

United Kingdom-London: Software supply services

OJ S 240/2020 09/12/2020

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Police ICT Company

National registration number: 08113293

Postal address: 33 Queen Street

Town: London

NUTS code: UKI London

Postal code: EC4R 1AP

Country: United Kingdom

Contact person: Krish Khanna

E-mail: Krish.Khanna@TLTSolicitors.com

Telephone: +44 7970217549

Internet address(es):Main address: <https://ict.police.uk/>Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/94392>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: https://uk.eu-supply.com/app/rfq/rwentrance_s.asp?PID=35720&B=BLUELIGHT

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://uk.eu-supply.com/app/rfq/rwentrance_s.asp?PID=35720&B=BLUELIGHT

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Public order and safety

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Social Media Management and Engagement Platform

Reference number: PICTCN-109-2020

II.1.2. Main CPV code

72268000 Software supply services

II.1.3. Type of contract

Services

II.1.4. Short description

The contracting authority is seeking to procure a multi- supplier framework agreement (with up to 3 suppliers) on behalf of UK Policing, with scope for the procured services to be rolled out to other emergency services in the future. This will be for a period of 4 years (with an initial term of 2 years and the option for the contracting authority acting in its sole discretion, to extend for two further periods of 1 year each), aiming to commence on or around 16 February 2021.

The framework will be for the delivery of a mobile and desktop based social media management platform, which will enable users to operate and control all their corporate social media

Channels in one place in a safe, secure and auditable way.

Full details of the specification and requirements are included in the ITT.

II.1.5. Estimated total value

Value excluding VAT: 12 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72250000 System and support services, 72260000 Software-related services, 72400000 Internet services, 72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

The contracting authority is seeking to procure a multi- supplier framework agreement (with up to 3 suppliers) on behalf of UK Policing, with scope for the procured services to be rolled out to other emergency services in the future. The framework will be for the delivery of a mobile and desktop based social media management platform, which will enable users to operate and control all their corporate social media channels in one place in a safe, secure and auditable way.

This is for both inbound and outbound contact and engagement and will need to enable users to undertake various activities including:

- facilitating social media as a public contact channel for the recording of crime and incidents, including emergencies, with the ability to fully audit all contact and activities and allow the export of data for criminal justice purposes;
- publishing content (both live and scheduled);
- provide basic insight data into the external user including influence, key words, type of content, demographic information and location when available;
- the creation of and maintenance of a content management library;
- hosting live events; and
- holding real-time conversations with members of the public.

The process will involve a two- stage technical evaluation and suppliers will be required to provide a live demonstration of their existing off the shelf solution. The contracting authority intends to complete the award of the framework agreement on or around 16 February 2021.

II.2.5.

Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 12 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The initial term of the awarded framework agreement shall be 2 years (24 months), with the possibility of two further renewal periods of 1 year each (12 months).

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

The framework is open to a wide range of policing bodies, law enforcement agencies and other Bluelight Services. Please refer to the ITT and Appendix 3 (Contracting Bodies) for more information.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: 3

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 207-506318](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 05/01/2021 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 05/01/2021 Local time: 17:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The estimated value of the framework described in this OJEU notice is GBP 12 million. This figure has been calculated on the assumption that the framework runs for its maximum possible term (the initial terms of 2 years, plus the further extension periods of 1 year each) and that a number of call-off contracts are awarded by the various parties listed in the ITT. For the avoidance of doubt, the contracting authority gives no warranty or representation as to the value of any call-off contract, or the number of call-off contracts, if any, which may be awarded.

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Postal address: 7 Rolls Building

Town: London

Postal code: EC4A 1NL

Country: United Kingdom

VI.5. Date of dispatch of this notice

04/12/2020