

United Kingdom-Manchester: Travel management services
OJ S 241/2019 13/12/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Growth Company Ltd

Postal address: M1 5JW

Town: Manchester

NUTS code: UKD3 Greater Manchester

Country: United Kingdom

Contact person: Kelly Edwards

E-mail: kelly.edwards@growthco.uk

Internet address(es):

Main address: <https://www.growthco.uk/>

Address of the buyer profile: <https://www.growthco.uk/>

I.4. Type of the contracting authority

Other type: Private company running publicly funded projects

I.5. Main activity

Other activity: Business, economic, personal and professional development

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

The Provision of Travel Management Services

Reference number: GC20-006

II.1.2. Main CPV code

63516000 Travel management services

II.1.3. Type of contract

Services

II.1.4. Short description

The Growth Company wishes to appoint a travel management provider for the purpose of booking all rail and air tickets, hotel accommodation and other travel related services for both domestic and international travel.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 2 500 000,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: UKD3 Greater Manchester

II.2.4. Description of the procurement

GC wishes to appoint a travel management provider for the purpose of booking all rail and air tickets, hotel accommodation and other travel related services for both domestic and international travel.

This requirement covers the Growth Company and Subsidiary companies and tenderers shall note that each trading entity within our group have different travel and service requirements, with some parts of the group travelling more extensively than others. The key aim of this tender process is to appoint a TMC who provides the best fit for the various requirements of our diverse stakeholders.

We want to work closely with the successful provider to ensure that the travel solution implemented provides high quality service, achieves value for money and provides an excellent end to end user experience for our business travellers and administrators.

The Growth Company does not have a central travel booking team or central travel manager and very few administrators who book on behalf of other team members. Our staff are in the most part empowered to make their own travel bookings as they need. The frequency of travel bookings can vary significantly across the group, with some individuals travelling once or twice a year and some staff travelling domestically and internationally on a monthly basis.

We want to enable our staff to book in an easy, intuitive way, with support as they need it. The successful provider must have the ability to communicate and service a wide range of travelers, from infrequent users who may book rail a few times a year to frequent travelers who travel nationally and internationally, including organising events overseas.

We therefore require a travel management provider who can provide travel booking services to individual travelers whilst ensuring that a control infrastructure is maintained and the Group Travel Policy is embedded as far as possible in the way our travel is booked.

II.2.5. Award criteria

Quality criterion - Name: Quality and social value / Weighting: 55

Quality criterion - Name: Presentation and portal evaluation / Weighting: 15

Cost criterion - Name: Value for money / Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project: Partly funded by European Structural and Investment Funds

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1.

Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information**IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 151-372782](#)

IV.2.8. Information about termination of dynamic purchasing system**IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

Title:

The Provision of Travel Management Services

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

11/11/2019

V.2.2. Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: STA Travel Ltd

National registration number: 01263330

Town: London

NUTS code: UKI London

Postal code: W8 6TA

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 500 000,00 GBP

Total value of the contract/lot: 2 500 000,00 GBP

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review**

VI.4.1. Review body

Official name: The Growth Company Ltd

Town: Manchester

Postal code: M1 5JW

Country: United Kingdom

VI.5. Date of dispatch of this notice

10/12/2019