

United Kingdom-Lichfield: Medical specialist services
OJ S 243/2019 17/12/2019
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Ministry of Defence, C&C, Defence Medical Services (DMS)

Postal address: DMS Whittington

Town: Lichfield

NUTS code: UK United Kingdom

Postal code: WS14 9PY

Country: United Kingdom

E-mail: kelvin.edwards109@mod.gov.uk

Telephone: +44 1543434723

Internet address(es):

Main address: www.contracts.mod.uk/delta

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: www.contracts.mod.uk/delta

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the following address:

Official name: JFC Commercial Tender Board

Postal address: DMS Whittington

Town: Lichfield

Postal code: WS14 9PY

Country: United Kingdom

Telephone: +44 1543434723

E-mail: kelvin.edwards109@mod.gov.uk

NUTS code: UK United Kingdom

Internet address(es):

Main address: www.contracts.mod.uk/delta

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Defence

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of Global Medical Support

II.1.2. Main CPV code

85121200 Medical specialist services

II.1.3. Type of contract

Services

II.1.4. Short description

The requirement is for global medical support provision overseas to care for service personnel deployed on operations and short term deployments under Front Line Commands (FLC). The contractor shall provide a registration-free medical service for up to 2 500 sponsored personnel accessed through a dedicated telephone number in an assistance centre. Capability increases may be sought for up to a maximum of 5 000 personnel during the contract period. The care provided by the contractor, through 3rd party providers if necessary, will, wherever realistically feasible, be equivalent to NHS standard and should cover:

- (i) minor treatments/procedures;
- (ii) basic diagnostic tests including pathology and x-rays;
- (iii) access to physiotherapy;
- (iv) access to specialist opinions in the major clinical areas for surgical procedures and inpatient care;
- (v) emergency maternity services including pre and post-natal care;
- (vi) rehabilitation/convalescent services;
- (vii) dental care.

II.1.5. Estimated total value

Value excluding VAT: 3 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

II.2.4. Description of the procurement

The requirement is for commercial medical support provision overseas to care for service personnel deployed on operations and short term deployments under Front Line Commands (FLC). The contractor shall provide a registration-free medical service for up to 2 500 sponsored personnel accessed through a dedicated telephone number in an assistance centre. Capability increases may be sought for up to a maximum of 5 000 personnel during the contract period.

The contractor is to provide:

- (i) a dedicated 24 hours per day, 7 day a week service which will provide one point of access for all Users covered by this contract;
- (ii) a General Medical Council (GMC) registered doctor(s) with at least 5 years of appropriate experience to deliver emergency medical treatment advice and clinical triage 24 hours a day, 7 days a week;
- (iii) the ability to coordinate medical emergencies on behalf of the authority, including medical evacuation by ground or air means, to an appropriate medical facility;

- (iv) organise hotel bookings and patient transfer journeys in order to continue clinically appropriate patient pathways;
- (v) contractor employees that are involved in the delivery or facilitation of care, regardless of their global location, adhere to the UK Caldicott principles.

The care provided by the contractor, through 3rd party providers if necessary, will, wherever realistically feasible, be equivalent to NHS standard and should cover:

- (i) minor treatments/procedures;
- (ii) basic diagnostic tests including pathology and x-rays;
- (iii) access to physiotherapy;
- (iv) access to specialist opinions in the major clinical areas for surgical procedures and inpatient care;
- (v) emergency maternity services including pre and post-natal care;
- (vi) rehabilitation/convalescent services;
- (vii) dental care.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/05/2020 End: 30/04/2023

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The authority has the right, at its sole discretion, to extend the contract term for a period of up to 24 months.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

A financial assessment will be undertaken on the supplier's financial status. An overall pass /fail judgement will be made after considering areas such as turnover, profit, net assets, liquidity, gearing and capacity. This assessment will include the parent company, where applicable. An independent financial assessment obtained from a reputable credit rating organisation may be utilised as part of this process.

Minimum level(s) of standards possibly required:

Refer to the SAQ for the minimum standard required.

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Security aspects letter

The authority reserves the right to amend any condition related to security of information to reflect any changes in national law or government policy. If any contract documents are accompanied by a security aspects letter, the authority reserves the right to amend the terms of the security aspects letter to reflect any changes in national law or government policy whether in respect of the applicable protective marking scheme, specific protective markings given, the aspects to which any protective marking applies or otherwise.

Electronic trading

Potential suppliers must note the mandatory requirement for electronic trading using the contracting, purchasing and finance (CP&F) electronic procurement tool. All payments for contractor deliverables under the contract shall only be made via CP&F. You can find details on CP&F at <https://www.gov.uk/government/publications/mod-contractingpurchasing-and-finance-e-procurement-system>.

