

United Kingdom-Newcastle Upon Tyne: Translation services

OJ S 240/2020 09/12/2020

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS England and NHS Improvement North East and Yorkshire

Postal address: Waterfront 4, Newburn Riverside

Town: Newcastle Upon Tyne

NUTS code: UKC22 Tyneside

Postal code: NE15 8NY

Country: United Kingdom

E-mail: NECSU.neprocurement@nhs.net**Internet address(es):**Main address: <http://www.necsu.nhs.uk>Address of the buyer profile: <https://in-tendhost.co.uk/nhsnecsu>**I.1. Name and addresses**

Official name: NHS Newcastle Gateshead Clinical Commissioning Group

Postal address: Riverside House, Goldcrest Way

Town: Newcastle upon Tyne

NUTS code: UKC22 Tyneside

Postal code: NE15 8NY

Country: United Kingdom

E-mail: NECSU.neprocurement@nhs.net**Internet address(es):**Main address: <http://www.necsu.nhs.uk>Address of the buyer profile: <https://in-tendhost.co.uk/nhsnecsu>**I.1. Name and addresses**

Official name: NHS South Tyneside CCG

Postal address: Monkton Hall, Monkton Lane

Town: Jarrow

NUTS code: UKC22 Tyneside

Postal code: NE32 5NN

Country: United Kingdom

E-mail: NECSU.neprocurement@nhs.net**Internet address(es):**Main address: <http://www.necsu.nhs.uk>Address of the buyer profile: <https://in-tendhost.co.uk/nhsnecsu>**I.1. Name and addresses**

Official name: NHS Sunderland CCG

Postal address: Pemberton House, Sunderland Enterprise Park

Town: Sunderland

NUTS code: UKC23 Sunderland
Postal code: SR5 3XB
Country: United Kingdom
E-mail: NECSU.neprocurement@nhs.net

Internet address(es):

Main address: <http://www.necsu.nhs.uk>

Address of the buyer profile: <https://in-tendhost.co.uk/nhsnecsu>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://in-tendhost.co.uk/nhsnecsu>

Tenders or requests to participate must be submitted electronically via: <https://in-tendhost.co.uk/nhsnecsu>

Additional information can be obtained from another address:

Official name: North of England Commissioning Support Unit

Postal address: Teesdale House, Westpoint Road, Stockton-on-Tees

Town: Thornaby

NUTS code: UKC11 Hartlepool and Stockton-on-Tees

Postal code: TS17 6BL

Country: United Kingdom

E-mail: necsu.neprocurement@nhs.net

Internet address(es):

Main address: <http://www.necsu.nhs.uk>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

NHSE619 — Regional Interpretation and Translation Services

Reference number: NHSE619

II.1.2. Main CPV code

79530000 Translation services

II.1.3. Type of contract

Services

II.1.4. Short description

North of England Commissioning Support (NECS) is working for and on behalf of NHS England and NHS Improvement North East, NHS Newcastle Gateshead Clinical Commissioning Group (CCG), NHS Sunderland CCG and NHS South Tyneside CCG (the

Contracting Authorities) who wish to commission regional interpretation and translation services for patients of primary care services across the North East region whose first language is not English.

The contract term will be for 3 years with the option to extend for a further 2 years, subject to satisfactory financial and contractual performance, with effect from 1 April 2021.

As this is a non-clinical service, the procurement of this service will be subject to the European Public Contracts Directive (2014/24/EU) and the tendering process will be conducted in accordance with the requirements of the Open Procedure, Regulation 27 of the Public Contracts Regulations 2015 (PCR2015).

Bidders will be tested on the capability, capacity and technical competence of their submission in accordance with the Public Contracts Regulations 2015.

Under the Public Services (Social Value) Act 2012 the Contracting Authorities must consider:

(a) how, what is proposed to be procured might improve the economic, social and environmental well-being of the area where it exercises its functions; and

(b) how, in conducting the process of procurement, it might act with a view to securing that improvement.

Accordingly, the subject matter of the contract has been scoped to take into account the priorities of the Contracting Authorities relating to economic, social and environmental well-being.

The Transfer of Undertakings (Protection of Employment) Regulations 2006 (as amended) may apply. Bidders are advised to obtain their own legal advice and carry out due diligence including the New Fair Deal non-statutory policy setting out how pensions issues are to be dealt with when staff are compulsorily transferred from the public sector to independent providers delivering public services.

NECS is utilising an electronic tendering tool to manage this procurement and communicate with potential bidders. Accordingly, there will be no hard copy documents issued to potential bidders and all communications with NECS, including your submission, will be conducted via the inTend portal <https://in-tendhost.co.uk/nhsnecsu>

It is free to register on the portal and it can be accessed at any time of day providing you have a working internet connection. Should bidders have any queries, or are having problems registering on the portal; they should contact the inTend helpdesk via:

support@in-tend.com or call us on 08455578079/+44(0) 1144070065.

The helpdesk is open Monday-Friday between 9 a.m.-5.30 p.m.

Tender documentation will be available on the eTendering portal from 7 December 2020.

The closing date for submission of tenders is 12.00 noon 11 January 2021.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Lot 1: Face to Face Spoken Language Services, Telephone Interpreting, Video Interpreting and Written Translation

Lot No: 1

II.2.2. Additional CPV code(s)

79530000 Translation services, 85000000 Health and social work services

II.2.3. Place of performance

NUTS code: UKC North East (England)

II.2.4. Description of the procurement

North of England Commissioning Support (NECS) is working for and on behalf of NHS England and NHS Improvement North East, NHS Newcastle Gateshead Clinical Commissioning Group (CCG), NHS Sunderland CCG and NHS South Tyneside CCG (the Contracting Authorities) who wish to commission regional interpretation and translation services for patients of primary care services across the North East region whose first language is not English.

