

Sweden-Gothenburg: Interpretation services
OJ S 225/2021 19/11/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Tolkförmedling Väst
National registration number: 222000-2972
Postal address: Box 11305
Town: GÖTEBORG
NUTS code: SE232 Västra Götalands län
Postal code: 40427
Country: Sweden
Contact person: Camilla Sundler
E-mail: camilla.sundler@mariestad.se
Internet address(es):
Main address: <https://www.tolkformedlingvast.se/>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Other activity: Tolkförmedlingstjänster

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Språktolktjänst kopplat till 1177
Reference number: 21/76

II.1.2. Main CPV code

79540000 Interpretation services

II.1.3. Type of contract

Services

II.1.4. Short description

Upphandlingen avser språktolktjänst kopplat till 1177, Västra Götalandsregionens verksamhet.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 7 000 000,00 SEK

II.2. Description

II.2.3. Place of performance

NUTS code: SE232 Västra Götalands län

II.2.4. Description of the procurement

Genom denna upphandling avser TFV att avtala en leverantör för att utföra språktolkjänster som är kopplade till 1177 Vårdguiden på telefon. Målgruppen för språktolktjänsterna är människor med bristande kunskaper i svenska språket som via telefon vänder sig till 1177 i Västra Götaland. Utföraren som upphandlas ska via telefontolk medverka till att effektivt överbrygga språkförbistringar i samtalen genom att tillse att tolkbehövande som använder vårdguiden kommer i direktkontakt med en tolk med rätt förutsättningar.

II.2.5. Award criteria

Cost criterion - Name: Kvalitetscertifiering / Weighting: 168000 SEK

Cost criterion - Name: Bedömning av förmåga / Weighting: 670000

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 169-442142](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

14/10/2021

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Transvoice AB

National registration number: 556482-8654

Postal address: Sveavägen 159, 3 tr

Town: STOCKHOLM

NUTS code: SE232 Västra Götalands län

Postal code: 11346

Country: Sweden

E-mail: jonas.ahlstedt@transvoice.se

Internet address: <http://www.transvoice.se>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 7 000 000,00 SEK

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information

Mercell annons: <https://opic.com/id/afoxamqdvh>

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Förvaltningsrätten i Jönköping

Town: Jönköping

Country: Sweden

VI.5. Date of dispatch of this notice

16/11/2021