Transfer of Undertakings (Protection of Employment) Regulations 2006 (TUPE).

Your attention is drawn to the Transfer of Undertakings (Protection of Employment) Regulations 2006 (TUPE), as amended and/or the service provision change (Protection of Employment) Regulations (Northern Ireland) 2006, as amended from time to time. The authority would be neither transferor nor transferee of the employees in the circumstances of any contract awarded as a result of this invitation and it is your responsibility to consider whether or not TUPE applies to this re-let and to tender accordingly. Notwithstanding this, you will wish to note that it is the authority's view that TUPE is unlikely to be applicable if this invitation to tender results in a contract being placed as the contractor currently undertaking this task has informed the authority that no employees are in scope to transfer.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 30/01/2020 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 30/01/2020 Local time: 10:00

Place:

JFC Commercial Tender Board; Coltman House, DMS Whittington, Lichfield, WS14 9PY.

Information about authorised persons and opening procedure: Tender Board Chair and Secretary at JFC Commercial Tender Board; Coltman House, DMS Whittington, Lichfield, WS14 9PY.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. The authority reserves the right to amend any condition related to security of information to reflect any changes in national law or government policy. If any contract documents are accompanied by instructions on safeguarding classified information (e.g. a Security Aspects Letter), the authority reserves the right to amend the terms of these instructions to reflect any changes in national law or government policy, whether in respect of the applicable protective marking scheme, specific protective markings given, the aspects to which any protective marking applies, or otherwise. The link below to the Gov.uk website provides information on the Government Security Classification.

<https://www.gov.uk/government/publications/government-security-classifications>

Advertising Regime OJEU: This contract opportunity is published in the Official Journal of the European Union (OJEU), the MoD Defence Contracts Bulletin and www.contracts.mod.uk.

Cyber security

The authority has a duty to protect itself from cyber threats. As an extension of the Government's Cyber Essentials Scheme the authority, working together with industry and other government departments, have developed a more robust Cyber Security Model, under the umbrella of the Defence Cyber Protection Partnership (DCPP). All prime contractors must have the cyber security controls specified in DEF Stan 05-138 (Cyber Security for Defence Suppliers), as appropriate to the cyber risk level specified in the contract.

The authority has determined the level of risk at Very Low (Reference: RAR-8HD85BFN) as defined in DEF Stan 05-138. In order to do business with the MOD the contractor must have the cyber security controls required as shown above.

Suppliers must read through this set of instructions and follow the process to respond to this opportunity.

The information and/or documents for this opportunity are available on <https://www.contracts.mod.uk/delta>. You must register on this site to respond, if you are already registered you will not need to register again, simply use your existing username and password. Please note there is a password reminder link on the homepage.

Suppliers must log in, go to your response manager and add the following access code: 386BCEPQ84. Please ensure you follow any instruction provided to you here.

The deadline for submitting your response(s) is 30.1.2020 10.00. Please ensure that you allow yourself plenty of time when responding to this invite prior to the closing date and time, especially if you have been asked to upload documents.

If you experience any difficulties please refer to the online Frequently Asked Questions (FAQ's) or the User Guides or contact the MOD DCO Helpdesk by emailing — support@contracts.mod.uk or call 0800 282 324.

Suppliers shall also submit their tender in line with the DEFFORM 47 — invitation to tender. Failure to submit either the SAQ or ITT by the deadline shall result in a non-compliant tender and exclusion from the competition.

Suppliers must read through this set of instructions and follow the process to respond to this opportunity.

The information and/or documents for this opportunity are available on <http://www.contracts.mod.uk>

You must register on this site to respond, if you are already registered you will not need to register again, simply use your existing username and password. Please note there is a password reminder link on the homepage.

Suppliers must log in, go to your Response Manager and add the following access code: 386BCEPQ84.

Please ensure you follow any instruction provided to you here.

The deadline for submitting your response(s) is detailed within this contract notice, you will also have visibility of the deadline date, once you have added the access code via DCO as the opening and closing date is visible within the opportunity.

Please ensure that you allow yourself plenty of time when responding to this opportunity prior to the closing date and time, especially if you have been asked to upload documents.

If you experience any difficulties please refer to the online Frequently Asked Questions (FAQ's) or the User Guides or contact the MOD DCO Helpdesk by emailing support@contracts.mod.uk or Telephone 0800 282 324.

GO Reference: GO-20191213-DCB-15679532

VI.4. Procedures for review

VI.4.1. Review body

Official name: Defence Medical Services (DMS)

Postal address: DMS Whittington

Town: Lichfield

Postal code: WS14 9PY

Country: United Kingdom

E-mail: kelvin.edwards109@mod.gov.uk

Telephone: +44 1543424723

VI.5. Date of dispatch of this notice

13/12/2019