

594686-2026 - Competition

Norway – Collection agency services – Receivable services

OJ S 166/2026 28/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Horten kommune

Email: postmottak@horten.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Receivable services

Description: Background and purpose The contract shall cover the collection of all outstanding requirements that the municipality has in the areas listed below, after we have sent an invoice and not received payment by the original determined due date. The collection shall be carried out in a professional and professionally good manner, in accordance with the existing rules and good debt collection practice. We expect an effective collection that shall, to the greatest possible degree, be pre-lawful. We currently have a contract for collection services with Fair Collection. This means that in the event of a change of supplier, the contract will only include new cases after the contract has come into force. The following municipal service areas are included in the collection assignment: The municipality's collection of rent Municipal duties (including property taxes) Payment for places in nurseries and before-and-after-school care. Health and care services Parking The library Other requirements (other fixed and variable invoicing) Procurement Briefly Horten municipality would like to enter into a multi-year contract for receivable services. A contract shall be signed with a tenderer who receives the outstanding requirements and undertakes to collect the outstanding requirements on behalf of Horten municipality. Horten municipality sent approx. 3,000 cases in 2025 to debt collection, with a main chair of approx. See the requirement specification in Annex 2 under the tab "Scope" for the distribution between the different types of requirements. The stated estimates are not guaranteed. The extent can be changed during the contract period. Horten emergency doctor surgery currently has a contract for receivables with its own system supplier. These or other entities may be added/expired in this agreement during the agreement period. The municipality currently purifies own requirements, but has a desire to postpone this to the tenderer together with collection collection. In 2025 the municipality issued approx. 5,500 reminders. Tenderers shall offer an option for reminder services and list a price on this in the price form.

Procedure identifier: 3076e790-ec45-4a09-9357-9976b8640c6d

Internal identifier: cmt8d16qx000204l1zlqxccqy

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: All interested suppliers can submit tender offers through Hyyr.

The competition does not have a prequalification phase. The tenders will be evaluated directly,

and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyr.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

Additional classification (cpv): 79941000 Toll-collection services, 66000000 Financial and insurance services, 79999000 Scanning and invoicing services, 79999200 Invoicing services, 66600000 Treasury services, 79000000 Business services: law, marketing, consulting, recruitment, printing and security

2.1.2. Place of performance

Postal address: Teatergata 11

Town: Horten

Postcode: 3191

Country subdivision (NUTS): Vestfold (NO093)

Country: Norway

Additional information: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Receivable services

Description: Background and purpose The contract shall cover the collection of all outstanding requirements that the municipality has in the areas listed below, after we have sent an invoice and not received payment by the original determined due date. The collection shall be carried out in a professional and professionally good manner, in accordance with the existing rules and good debt collection practice. We expect an effective collection that shall, to the greatest possible degree, be pre-lawful. We currently have a contract for collection services with Fair Collection. This means that in the event of a change of supplier, the contract will only include new cases after the contract has come into force. The following municipal service areas are included in the collection assignment: The municipality's collection of rent Municipal duties (including property taxes) Payment for places in nurseries and before-and-after-school care. Health and care services Parking The library Other requirements (other fixed and variable invoicing) Procurement Briefly Horten municipality would like to enter into a multi-year contract for receivable services. A contract shall be signed with a tenderer who receives the outstanding requirements and undertakes to collect the outstanding requirements on behalf of Horten municipality. Horten municipality sent approx. 3,000 cases in 2025 to debt collection, with a main chair of approx. See the requirement specification in Annex 2 under the tab "Scope" for the distribution between the different types of requirements. The stated estimates are not guaranteed. The extent can be changed during the contract period. Horten emergency

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Internal identifier: cmt8d16sg000504l1hwzzlk7u

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

Additional classification (cpv): 79941000 Toll-collection services, 66000000 Financial and insurance services, 79999000 Scanning and invoicing services, 79999200 Invoicing services, 66600000 Treasury services, 79000000 Business services: law, marketing, consulting, recruitment, printing and security

5.1.2. Place of performance

Postal address: Teatergata 11

Town: Horten

Postcode: 3191

Country subdivision (NUTS): Vestfold (NO093)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Start date: 01/12/2026

Duration end date: 30/11/2028

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The contract can be extended for 2 years at a time, up to 2 times.

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality

Description: Under this criteria, associated requirements will be assessed.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 80

Criterion:

Type: Price

Name: Price

Description: The price form will be assessed under this criteria.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: Climate and environment

Description: This procurement is considered to have an immaterial impact on climate and environment, cf. the Public Procurement Regulations §7-9, 5th paragraph. The justification for this is that the procurement concerns the procurement of services where the contracting authority has been cut off from affecting climate and environmental impact, as the requirements and criteria targeting these elements will not have sufficient connection to the delivery of DFØ's environment supervisor.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Address of the procurement documents: <https://hyyr.no/procurement/cmt8d16qx000204l1zlqxccqy>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyyr.no/procurement/cmt8d16qx000204l1zlqxccqy>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 01/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 60 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: VESTFOLD TINGRETT

Organisation providing additional information about the procurement procedure: Horten kommune

Organisation providing more information on the review procedures: VESTFOLD TINGRETT

Organisation receiving requests to participate: Hyyr AS

8. Organisations

8.1. ORG-0001

Official name: VESTFOLD TINGRETT

Registration number: 926723618

Postal address: Stenmalveien 2A

Town: TØNSBERG

Postcode: 3116

Country subdivision (NUTS): Vestfold (NO093)

Country: Norway

Contact point: VESTFOLD TINGRETT

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Hyyr AS

Registration number: 924998687

Postal address: Gaustadalléen 21

Town: Oslo

Postcode: 0349

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Hyyr Support

Email: admin@hyyr.no

Telephone: +47 90 63 65 38

Roles of this organisation:

Organisation receiving requests to participate

8.1. ORG-0003

Official name: Horten kommune

Registration number: 964951284

Postal address: Teatergata 11

Town: Horten

Postcode: 3191

Country subdivision (NUTS): Vestfold (NO093)

Country: Norway

Contact point: Horten kommune

Email: postmottak@horten.kommune.no

Telephone: +4733085000

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Notice information

Notice identifier/version: 8fd93754-3c58-4e0f-a01b-8fc4e448ce7a - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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Languages in which this notice is officially available: English
Notice publication number: 594686-2026
OJ S issue number: 166/2026
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