) days per week and 365/6 days per year.

Bidders will have the option to bid for 1 or both lots.

Any agreements entered into will be governed by English Law and will be subject to the exclusive jurisdiction of the English Courts. None of the contracting authorities referred to in this notice are liable for any costs, charges or expenses incurred by candidates or tenderers in bidding for these contract opportunities. The contracting authorities reserve the right to cancel this tender process at any time and not to award any of the contracts/any part of the contracts. There will be a bidders' information event for short-listed bidders, to engage with potential providers for these services in order to share details of the intentions of the ICS Collaborative and the requirements. There will be an opportunity for potential bidders to network with other providers. Details of the event will be shared with the short-listed bidders at the ITT stage. As part of the managed transport service, organisations will be able to sub-contract to suitably experienced and qualified secure transport providers in order to deliver that element of the requirements. A further breakdown of each Trust's volume/transport type can be found in the overview requirements document.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The High Court of Justice

Postal address: The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

##### **VI.5. Date of dispatch of this notice**

12/12/2019