

United Kingdom-Chelmsford: Health services
OJ S 240/2020 09/12/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Mid Essex Clinical Commissioning Group
Postal address: Wren House, Colchester Rd
Town: Chelmsford
NUTS code: UKH East of England
Postal code: CM2 5PF
Country: United Kingdom
Contact person: Cariad Burgess
E-mail: cariad.burgess@attain.co.uk
Internet address(es):
Main address: <https://midessexccg.nhs.uk>

I.1. Name and addresses

Official name: NHS Basildon and Brentwood Clinical Commissioning Group
Postal address: Phoenix House, Christopher Martin Rd, Basildon
Town: Basildon
NUTS code: UKH3 Essex
Postal code: SS14 3HG
Country: United Kingdom
E-mail: cariad.burgess@attain.co.uk
Internet address(es):
Main address: <https://basildonandbrentwoodccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Thurrock Clinical Commissioning Group
Postal address: Civic Offices 2nd Floor, New Rd
Town: Grays
NUTS code: UKH3 Essex
Postal code: RM17 6SL
Country: United Kingdom
E-mail: cariad.burgess@attain.co.uk
Internet address(es):
Main address: <https://www.thurrockccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Castle Point and Rochford Clinical Commissioning Group
Postal address: Pearl House, 12 Castle Rd
Town: Rayleigh
NUTS code: UKH3 Essex
Postal code: SS6 7QF

Country: United Kingdom

E-mail: cariad.burgess@attain.co.uk

Internet address(es):

Main address: <https://castlepointandrochfordccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Southend Clinical Commissioning Group

Postal address: 6th Floor, Essex, SS2, Civic Centre, Victoria Ave

Town: Southend-on-Sea

NUTS code: UKH3 Essex

Postal code: SS1 9SB

Country: United Kingdom

E-mail: cariad.burgess@attain.co.uk

Internet address(es):

Main address: <https://southendccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Pseudo Dynamic Purchasing System Complex and Non-Complex Domiciliary Care for NHS

Mid Essex CCG

Reference number: ACE-0382-2020-ALC

II.1.2. Main CPV code

85100000 Health services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS Mid Essex CCG is seeking suitably qualified providers for the provision of complex and non-complex domiciliary care for adults. This service will be in lots, with Lot 1 for Complex and High levels of Domiciliary Care needs and Lot 2 for Non-Complex, Moderate and Low Domiciliary Care needs.

This contract is for adult care over the age of 18 years, complementing a children's Continuing Health Care (CHC) framework that already exists. The decision to have preferred providers, with predetermined consideration for quality and cost, enables the CHC team to find care effectively and in a more timely way for patients and create choice for Patients. The intention to formally procure round 2 of this Pseudo DPS with suitably qualified providers to be operational from 30 April 2020 for a period of 30 months plus the option to extend for a further 24 months.

The unprecedented and unforeseen restrictions placed on the CCG due to Covid-19, the CCGs were unable to commence the service provision.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 21 059 000,00 GBP

II.2. Description

II.2.1. Title

Lot No: Complex Care (Lot 1)

II.2.2. Additional CPV code(s)

85323000 Community health services

II.2.3. Place of performance

NUTS code: UKH East of England

Main site or place of performance: Chelmsford, Essex.

II.2.4. Description of the procurement

Lot 1: Complex care

Includes:

Complex care: clinically requiring continuous 1:1 supervision by a bespoke trained carer.

May require immediate intervention for high risk/life threatening needs. EG: Artificial ventilation via a tracheostomy; support during the administration of parental nutrition.

High complexity: clinically requiring continuous 1:1 supervision by a bespoke trained carer.

May require immediate intervention for high risk/life threatening needs. EG: unpredictable /frequent and problematic tracheostomy care; non-artificial airway management; management of frequent episodes of autonomic dysreflexia.

Bidders may bid for one or both lots. There are no guaranteed levels of activity and payment is made based on actual provision of the services.

Duration of the contract, framework agreement or dynamic purchasing system

Start: 30/04/2020

End: 08/11/2022

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11. Information about options

Options: yes

Description of options:

Option to extend for a further 24 months and to re-procure thereafter.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Bidders may bid for one or both lots. There are no guaranteed levels of activity and payment is made based on actual provision of the services. Please log in to the Bravo e-procurement portal to view the procurement documentation, ITT overview and service specification in greater detail.

II.2. Description

II.2.1. Title

Lot No: Non-Complex Care (Lot 2)

II.2.2. Additional CPV code(s)

85323000 Community health services

II.2.3. Place of performance

NUTS code: UKH East of England

Main site or place of performance: Chelmsford, Essex

II.2.4. Description of the procurement

Lot 2: Non-complex care

Includes:

Low complexity: minimum minimal/routine health care interventions, one or two carers required. No requirement for carer competency in delivery of complex health care interventions. EG: 2:1 care, CPAP non-invasive ventilation, basic behaviour management. Moderate complexity: clinically requiring continuous 1:1 supervision by a bespoke trained carer.

Not life threatening, but acute intervention may be required. EG: rescue medication for epilepsy; oral suctioning; cough assist; BiPaP ventilation; defined behaviour interventions, occasional autonomic dysreflexia.