The contract term will be for 3 years with the option to extend for a further 2 years, subject to satisfactory financial and contractual performance, with effect from 1 April 2021.

As this is a non-clinical service, the procurement of this service will be subject to the European Public Contracts Directive (2014/24/EU) and the tendering process will be conducted in accordance with the requirements of the Open Procedure, Regulation 27 of the Public Contracts Regulations 2015 (PCR2015).

Bidders will be tested on the capability, capacity and technical competence of their submission in accordance with the Public Contracts Regulations 2015.

Under the Public Services (Social Value) Act 2012 the Contracting Authorities must consider:

(a) how, what is proposed to be procured might improve the economic, social and environmental well-being of the area where it exercises its functions; and

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The helpdesk is open Monday-Friday between 9 a.m.-5.30 p.m.

Tender documentation will be available on the eTendering portal from 7 December 2020.

The closing date for submission of tenders is 12.00 noon 11 January 2021.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

There is an option to extend for an additional period of 2 years at the discretion of the Contracting Authorities and subject to satisfactory financial and contractual performance.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2: Face to Face Non-spoken Language Services and Non-spoken Video Interpreting
Lot No: 2

II.2.2. Additional CPV code(s)

85000000 Health and social work services, 79530000 Translation services

II.2.3. Place of performance

NUTS code: UKC North East (England)

II.2.4. Description of the procurement

North of England Commissioning Support (NECS) is working for and on behalf of NHS England and NHS Improvement North East, NHS Newcastle Gateshead Clinical Commissioning Group (CCG), NHS Sunderland CCG and NHS South Tyneside CCG (the Contracting Authorities) who wish to commission regional interpretation and translation services for patients of primary care services across the North East region whose first language is not English.

The contract term will be for 3 years with the option to extend for a further 2 years, subject to satisfactory financial and contractual performance, with effect from 1 April 2021.

As this is a non-clinical service, the procurement of this service will be subject to the European Public Contracts Directive (2014/24/EU) and the tendering process will be conducted in accordance with the requirements of the Open Procedure, Regulation 27 of the Public Contracts Regulations 2015 (PCR2015).

Bidders will be tested on the capability, capacity and technical competence of their submission in accordance with the Public Contracts Regulations 2015.

Under the Public Services (Social Value) Act 2012 the Contracting Authorities must consider:

(a) how, what is proposed to be procured might improve the economic, social and environmental well-being of the area where it exercises its functions; and

(b) how, in conducting the process of procurement, it might act with a view to securing that improvement.

Accordingly, the subject matter of the contract has been scoped to take into account the priorities of the Contracting Authorities relating to economic, social and environmental well-being.

The Transfer of Undertakings (Protection of Employment) Regulations 2006 (as amended) may apply. Bidders are advised to obtain their own legal advice and carry out due diligence including the New Fair Deal non-statutory policy setting out how pensions issues are to be dealt with when staff are compulsorily transferred from the public sector to independent providers delivering public services.

NECS is utilising an electronic tendering tool to manage this procurement and communicate with potential bidders. Accordingly, there will be no hard copy documents issued to potential bidders and all communications with NECS, including your submission, will be conducted via the inTend portal <https://in-tendhost.co.uk/nhsnecsu>

It is free to register on the portal and it can be accessed at any time of day providing you have a working internet connection. Should bidders have any queries, or are having problems registering on the portal; they should contact the in-tend helpdesk via:

support@in-tend.com or call us on 08455578079/+44(0) 1144070065.

The helpdesk is open Monday-Friday between 9 a.m.-5.30 p.m.

Tender documentation will be available on the e-tendering portal from 7 December 2020.

The closing date for submission of tenders is 12.00 noon 11 January 2021.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

There is an option to extend for an additional period of 2 years at the discretion of the Contracting Authorities and subject to satisfactory financial and contractual performance.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 020-044342](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 11/01/2021 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 11/01/2021 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

This procurement will be conducted via the NECS eTendering system (InTend) as such there will be no hard copy documents issued to bidders and all communications between bidders and NECS, including tender submissions, will be conducted via the InTend portal.

To express an interest in tendering for this procurement, please register on the InTend eTendering portal, which can be found at: <https://in-tendhost.co.uk/nhsnecsu/aspx/Home> and follow the registration instructions.

Please note that it is free to register on InTend, which can be accessed at any time of day.

Should you have any queries, or are having problems registering on the portal, you should contact the eTendering provider by email: support@in-tend.com or by phone 0844 2728810.

Helpdesk availability: Monday to Friday 8.30 a.m. to 5 p.m.).

(MT Ref:221233)

VI.4. Procedures for review

VI.4.1. Review body

Official name: Public Procurement Review Service

Postal address: Cabinet Office
Town: London
Country: United Kingdom
E-mail: publicprocurementreview@cabinetoffice.gov.uk
Telephone: +44 3450103503
Internet address: <https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

VI.4.2. Body responsible for mediation procedures

Official name: North of England Commissioning Support Unit
Postal address: Teesdale House
Town: Stockton on Tees
Postal code: TS17 6BL
Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
The Commissioner will act in accordance with Part 3 Chapter 5 Regulation 85 to 87 and Part 3 Chapter 6 Regulation 88 to 104 of the Public Contract Regulations 2015 (SI 2015 No 102) (PCR 2015). Part 3 of the PCR 2015 provides for appeals to be made to the High Court subject to the time limitations and other required procedural steps. The rules relating to appeal are complex and a dissatisfied tenderer is advised to take their own prompt legal advice.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Royal Courts of Justice — The High Court
Postal address: Strand
Town: London
Postal code: WC2A 2LL
Country: United Kingdom
Internet address: <https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

VI.5. Date of dispatch of this notice

04/12/2020