

593529-2026 - Competition

Portugal – Maintenance and repair of computer equipment – Serviços de manutenção e suporte da plataforma Exadata Database Machine e serviços de manutenção da infraestrutura Oracle, suporte para equipamento Oracle ZFS Storage e assistência pós-venda para soft

OJ S 166/2026 28/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Instituto do Turismo de Portugal, IP

Email: info@turismodeportugal.pt

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Serviços de manutenção e suporte da plataforma Exadata Database Machine e serviços de manutenção da infraestrutura Oracle, suporte para equipamento Oracle ZFS Storage e assistência pós-venda para soft

Description: Aquisição de Serviços de manutenção e suporte da plataforma Exadata Database Machine e de Serviços de manutenção da infraestrutura Oracle, suporte para equipamento Oracle ZFS Storage e assistência pós-venda para software Oracle,

Procedure identifier: ea6fca9a-58d3-4236-bb41-60264391da97

Internal identifier: P(49/2026) 01/SRIJ/202602547

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: As constantes das peças do procedimento

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312000 Maintenance and repair of computer equipment

2.1.2. Place of performance

Town: Freguesia de Avenidas Novas

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 1 326 675,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document Request

5. Lot

5.1. Lot: LOT-0001

Title: Lote 1 - serviços de manutenção e suporte da plataforma Exadata Database Machine

Description: Lote 1 - serviços de manutenção e suporte da plataforma Exadata Database Machine

Internal identifier: LOT-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312000 Maintenance and repair of computer equipment

5.1.2. Place of performance

Town: Freguesia de Avenidas Novas

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 581 589,00 EUR

5.1.6. General information**Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria**Criterion:**

Type: Price

Name: Preço

Description: Preço

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese

Address of the procurement documents: <https://community.vortal.biz/Public/public-tender-documents/TkVyVVNjN2JTtDRkRTNnanNUR3pQRkpDYmV1c0dSdUs2T3dDT2lIOHJqZTIUMDE2NHRSWm9>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://community.vortal.biz/public/>

Languages in which tenders or requests to participate may be submitted: Portuguese

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: Por depósito em dinheiro ou em títulos emitidos ou garantidos pelo Estado Português à ordem do Turismo de Portugal, I.P., nos termos do modelo constante do Anexo III ao presente Programa do Concurso; Mediante garantia bancária ou seguro-caução, nos termos dos modelos constantes dos Anexos IV e V, re
Deadline for receipt of tenders: 25/09/2026 23:59:59 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 120 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: As constantes das peças do procedimento

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: As constantes das peças do procedimento

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Instituto do Turismo de Portugal, IP

Information about review deadlines: 5 dias

5.1. Lot: LOT-0002

Title: Lote 2 - serviços de manutenção da infraestrutura Oracle, suporte para equipamento Oracle ZFS Storage e assistência pós-venda para software Oracle

Description: Lote 2 - serviços de manutenção da infraestrutura Oracle, suporte para equipamento Oracle ZFS Storage e assistência pós-venda para software Oracle

Internal identifier: LOT-0002

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312000 Maintenance and repair of computer equipment

5.1.2. Place of performance

Town: Freguesia de Avenidas Novas
Country subdivision (NUTS): Grande Lisboa (PT1A0)
Country: Portugal

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 745 086,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preço

Description: Preço

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese

Address of the procurement documents: <https://community.vortal.biz/Public/public-tender-documents/TkVyVVNjN2JTTDRkRTNnanNUR3pQRkpDYmV1c0dSdUs2T3dDT2IIOHJqZTIUMDE2NHRSWm9>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://community.vortal.biz/public/>

Languages in which tenders or requests to participate may be submitted: Portuguese

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: Por depósito em dinheiro ou em títulos emitidos ou garantidos pelo Estado Português à ordem do Turismo de Portugal, I.P., nos termos do modelo constante do Anexo III ao presente Programa do Concurso; Mediante garantia

bancária ou seguro-caução, nos termos dos modelos constantes dos Anexos IV e V, re

Deadline for receipt of tenders: 25/09/2026 23:59:59 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 120 Days

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The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: As constantes das peças do procedimento

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: As constantes das peças do procedimento

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Instituto do Turismo de Portugal, IP

Information about review deadlines: 5 dias

8. Organisations

8.1. ORG-0001

Official name: Instituto do Turismo de Portugal, IP

Registration number: 508666236

Postal address: Rua Ivone Silva, lote 6

Town: Freguesia de Avenidas Novas

Postcode: 1050-124

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

Email: info@turismodeportugal.pt

Telephone: 211140200

Fax: 211140200

Internet address: <https://www.turismodeportugal.pt>

Information exchange endpoint (URL): <https://community.vortal.biz/public/>

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: Imprensa Nacional-Casa da Moeda, S. A. (INCM)

Registration number: 500792887

Department: Unidade do Diário da República

Postal address: Avenida António José de Almeida

Town: Lisboa

Postcode: 1000-042

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

Contact point: Ponto de contacto

Email: 2serie@diariodarepublica.pt

Telephone: +351 217810870

Fax: +351 213945716

Internet address: <https://diariodarepublica.pt>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 61f0d878-3ce0-423b-be49-6fb6a2516213 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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