Bidders may bid for one or both lots. There are no guaranteed levels of activity and payment is made based on actual provision of the services.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11. Information about options

Options: yes

Description of options:

Option to extend for a further 24 months and to re-procure thereafter.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Bidders may bid for one or both lots. There are no guaranteed levels of activity and payment is made based on actual provision of the services. Please log in to the Bravo e-procurement portal to view the procurement documentation, ITT overview and Service Specification in greater detail.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 015-031373](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

1 Complex Care

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

30/11/2020

V.2.2. Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Apollo Home Healthcare Ltd

National registration number: Unit 5 Oaktree House Oaktree Rise Codsall

Postal address: WV8 1DP

Town: Wolverhampton

NUTS code: UKH East of England

Country: United Kingdom

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Independent People Homecare Services

Postal address: 26 High Street Great Baddow

Town: Chelmsford

NUTS code: UKH3 Essex

Postal code: CM2 7HQ

Country: United Kingdom

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Interserve Healthcare Ltd

Postal address: Grosvenor House Central Park
Town: Telford
NUTS code: UKH East of England
Postal code: TF2 9TW
Country: United Kingdom
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Mike Riglin Nursing Ltd
Postal address: Unit 12 D West Station Yard Industrial Estate, Spital Road
Town: Maldon
NUTS code: UKH3 Essex
Postal code: CM9 6TR
Country: United Kingdom
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 21 059 000,00 GBP
Total value of the contract/lot: 1,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Title:

2 Non-Complex Care

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

30/11/2020

V.2.2. Information about tenders

Number of tenders received: 9
The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Apollo Home Healthcare Ltd
Postal address: Unit 5 Oaktree House Oaktree Rise Codsall
Town: Wolverhampton
NUTS code: UKH East of England
Postal code: WV8 1DP
Country: United Kingdom
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Mike Riglin Nursing Ltd
Postal address: Unit 12 D West Station Yard Industrial Estate, Spital Road
Town: Maldon
NUTS code: UKH3 Essex
Postal code: CM9 6TR

Country: United Kingdom
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 21 059 000,00 GBP
Total value of the contract/lot: 1,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

The unprecedented and unforeseen restrictions placed on the CCG due to Covid-19, the CCGs were unable to commence the service provision in April 2020 as stated in the original advert. Governance was awarded in May 2020, however the service provision will commence in December 2020, hence the delay in the publication of this award notice.

The establishment of this Pseudo dynamic purchasing system (PDPS) was intended to procure these services which fall within the light-touch regime (LTR — PCR 2015 Regulations 74-77). The Pseudo DPS will in many respects look and feel like a DPS set up under PCR 2015 Regulation 34, but the flexibility of the LTR will apply. None of the formal procedural rules have any direct application including the requirements of Regulation 34. The contracting authorities make this distinction to avoid implying that they will follow, or be bound by, the full procurement regime under PCR 2015 for this procurement. The total aggregate contract value is GBP 40 760 000 for the 3 years plus the option to extend for a further 2 years (5 years total) however there is no guaranteed activity within this contract and providers will receive payment upon actual service delivery. This service is in lots, with:

Lot 1 for complex and high levels of domiciliary care needs;

Lot 2 for non-complex, moderate and low domiciliary care needs.

NHS Basildon, Thurrock Castle Point and Rochford and Southend CCGs may join this framework at any time. Future opportunities for organisations to express an interest in this framework will be advertised and the service will be reviewed in September 2020. Potential bidders can request to participate by completing a qualification questionnaire to demonstrate how they meet the stated minimum selection criteria. In addition, potential bidders who wish to join the PDPS must provide information about their proposed ability to provide complex and non-complex domiciliary care services. The tender documents issued by contracting authorities for specific call-offs under this PDPS will fully confirm the specific terms and conditions applicable for the provision of services. Call-off contracts will be awarded by further competition via an invitation to tender issued by any of the participating contracting authorities. Providing that a potential bidder on the approved provider list has been identified as eligible to bid for a particular call-off contract via the PDPS filtering process, and they continue to meet the minimum selection criteria, they will be able to bid for the call-off contract. Each individual ITT for a call-off contract will include the detailed service specification and any required service elements relating to such call-off contract. The procurement documentation includes the relevant terms and conditions that may be utilised by the parties for subsequent call-offs under the PDPS (albeit contracting authorities are permitted to incorporate their own preferred forms subject to their ongoing compliance with the any relevant restrictions).

It should be noted that any dates of the framework opening to bidders are expected dates at the time of issuing this contract notice and may be subject to change. The CCG's reserve the right to make changes or amendments at any point. Any changes or amendments will be made explicit via notices or the e-procurement portal Bravo. The services within this PDPS

procurement fall within Section 7 of the Public Contract Regulations 2015 (the 'Regulations'). Neither the inclusion of the bidder at qualification stage nor the use of the terms memorandum of information, qualification questionnaire, or invitation to tender nor any other indication shall be taken to mean that the contracting authorities intend to hold themselves bound by any of the regulations save those applicable to public contracts for social and other specific services listed in schedule 3 of the Regulations (the 'Light Touch Regime').

VI.4. Procedures for review

VI.4.1. Review body

Official name: NHS Mid Essex CCG
Postal address: Wren House, Colchester Rd
Town: Chelmsford
Postal code: CM2 5PF
Country: United Kingdom
E-mail: cariad.burgess@attain.co.uk
Internet address: www.midessexccg.nhs.uk

VI.4.2. Body responsible for mediation procedures

Official name: NHS Mid Essex CCG
Postal address: Wren House, Colchester Rd
Town: Chelmsford
Postal code: CM2 5PF
Country: United Kingdom
E-mail: cariad.burgess@attain.co.uk

VI.4.4. Service from which information about the review procedure may be obtained

Official name: NHS Mid Essex CCG
Postal address: Wren House, Colchester Rd
Town: Chelmsford
Postal code: CM2 5PF
Country: United Kingdom
E-mail: cariad.burgess@attain.co.uk

VI.5. Date of dispatch of this notice

04/12/2020