

594355-2026 - Competition

Norway – Health and social work services – EL-26-07 Framework agreement for temporary staff for Elverum municipality.

OJ S 166/2026 28/08/2026

Contract notice – light regime

Services

1. Buyer

1.1. Buyer

Official name: Elverum kommune

Email: postmottak@elverum.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: EL-26-07 Framework agreement for temporary staff for Elverum municipality.

Description: Purpose and scope Elverum municipality intends to enter into a framework agreement for temporary staff services within municipal health and care services. The contract includes, among other things: Doctors for use in institutions/nursing homes, health centres, family doctor's offices and emergency doctor surgeries. Nurse emergency doctor surgery Nurses and health care workers for use in institutions/nursing homes, home based services and the emergency doctor surgery. The objective of the procurement is to ensure reliable operation of the municipality's statutory health and care services by covering the need for qualified personnel in connection with absence and capacity challenges. The contract shall contribute to the municipality always having access to available and competent temporary staff who can carry out the assignments in accordance with applicable requirements for quality, patient safety and professional prudence. The framework agreement shall be able to be used by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases, especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Procedure identifier: 7c523aa0-e765-44b6-b75b-56fe812c87d6

Internal identifier: cmr1rwI6y000004k0smf2k45a

Type of procedure: Open

Main features of the procedure: All interested suppliers can submit tender offers through Hyyr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyyr.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

Additional classification (cpv): 79625000 Supply services of medical personnel, 85323000

Community health services, 79624000 Supply services of nursing personnel, 85141000

Services provided by medical personnel, 85100000 Health services, 85300000 Social work

and related services, 79620000 Supply services of personnel including temporary staff,

79600000 Recruitment services, 85120000 Medical practice and related services

2.1.2. Place of performance

Town: Elverum

Postcode: 2408

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

Additional information: Norway

2.1.3. Value

Estimated value excluding VAT: 44 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: EL-26-07 Framework agreement for temporary staff for Elverum municipality.

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by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases, especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Internal identifier: cmr1rwl95000304k01xp2io8a

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

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5.1.2. Place of performance

Town: Elverum

Postcode: 2408

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Value

Estimated value excluding VAT: 44 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Follow-up of the contracting authority and temporary staff.

Description: Tenderers shall describe their system for following-up both their temporary staff who are hired and the contracting authority, in order to ensure that all requirements for the delivery in the requirement specifications are safeguarded, including, in particular, the requirements in the Working Environment Act. Special emphasis will be put on the tenderer's system and work to ensure that the temporary staff's working conditions are in accordance with the Working Environment Act and the tenderer's handling of deviations with offered temporary staff. The contracting authority will emphasise systems and routines at the tenderer in order to ensure that the terms in the contract, and particularly the requirement specifications, are taken care of.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Price

Name: Price

Description: The tender prices shall be stated in the attached price form. All the fields shall be completed. The form cannot be changed with new item lines or columns. It is the tenderer's responsibility that the price form is completed completely and correctly. Tenderers shall state the mark-up percentage of the stated paid hourly wage. This mark-up percentage shall cover all of the service provider's administrative and other costs incurred when performing the service. For hourly wages that are higher than the tariff stated in the price form, the actual basic salary will form the basis for the percentage mark-up. Any addition to the temporary staff's wages will not be calculated as a basis for percentage mark-up. If there is contradiction between the information in the price form and the tender letter, the information in the tender letter will take precedence. The prices shall be stated excluding VAT, and they shall include all relevant costs and duties for executing the service. All costs not stated or specified will be seen as included. Changes to the mark-up percentage will not be possible in the contract period. The increases in the temporary staff's tariff wage lead to proportional increases in income for the framework agreement suppliers.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Climate and environment

Description: Cf. the Public Procurement Regulations § 7-9 Climate and environmental considerations in public procurements, the requirements and criteria shall aim at reducing the procurement's total climate footprint or environmental impact. The obligation to set requirements or criteria on climate and environmental considerations that are immaterial. The contracting authority estimates that the procurement of doctors, where the core of the delivery is labour, will only have a marginal climate footprint and environmental impact. Other elements, such as the type of vehicles that the temporary staff are driving, are considered to be outside the nature of the procurement and are therefore not further assessed. The

contracting authority will, on the basis of its justification, use the exclusion provisions in the procurement regulations § 7-9, fifth paragraph, as the procurement is considered to have a climate footprint and an environmental impact that is immaterial.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Address of the procurement documents: <https://hyyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 90 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation providing additional information about the procurement procedure: Elverum kommune

Organisation providing more information on the review procedures: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation receiving requests to participate: Hyyr AS

8. Organisations

8.1. ORG-0001

Official name: HEDMARKEN OG ØSTERDAL TINGRETT

Registration number: 935364892

Postal address: Østregate 41

Town: HAMAR

Postcode: 2317
Country subdivision (NUTS): Innlandet (NO020)
Country: Norway
Contact point: HEDMARKEN OG ØSTERDAL TINGRETT
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Hyyr AS
Registration number: 924998687
Postal address: Gaustadalléen 21
Town: Oslo
Postcode: 0349
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: Hyyr Support
Email: admin@hyyr.no
Telephone: +47 90 63 65 38
Roles of this organisation:
Organisation receiving requests to participate

8.1. ORG-0003

Official name: Elverum kommune
Registration number: 952857991
Postal address: Lærerskolealléen 1
Town: Elverum
Postcode: 2408
Country subdivision (NUTS): Innlandet (NO020)
Country: Norway
Contact point: Elverum kommune
Email: postmottak@elverum.kommune.no
Telephone: 62 43 30 00
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure

Notice information

Notice identifier/version: 2d0eb02c-f3bc-4433-97b7-c09ca589adee - 01
Form type: Competition
Notice type: Contract notice – light regime
Notice subtype: 20
Notice dispatch date: 27/08/2026 11:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: English
Notice publication number: 594355-2026
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