

**Latvia-Riga: Telephone-answering services**  
**OJ S 190/2023 03/10/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: LR IeM Pilsonības un migrācijas lietu pārvalde

National registration number: 90000054163

Postal address: Čiekurkalna 1.līnija 1, k-3

Town: Rīga

NUTS code: LV00 Latvija

Postal code: LV-1026

Country: Latvia

Contact person: Sergejs Kārītis

E-mail: [iepirkums@pmlp.gov.lv](mailto:iepirkums@pmlp.gov.lv)

Telephone: +371 67219467

**Internet address(es):**

Main address: <https://www.pmlp.gov.lv>

Address of the buyer profile: <https://www.eis.gov.lv/EKEIS/Supplier/Organizer/425>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Public order and safety

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Zvanu centra ārpakalpojums (diviem gadiem)

Reference number: PMLP 2023/7-VMIS

**II.1.2. Main CPV code**

79510000 Telephone-answering services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Zvanu centra ārpakalpojums (diviem gadiem)

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 247 933,88 EUR

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

79510000 Telephone-answering services

### **II.2.3. Place of performance**

NUTS code: LV00 Latvija

Main site or place of performance: Latvija

### **II.2.4. Description of the procurement**

Zvanu centra ārpakalpojums (diviem gadiem)

### **II.2.5. Award criteria**

Quality criterion - Name: Operātoru skaits vairāk par 5 / Weighting: 2

Price - Weighting: 98

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 084-257949](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Zvanu centra ārpakalpojums (diviem gadiem)

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

25/09/2023

### **V.2.2. Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: SIA "Corporate Services"

National registration number: 40103244927

Postal address: Pārslas iela 3

Town: Rīga

NUTS code: LV00 Latvija

Postal code: LV-1002

Country: Latvia

The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 247 933,88 EUR

Total value of the contract/lot: 247 933,88 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Iepirkumu uzraudzības birojs

Postal address: Smilšu iela 1

Town: Rīga

Postal code: LV-1919

Country: Latvia

E-mail: [pasts@iub.gov.lv](mailto:pasts@iub.gov.lv)

Telephone: +371 22416641

Internet address: <http://www.iub.gov.lv>

#### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Iepirkumu uzraudzības birojs

Postal address: Smilšu iela 1

Town: Rīga

Postal code: LV-1919

Country: Latvia

E-mail: [pasts@iub.gov.lv](mailto:pasts@iub.gov.lv)

Telephone: +371 22416641

Internet address: <http://www.iub.gov.lv>

**VI.5. Date of dispatch of this notice**

28/09/2023