593472-2026 - Competition

Ireland – IT services: consulting, software development, Internet and support – 0055 - The Provision of Security Operations Centre (SOC) and Security Information and Event Management (SIEM) Services
OJ S 166/2026 28/08/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: An Post_391
Email: procurementteam@anpost.ie
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: General public services
Activity of the contracting entity: Postal services

2. Procedure

2.1. Procedure

Title: 0055 - The Provision of Security Operations Centre (SOC) and Security Information and Event Management (SIEM) Services
Description: An Post requires a suitably qualified Security Partner to deliver a managed Security Operations Centre (SOC) and Security Information and Event Management (SIEM) service across its technology estate. The successful Supplier will be responsible for providing a resilient, secure, and professionally managed cybersecurity capability that supports continuous security monitoring, threat detection, incident analysis, alert triage, incident response, escalation management, compliance assurance, service reporting, and ongoing service improvement. The Supplier will work collaboratively with An Post personnel and relevant third-party providers to ensure comprehensive monitoring coverage, effective management of security incidents, and alignment with An Post's security, resilience, governance, and regulatory requirements. The service will include the provision, operation, management, and continuous enhancement of security monitoring and incident management capabilities, including support for Microsoft Sentinel as An Post's current SIEM platform. The Supplier must also be capable of supporting alternative SIEM technologies should An Post's security architecture evolve during the contract term. In addition, the Supplier must be able to monitor and manage security event sources across both Microsoft and non-Microsoft technologies, including platforms that do not natively integrate with Microsoft Sentinel. The scope of the service is expected to include, but is not limited to, managed cybersecurity operations, threat detection and analysis, incident management and response, security platform support, threat intelligence, governance and reporting, and the provision of suitably qualified cybersecurity personnel to support service delivery.
Procedure identifier: f38277c1-babe-41b1-a8cd-cda4d03afe7b
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv): 72212730 Security software development services, 72222300 Information technology services, 72250000 System and support services, 72253200 Systems support services, 72260000 Software-related services, 72261000 Software support services, 72300000 Data services, 72400000 Internet services, 72420000 Internet development services , 72500000 Computer-related services, 72510000 Computer-related management services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72700000 Computer network services, 79710000 Security services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 0,00 EUR

2.1.4. General information

Legal basis:
Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: 0055 - The Provision of Security Operations Centre (SOC) and Security Information and Event Management (SIEM) Services
Description: An Post requires a suitably qualified Security Partner to deliver a managed Security Operations Centre (SOC) and Security Information and Event Management (SIEM) service across its technology estate. The successful Supplier will be responsible for providing a resilient, secure, and professionally managed cybersecurity capability that supports continuous security monitoring, threat detection, incident analysis, alert triage, incident response, escalation management, compliance assurance, service reporting, and ongoing service improvement. The Supplier will work collaboratively with An Post personnel and relevant third-party providers to ensure comprehensive monitoring coverage, effective management of security incidents, and alignment with An Post's security, resilience, governance, and regulatory requirements. The service will include the provision, operation, management, and continuous enhancement of security monitoring and incident management capabilities, including support for Microsoft Sentinel as An Post's current SIEM platform. The Supplier must also be capable of supporting alternative SIEM technologies should An Post's security architecture evolve during the contract term. In addition, the Supplier must be able to monitor and manage security event sources across both Microsoft and non-Microsoft technologies, including platforms that do not natively integrate with Microsoft Sentinel. The scope of the service is expected to include, but is not limited to, managed cybersecurity operations, threat detection and analysis, incident management and response, security platform support, threat intelligence, governance and reporting, and the provision of suitably qualified cybersecurity personnel to support service delivery.
Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv): 72212730 Security software development services, 72222300 Information technology services, 72250000 System and support services, 72253200 Systems support services, 72260000 Software-related services, 72261000 Software support services, 72300000 Data services, 72400000 Internet services, 72420000 Internet development services , 72500000 Computer-related services, 72510000 Computer-related management services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72700000 Computer network services, 79710000 Security services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

5.1.3. Estimated duration

Duration: 8 Months

5.1.4. Renewal

Maximum renewals: 5

5.1.5. Value

Estimated value excluding VAT: 0,00 EUR

5.1.6. General information

Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 07/09/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time
Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8927838

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8927838
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed
Deadline for receipt of requests to participate: 29/09/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: N/A
Financial arrangement: N/A

5.1.15. Techniques
Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review
Review organisation: The High Court of Ireland
Organisation providing additional information about the procurement procedure: An Post_391
Organisation providing offline access to the procurement documents: An Post_391
Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: An Post_391
Organisation processing tenders: An Post_391

8. Organisations

8.1. ORG-0001
Official name: An Post_391
Registration number: 98788
Postal address: General Post Office
Town: Dublin 1
Postcode: D01 F5P2
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: procurementteam@anpost.ie
Telephone: +353 1 7057000
Internet address: https://www.anpost.com
Buyer profile: https://www.anpost.com
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002
Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 45ab78ce-162c-4a78-ada9-65709772e9f8 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 26/08/2026 15:56:15 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: English
Notice publication number: 593472-2026
OJ S issue number: 166/2026
Publication date: 28/08/2026