

594117-2026 - Result

Norway – IT services: consulting, software development, Internet and support – Managed Detection and Incident Response Services

OJ S 166/2026 28/08/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: NORGES BANK

Email: Procurement@norges-bank.no

Legal type of the buyer: Public undertaking

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Managed Detection and Incident Response Services

Description: Norges Bank (the Central Bank of Norway's Bank Investment Management) has procured Managed Detection and Incident Response Services. The services are divided into three lots: Lot 1: Managed Detection and Response service, Lot 2: Classic Incident Response and Lot 3: "Public Cloud" Incident Response.

Procedure identifier: b2bcfe62-5f7b-4e6b-bee8-6ea9f77d8086

Previous notice: 28e040b7-dedb-4104-937f-2bd1c8473215-01

Internal identifier: 25/09253

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: Norges Bank (the area Norges Bank Investment Management) has procured Managed Detection and Incident Response services. The services are divided into three lots: Lot 1: Managed Detection and Response service, Lot 2: Classic Incident Response and Lot 3: "Public Cloud" Incident Response.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48510000 Communication software package, 48730000 Security software package, 48732000 Data security software package, 72220000 Systems and technical consultancy services, 72222000 Information systems or technology strategic review and planning services, 72222300 Information technology services, 72300000 Data services, 72400000 Internet services, 72410000 Provider services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 26 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - It has been considered and concluded that "the contract cannot be awarded without prior negotiations because of specific circumstances related to the nature, the complexity or the legal and financial make-up or because of the risks attaching to them", cf. PR Section 13-2 (c).

5. Lot

5.1. Lot: LOT-0000

Title: Managed Detection and Incident Response Services

Description: Norges Bank (the Central Bank of Norway's Bank Investment Management) has procured Managed Detection and Incident Response Services. The services are divided into three lots: Lot 1: Managed Detection and Response service, Lot 2: Classic Incident Response and Lot 3: "Public Cloud" Incident Response.

Internal identifier: 25/09253

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48510000 Communication software package, 48730000 Security software package, 48732000 Data security software package, 72220000 Systems and technical consultancy services, 72222000 Information systems or technology strategic review and planning services, 72222300 Information technology services, 72300000 Data services, 72400000 Internet services, 72410000 Provider services

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: 4 x 1 year.

5.1.5. Value

Estimated value excluding VAT: 26 000 000,00 NOK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality
Name: Quality
Description: Quality
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 75
Criterion:
Type: Price
Name: Price
Description: Price
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 15
Criterion:
Type: Quality
Name: Risk
Description: Contractual risk
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Organisation providing more information on the review procedures: NORGES BANK

6. Results

Value of all contracts awarded in this notice: 26 000 000,00 NOK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Mnemonic AS

Tender:

Tender identifier: Mnemonic AS

Identifier of lot or group of lots: LOT-0000

Value of the tender: 26 000 000,00 NOK

Subcontracting: Not yet known

Contract information:

Identifier of the contract: Lot 2

Date of the conclusion of the contract: 20/08/2026

Winner:

Official name: Invictus incident Response B.V.

Tender:

Tender identifier: Invictus incident Response B.V.

Identifier of lot or group of lots: LOT-0000

Value of the tender: 26 000 000,00 NOK

Subcontracting: Not yet known

Contract information:

Identifier of the contract: Lot 3

Date of the conclusion of the contract: 03/08/2026

Winner:

Official name: Red Canary Inc

Tender:

Tender identifier: Red Canary Inc

Identifier of lot or group of lots: LOT-0000

Value of the tender: 26 000 000,00 NOK

Subcontracting: Not yet known

Contract information:

Identifier of the contract: Lot 1

Date of the conclusion of the contract: 30/07/2026

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 10

Type of received submissions: Tenders

Number of tenders or requests to participate received: 6

8. Organisations

8.1. ORG-0001

Official name: NORGES BANK

Registration number: 937884117

Department: Norges Bank

Postal address: Bankplassen 2

Town: OSLO

Postcode: 0151

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Procurement

Email: Procurement@norges-bank.no

Telephone: +47 22316000

Internet address: <http://www.norgesbank.no/>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo Tingrett

Registration number: 926725939

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Mnemonic AS

Size of the economic operator: Large

Registration number: 982089549

Postal address: Henrik Ibsens gate 100

Town: OSLO

Postcode: 0255

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Mnemonic AS

Email: salg@mnemonic.no

Telephone: 23204700

Fax: 22999701

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

8.1. ORG-0004

Official name: Invictus incident Response B.V.

Size of the economic operator: Micro

Registration number: 86297511

Postal address: Weena 690

Town: Rotterdam

Postcode: 3012CN

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands

Contact point: Invictus incident Response B.V.

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

8.1. ORG-0005

Official name: Red Canary Inc

Size of the economic operator: Large

Registration number: 1

Postal address: 1601 19th Street Suite 900

Town: Denver

Postcode: 80202

Country: United States

Contact point: Red Canary Inc

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 6ce754de-1920-40c1-bab0-87e8901ef2d6 - 01

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